



LEGACY HOSPICE

A Family of Companies Creating a Legacy in End of Life Care

VOLUNTEER PROGRAM

The Medicare hospice benefit requires Medicare certified hospices to maintain a volunteer program with the intent of reaching community members, serving patients, and reducing costs to the Medicare program.

Our goal is to identify and train volunteers with a hospice heart who are willing to be direct care volunteers who provide companionship for patients or who are willing to be in-direct volunteers who help with office activities.

- To be a volunteer for **LEGACY HOSPICE** you must complete the same screening program as our staff, which includes:
 - Background checks
 - Finger printing
 - Tuberculosis skin test
- Volunteers must also complete an eight-hour training program before they can begin visiting patients.
- After completing patient visits, volunteers must report their experiences to their volunteer coordinator.
- **Benefits of being a hospice volunteer include:**
 - Becoming part of the hospice interdisciplinary team for the patients you visit.
 - Having support for the work you do with these very special patients and their caregivers and families.
 - For high school or college students, these experiences allow you the opportunity to work in the healthcare field and to build community service hours for scholarship programs or to meet degree requirements.
 - Many volunteers report they receive so much more from our patients than they could ever give them.



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AMBASSADOR PROGRAM

Our goal is to identify and train community leaders about hospice. Those leaders, **Ambassadors**, will help inform the community and their families about the benefits of hospice.

To be an Ambassador for **LEGACY HOSPICE**, you must have a hospice heart and must be:

- Referred by a local minister or established community leader.
- A long time community member.
- Willing to attend a two hour training program about hospice, which will cover information on the following topics:
 - The Medicare Hospice Benefit—see the medicare.gov website for more information.
 - When the Time Comes: A Caregiver's Guide—this guide teaches what to expect in the last months of life. It also reviews basic coping skills for caregivers.
 - HIPAA guidelines.
 - Services provided by **LEGACY HOSPICE**.
 - Confidentiality Agreement.
- Willing to help educate local families about the benefits of hospice by sharing pamphlets and discussing beneficial hospice services.
- Willing to serve as a link between the community and **LEGACY HOSPICE** staff by helping set up training programs, family meetings, or speaking engagements.
- **Benefits of being an Ambassador include:**
 - Helping patients and families in need.
 - Helping bring needed services to your community, which creates more job opportunities and demand for the services provided by local pharmacies, durable medical equipment providers and other businesses that provide services covered under hospice care.



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www.legacyhospice.net

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