

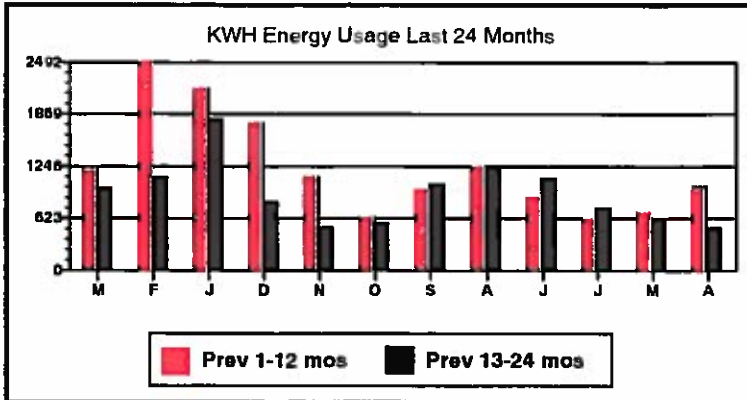
General Information

Grayson-Collin Electric Cooperative, Inc. is a not-for-profit company owned and controlled by you, the member/owner. Our mission is to provide the very best possible service at the least possible cost. For additional information, you may call our friendly Member Service Representatives at 903-482-7100 or log onto our website at www.grayson-collin.coop.

There are numerous terms and conditions associated with electric service. You may find definitions and explanations of terms such as Meter, Kilowatt Hour, Power Cost Recovery Factor, Demand and many others by visiting our website at www.grayson-collin.coop. On the website you will also find a copy of our Member Handbook and Bylaws. In an effort to conserve natural resources, we have chosen not to print and distribute this informative handbook via the US Postal Service. You may print a copy for your records, or feel free to do your part in saving paper by browsing it any time.

Your statement for electric service is due on 04/14/2014 to avoid late charges. Any previous balance listed on this statement for electric service is currently past due. The due date listed above applies to your current billing only. Payment of the previous balance should be made immediately to avoid the Cooperative's collection process.

Your Account History



Month Billed	kWh Used		Temps of Service Days	
	This Year	Last Year	Avg Low	Avg High
MARCH	1207	977	37	62
FEBRUARY	2492	1111	30	53
JANUARY	2170	1807	30	55
DECEMBER	1758	824	31	51
NOVEMBER	1118	519	48	69
OCTOBER	635	567	58	82
SEPTEMBER	976	1028	73	96
AUGUST	1236	1229	74	97
JULY	884	1098	72	94
JUNE	618	745	69	87
MAY	699	598	54	78
APRIL	1002	508	48	68

Payment Options

US Mail - You may mail your payment in the envelope that has been provided. When placed in the window portion of the envelope, the payment will be mailed to PO Box 548, Van Alstyne, Texas, 75495. The US Postal Service advises against mailing cash.

Credit/Debit Card - We accept Visa, MasterCard, American Express and Discover cards. Payment via credit card may be made by completing the information on your payment coupon, telephone (903-482-7100) or by visiting our website (www.grayson-collin.coop).

Automatic Payment - We accept automatic payments. You may choose to have the payment withdrawn from a bank account, by providing a voided check from the account; or by providing credit/debit card authorization. Members choosing automatic payment will still receive a monthly billing statement, so you will know the amount of the deduction or card charge prior to the automatic payment. The date of the automatic withdrawal is listed on the statement.

Paperless Check - Don't have a debit or credit card? You may also make payment via paperless check by calling 903-482-7100 or visiting our website www.grayson-collin.coop. Your account number and bank routing code will be needed to authorize a withdrawal for payment from your checking account.

In Person - You are always welcome. Walk right in like you own the place because you do! Our office is located at 1096 North Waco Street, Van Alstyne. You may also make payments in person at the GCEC Telecom Sherman office at 217 North Walnut, Sherman, or the GCEC Telecom Van Alstyne office at 600 North US 75 in Van Alstyne or several local banks. A complete list of the banks that accept Grayson-Collin Electric Cooperative bill payments is listed on our website at www.grayson-collin.coop and in the Texas Coop Power each month. Please note that payments made at locations other than the Cooperative office at 1096 North Waco may take 3-5 business days to process. Please plan accordingly. You will need to have your statement with you to insure correct posting of payments.

Night Depository - The Cooperative has two night depositories available at our office at 1096 North Waco Street, Van Alstyne. One is easily accessible from your vehicle as it is located in the south parking lot near the drive up window. A second depository is located at the north entrance, inside the vestibule connecting the two buildings. Please do not deposit cash, and the payment coupon is necessary for proper credit to your account.

MEMBER RECORD UPDATE

Account # 198942107

Name _____

Address _____

City/State/Zip _____

Phone: Home _____ Business _____

Cell _____