

Activate Your StarNET Account and Access eLearn

HOW TO ACTIVATE YOUR STARNET ACCOUNT



1. From the WSCC homepage (www.ws.edu), click on the "online WS" logo at the top of the page.
2. Click on "ACTIVATE MY ACCOUNT."
3. Click on "Find StarNET or WS ID."
4. Enter your First Name, Last Name, Date of Birth (mmddyyyy), and the last four digits of your Social Security Number.
5. Click on the "Submit" button. Now, at the bottom of the page, you should see your StarNET ID (your W#), your WS ID (your username), and your STARmail email address. Write this information down on a sheet of paper and retain for future use.
6. Click on "ACTIVATE MY ACCOUNT."
7. Enter your StarNET ID (W#), First Name, Last Name, and Date of Birth (mmddyyyy). Scroll down the page and enter a password of your choosing at "New Password" and repeat the same password in "re-enter to confirm." (Your password must contain at least 8 characters.)
8. If you have activated your account successfully, you will see a new page with a message indicating that your account has been activated.
9. Return to the WSCC homepage (www.ws.edu) and click on the word "StarNET" in the upper left corner of the page.
10. Click "Login/Enter Secure Area Login here to view your personal information" to access your StarNET account. Enter your User ID (W#) and PIN (your 6-digit date of birth). You will immediately be asked to change your PIN. Retain your PIN with the other information from item #5, above, for future use. A new window accessing your StarNET menu will open.

HOW TO ACCESS ELEARN

1. Follow steps 1-10 above to activate your StarNET account before attempting to access eLearn.
2. Return to the WSCC homepage (www.ws.edu) and click on eLearn at the top, left of the page.
If you would like to familiarize yourself with the eLearn website, look above the username and password box and you will see "Student Guide to eLearn". Click on this link and you will find directions on how to use eLearn.
3. To access eLearn, scroll to the bottom of the page and enter your Username (WS ID) and Password you previously set (refer to the information you wrote down in item #5 above).
4. You are now at the eLearn homepage.
If you are unsuccessful in accessing eLearn, please call the WSCC IET HelpDesk (423-318-2742). The WSCC IET Help Desk is open Monday through Thursday, 8 a.m. until 9:30 p.m. and Friday from 8 a.m. until 4:30 p.m. while spring and fall classes are in session. WSCC has a very helpful Helpdesk website that you may visit for many of your frequently asked questions, for a video explaining how to activate your account (described above), and for other WSCC technology. Visit the HelpDesk website at www.ws.edu/helpdesk.
5. On the right side of the page you will see "My Courses".
6. Underneath that, you should see "Fall Term 2016."
7. When you see the icon to the right of "Fall Term 2016," you can click on it to expand the list of courses you are enrolled in for this term/ semester. You should now see a list of all courses you are enrolled in for the fall term of 2016. You will not see these classes until after the first day of classes (August 22, 2016) unless you are in a class where the instructor has opened the class for you early.
8. Click on the name of the class to enter the class. Begin by reading the information at the Course Home page of the course you have entered.
9. Welcome to class!
10. Please note that students will not be able to log in to eLearn until the first day of class each semester. For fall 2016, the first day of class is August 22.