



Caswell County Schools

Hosted PBX RFP

May 31, 2019

Caswell County Schools is requesting qualified vendors to provide a proposal for the equipment, materials, services, installation, labor, training as listed below for Bartlett Yancey High School, with service to begin July 1, 2019 or as soon as possible thereafter.

BID DEADLINE: Wednesday, June 12, 2019, 12 noon EST

Please email all bids to: duseche@caswell.k12.nc.us.

Please be certain to reference "Hosted PBX RFP" in the subject.

<u>Site Name</u>	<u>Street</u>	<u>City, State, ZIP</u>
Bartlett Yancey High School	466 Main St. E.	Yanceyville NC 27379

Bidding starting date: 05/31/2019

Contact: **David Useche**
Chief Technology Officer
duseche@caswell.k12.nc.us

Information for interested vendors:

1. This project will be funded by state funds from the Department of Public Instruction. The vendor shall ensure that all subcontracts and other contracts for goods and services follow all local, state and federal procurement rules.
2. A copy of this RFP can be provided via email upon request. This RFP and any addendums will be placed on the Caswell County Schools website at the following link: <http://caswellcounty.schoolinsites.com/ITBIDS>
5. **Questions** should be submitted to David Useche at the email address above by Monday June 10, 2019, in order to receive answers before the Bidding closing date. District will make best efforts to answer questions within 1-2 business days and answers will be posted on the following website for all interested vendors to access them: <http://caswellcounty.schoolinsites.com/IT>
6. To be considered, an electronic copy of the proposal must be received by David Useche via email (duseche@caswell.k12.nc.us) on or before the closing date and time indicated above.
7. A previous evaluation has been conducted by the district to determine the need for the equipment specs and details included below but **equivalent/comparable equipment and services will be considered**.
8. The proposal should include itemized pricing for equipment, materials, installation, training, freight, one-time and recurrent costs.

Request for Proposal: *The Caswell County IT Department is soliciting proposals for the following:*

A business Hosted PBX package that includes:

1. one hundred (100) Extensions with all standard Hosted PBX and VoIP features, and unlimited auto attendants.
2. Unlimited Domestic (US/Canada) Minutes
3. Metered Call Path that includes:
Unlimited inbound calling (non toll-free).
No pre-paid termination
4. Contract Term Length: 36 months

Non-Recurring Charges

1. QTY 100: Phone Set-up
2. IP Hard Phones Service Setup
3. QTY 17: Polycom VVX411 or equivalent
4. QTY 83: Polycom VVX311 or equivalent
5. Include Power Supply (optionally)

Internet Backup solution:

1. Accelerated 6310-DX LTE Router or equivalent
2. 2900e: EdgeMarc 30 Intelligent Edge Solution - 4GE LAN, 2WAN or equivalent

Training:

- 8-hr on-site training for School Technician and Phone system administrators
16-hr on-site training for end users

Technical support: Unlimited remote technical support available for troubleshooting or needs.