

April 14, 2020

## Florida Department of Health in Gadsden County Announces COVID-19 Call Center



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**QUINCY, FL** – As the coronavirus (COVID-19) continues to spread with more than 21,000 cases across the state of Florida, residents, business owners and those who work in our community continue to have questions regarding the virus. In a joint response effort, FDOH-Gadsden Health Officer, Dr. Adrian Cooksey, announced today that the Department, in partnership with Gadsden County Emergency Management, the Board of County Commissioners and the Sheriff’s Office, has expanded their COVID-19 Information Call Center.

On Tuesday, April 14, 2020 at 8:00AM, non-essential staff from FDOH-Gadsden, the Board of County Commissioners and the Gadsden County Sheriff’s Office came together to host an Information Call Center, specifically to address the concerns surrounding the coronavirus. The call center will operate Monday through Friday, 8:00AM – 5:00PM, and can be reached at (850)743-6070. Dr. Adrian Cooksey stated, “One thing that we all realize in our response efforts is that it takes coordination and collaboration on the local level. Several of our community partners have furloughed employees who are now able to return to the workforce and help us better serve the present needs in our community.” The call center staff will be available to answer questions and provide accurate information regarding COVID-19 and how we can protect ourselves and others, up to date case information for the county, available resources in the county, as well as information regarding our local response efforts.

**For more detail on Florida resident cases, please visit the live DOH Dashboard [here](#).**

\*Florida residents that are diagnosed with COVID-19 and isolated out of state are not reflected on the Florida map.

\*\*Total cases overview includes positive cases in Florida residents and non-Florida residents tested in Florida.

### **More Information on COVID-19**

To find the most up-to-date information and guidance on COVID-19, please visit the Department of Health’s dedicated [COVID-19 webpage](#). For information and advisories from Centers for Disease Control and Prevention (CDC), please visit the [CDC COVID-19 website](#). For more information about current travel advisories issued by the U.S. Department of State, please visit the [travel advisory website](#).

For any other questions related to COVID-19 in Florida, please contact the Department's dedicated COVID-19 Call Center by calling [1-\(866\) 779-6121](tel:1-866-779-6121). The Call Center is available 24 hours per day. Inquiries may also be emailed to [COVID-19@flhealth.gov](mailto:COVID-19@flhealth.gov).

### **About the Florida Department of Health**

The Florida Department of Health, nationally accredited by the [Public Health Accreditation Board](#), works to protect, promote and improve the health of all people in Florida through integrated state, county and community efforts.

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