

# 9.90 - Public Comments

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1. Comments – Constructive comments regarding the schools are welcomed by the Alexander City Board of Education when motivated by a sincere desire to improve the quality of the educational program or to equip the schools to do their tasks more effectively. The Board has, however, confidence in its professional staff and desires to support their actions so that they may be free from unnecessary, spiteful, or negative criticism or complaint. Therefore, when a complaint is made to the Board or an individual, it will be referred to the school administration for possible resolution.

1. Procedure

1. The Alexander City Board of Education advises the public that the proper channeling of complaints involving instruction, discipline, learning materials, or other school matters is as follows:

1. Teacher

2. Principal

3. Superintendent or designee

4. Board of Education

1. The Alexander City Board of Education will consider hearing citizen complaints when they cannot be resolved by the administration. Matters referred to the Board must be in writing and should be specific in terms of the action desired. The Board will not consider or act on complaints that have not been explored at the appropriate administrative level. Complaints which involve the "good name" or "character" of an individual shall be heard in executive session as allowed by the Alabama Open Meetings Act.

**REFERENCE(S):**

**CODE OF ALABAMA**

**16-11-9, 16-12-3**

**HISTORY:**

**ADOPTED: JULY 13, 2010**

**REVISED:**

**FORMERLY: NEW**