

## Parents/Families - North Haven Public Schools - Online Payments Moved To mySchoolBucks

We have great news! In our continuing effort to provide the highest level of service, we have transitioned your school's online payment system from Café PrePay (pay4lunch.com) to mySchoolBucks.com. The mySchoolBucks website provides a number of key features you will find beneficial including:

- Scheduled recurring payments
- Automatic deposits when your child's account balance runs low
- Extended purchase history for the past 90 days
- Low balance email notifications
- Access mySchoolBucks from your mobile device

### **Important Things to Note About mySchoolBucks:**

- All of the parent training materials can be found at this weblink:

<http://educate.myschoolbucks.com/Parent/>

- Prior to making deposits at the new mySchoolBucks site, you will need to sign up for a new parent account and add your students to your household account on mySchoolBucks. The instructions at the link below will guide you in doing this simple step quickly:

<http://educate.myschoolbucks.com/Parent/mySchoolBucks%20Parent%20Getting%20Started%20-%2003052013.pdf>

- Although we encourage you to create your mySchoolBucks parent account and link your students to your account .
- The convenience fee for cafeteria account deposits will remain the same as it is on Café PrePay (pay4lunch.com).
- To help answer some of your questions about this transition, we compiled a list of the most commonly asked questions in the URL link below:

<http://educate.myschoolbucks.com/Parent/mySchoolBucks%20Parent%20FAQ%20-%2003052013.pdf>

- A full listing of all mySchoolBucks FAQ's can be found on the mySchoolBucks website and at the URL below:

<http://www.myschoolbucks.com/layout/getdefinition.do;jsessionid=5BF83B7B1F3B8A29211BBEF8872884DE.aln01?def=/help/help.def>

Thank you, Café PrePay (pay4lunch.com) Support Team \* 1-866-642-9990 \* fepprepay@barrsecurity.com