

Jefferson County Schools

Supplemental Laptop Protection Plan

When a parent chooses to purchase the JCS Laptop Protection Plan the following repairs **WILL BE** covered up to the full cost of the laptop (\$250.00). Additional repairs exceeding the original cost of the laptop will be the responsibility of the parent or guardian.

Normal system failures will be repaired by the Technology Department and the student **WILL NOT** be charged for these repairs. **Intentional or accidental** damage will be repaired according to the repair pricing sheet at the bottom of the page and applied towards the student's balance.

Examples of Normal System Damage:

SYSTEM FAILURES	POTENTIAL CAUSES
Motherboard	Faulty electronic component on system board
Memory	Bad memory module
Operating System Errors	Corrupt boot files, Windows Update failure
Hard Drive	Electronic failure in hard drive
Charging Brick	Incorrect voltage output
Power Button	Documented model design failure
Charging Plug End (on laptop)	Documented model design failure

Examples of Accidental or Intentional Damage:

DAMAGE	POTENTIAL CAUSES
Screen Replacement	Dropping, improper handling, pencil storage
Keyboard Replacement	Popping off keys
Palm Rest	Dropping, excessive weight placed on top
Power Button	Excessive force by hard object (pencil)
Charging Plug End (on laptop)	Excessive force inserting charging cable
Loss of Laptop	Theft, Misplacement
Charging Bricks	Frayed wires, Misplacement

Please note repairs include, but are not limited to, the following parts.

Laptop Repair Rates

PART	PRICE	PART	PRICE
Keyboard	\$34.95	Back Lid Cover Assembly	\$33.00
Keyboard Bezel	\$12.95	LCD Hinge Assembly	\$35.00
Touchpad	\$18.95	Palmrest/Power Button	\$39.90
Touchpad Cable	\$6.95	Bottom Base Cover	\$25.00
LCD Screen	\$45.00	Speaker Assembly	\$20.00
LCD Bezel	\$12.95	Memory (4gig)	\$29.90
LCD Video Cable	\$28.95	64 Gig M.2 SSD Drive	\$69.90