



1 Year Accidental Damage Protection with **Impact Shield**

WHO IS COVERED? This limited warranty is non-transferable and covers only the original end purchaser. Coverage terminates when the original purchaser sells or otherwise transfers the product. An original or copy of a sales receipt from Riverside Technologies, Inc. is required for warranty service. This limited warranty does not cover products purchased from 3rd party sellers or online sales auction sites. Online sales auction confirmations are NOT accepted for warranty verification.

WHAT IS COVERED? Riverside Technologies, Inc. and TechProducts360.com warrants that the following products (the “Product(s)”) will be free from defects in workmanship and materials under normal use for the durations set forth immediately below (“Limited Warranty Period”):

- A 1-year accidental damage protection limited warranty that covers the Chromebook for the period. Warranty is only valid if the Impact Shield is installed on the unit.

WHAT IS NOT COVERED?

- Normal wear and tear of Product use;
- Misuse, lack of care, abuse or other abnormal use, or acts of God, such as floods and earthquakes.
- Use of the Product other than for its intended purpose.
- Damage caused by improper or unauthorized repair or maintenance.
- Product that has been modified or altered.
- Does not cover the contents in your bag such as accessories, or other personal belongings.
- No warranty on the impact shield

CUSTOMER BENEFITS

Ease of mind that you have extended protection on your product
No more out of pocket costs to repair to repair your product from damages

HOW TO MAKE A WARRANTY CLAIM: To report a warranty defect, please submit claims in our client login located on our website, www.lrti.com. For other customer service questions or warranty claims please contact us by calling 866-804-4388. Warranty claims must be submitted within 30 days of the accident.

When submitting a warranty claim, we will require proof that the claim is valid. In this regard, we will always require that (i) you provide us with an original or copy of your sales receipt as proof of purchase and (ii) you return your product to us for warranty coverage verification. You are responsible for shipping costs to Riverside Technologies, Inc. but there is no charge for the inspection or the return postage. Riverside Technologies, Inc. is not liable for Products that are damaged or lost in transit to Riverside Technologies, Inc. We recommend that you ship your returned Products to Riverside Technologies, Inc. via a traceable shipment method. You are responsible for customs fees, including, but not limited to: taxes, duties and brokerage.

FOR MORE INFORMATION

For more information on Riverside Technologies, Inc. ADP service and impact shield, please contact your RTI sales representative. You can contact your sales representative at 866-804-4388 or go online to www.lrti.com.



SOLE AND EXCLUSIVE REMEDY: If we find that the Product is defective in materials or workmanship and otherwise meets the terms of the applicable limited warranty, your sole and exclusive remedy for a breach of this limited warranty, and Riverside Technologies, Inc./TechProducts360.com's sole and entire liability is, at TechProducts360.com's option, to repair or replace the defective Product using new or refurbished parts or Products. Repair or replacement (including parts and labor and shipping costs) shall be made at Riverside Technologies, Inc./TechProducts360.com's expense. Riverside Technologies, Inc./TechProducts360.com reserves the right to send you a replacement product that is the same or of a similar style or a substitute equivalent that may not be of like kind (depending on availability). Replacement products are warranted as above for the remainder of the original applicable Product Warranty Period. For purposes of this limited warranty, "refurbished" means a product or part that has been substantially returned to its original specifications.

WARRANTY DISCLAIMERS EXCEPT AS EXPRESSLY SET FORTH ABOVE IN THIS LIMITED WARRANTY, RIVERSIDE TECHNOLOGIES, INC./TECHPRODUCTS360.COM MAKES NO OTHER EXPRESS OR IMPLIED WARRANTIES TO THE EXTENT PERMITTED BY LAW AND SPECIFICALLY DISCLAIMS AND EXCLUDES ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF NON-INFRINGEMENT OF THIRD PARTY RIGHTS, MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IF SUCH DISCLAIMER OF ANY IMPLIED WARRANTY IS NOT PERMITTED BY LAW, THE DURATION OF ANY SUCH IMPLIED WARRANTIES IS LIMITED TO THE DURATIONS SET FORTH IN THIS LIMITED WARRANTY. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY MAY LAST, SO SUCH LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM JURISDICTION TO JURISDICTION.

LIMITATION OF LIABILITY IN NO EVENT SHALL RIVERSIDE TECHNOLOGIES, INC./TECHPRODUCTS360.COM OR ITS SUPPLIERS BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL OR EXEMPLARY DAMAGES ARISING OUT OF THE USE OF THE PRODUCT, INCLUDING, WITHOUT LIMITATION, PROPERTY DAMAGE, LOSS OF VALUE OF THE PRODUCT OR ANY THIRD PARTY PRODUCTS THAT ARE USED IN OR WITH THE PRODUCT, OR LOSS OF USE OF THE PRODUCT OR ANY THIRD PARTY PRODUCTS THAT ARE USED IN OR WITH THE PRODUCT, EVEN IF RIVERSIDE TECHNOLOGIES, INC./TECHPRODUCTS360.COM HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. RIVERSIDE TECHNOLOGIES, INC./TECHPRODUCTS360.COM HAS NO LIABILITY FOR ANY DAMAGE OR DESTRUCTION TO CONSUMER ELECTRONICS DEVICES OR OTHER PERSONAL PROPERTY THAT ARE IN OR CONNECTED TO THE PRODUCTS, INCLUDING, WITHOUT LIMITATION, LAPTOPS, TABLETS, SMARTPHONES, OR OTHER DEVICES, OR ANY LOSS OF DATA CONTAINED IN THE FOREGOING DEVICES. NOTWITHSTANDING ANY DAMAGES THAT YOU MIGHT INCUR FOR ANY REASON WHATSOEVER (INCLUDING, WITHOUT LIMITATION, ALL DAMAGES REFERENCED HEREIN AND ALL DIRECT OR GENERAL DAMAGES IN CONTRACT, TORT (INCLUDING NEGLIGENCE) OR OTHERWISE), THE ENTIRE LIABILITY OF RIVERSIDE TECHNOLOGIES, INC./TECHPRODUCTS360.COM AND ANY OF ITS SUPPLIERS SHALL BE LIMITED TO THE AMOUNT ACTUALLY PAID BY YOU FOR THE PRODUCT. SOME STATES AND/OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

CHROMEBOOK ACCIDENTAL DAMAGE PROTECTION POLICY

Please choose an option below to enroll your student's Chromebook in the Accidental Damage Protection program or to waive coverage. If you waive coverage you will be responsible for all damage and any repairs to maintain working order of your student's Chromebook.

Yes, I wish to protect my child's Chromebook at a cost of \$19.75 for a one (1) year period.

Initials

No, I choose to opt out of Accidental Damage Protection coverage

Initials

(By choosing not to enroll in Accidental Damage Protection program I am responsible for all damage and repairs, including hardware failure, to ensure working order of my child's Chromebook. If Chromebook needs to be replaced I will be responsible for the replacement of the Chromebook and Management License. Current Chromebook replacement cost including management license is \$211.69. Price and models may change over time.)

I understand that **chargers** are not covered under the Accidental Damage Protection program. Therefore, any damage, nonfunctioning, or lost **chargers** will be my responsibility to replace. Furthermore Accidental Damage Protection program does not cover lost or stolen Chromebooks and it is my responsibility to replace lost or stolen Chromebooks with like model including management licensing.

Student's Name (Printed) _____

Parent or Guardian (Printed) _____

Parent or Guardian Signature _____

Date: _____