

# Sendio<sup>®</sup> E-mail Security Platform

User Guide

© 2008 Sendio, Inc. All Rights Reserved

Sendio and the Sendio logo are trademarks of Sendio, Inc.

Comments, corrections and suggestions regarding this document should be submitted online at:

http://www.sendio.com/support

# Table of Contents

INTRODUCTION				 	 1
WELCOME					.1
CONVENTIONS IN THIS MANUAL					.1
Document Revision History					.2
HOW DOES SENDIO ESP WORK?					.3
SECTION 1: LOGGING IN TO THE WEB INTERFACE	 	 	 	 	 5
SECTION 2: USING THE WEB INTERFACE	 			 	 7
LAYOUT OVERVIEW					.7
Navigation Menu					.7
Page Displays					.7
Table-Oriented Controls					.8
HIDING THE NAVIGATION MENU					.9
SECTION 3: WEB INTERFACE FUNCTIONALITY		 			 11
OVERVIEW					11
MESSAGES					11
Viewing Messages					12
What's a "Queue" ?					13
What's a "View" ?					13
Messages Controls					13
View Button					14
Actions Button					17
Checking the Queues					18
MESSAGES > OUTBOUND MESSAGES					18
CONTACTS					19
Creating a New Contact					20
Changing Contact Information					21
Changing the View of the Contacts Page					21
Contacts > Account Contacts > Actions					21
Import Contacts.					21
Export All Contacts					23
Edit Selected Contact					23
Delete Selected Contacts					23

ACCOUNT INFO and Login Password	23
Account Info > Details	24
Account Info > Addresses	24
SECTION 4: QUEUE SUMMARY	25
SECTION 5: MOBILE INTERFACE	27
SECTION 6: EMAIL CONTINUITY	29
APPENDIX A: THE SENDIO ESP PROCESS	31
APPENDIX B: SAV PROCESSES	33
HTML-Based SAV Process.	33
Text-Based SAV Process	34

# INTRODUCTION

# WELCOME

Congratulations! Your organization has decided to deploy the Sendio<sup>®</sup> E-mail Security Platform (ESP). This Sendio ESP is a network appliance that handles all inbound (and typically all outbound) e-mail that flows between your organization's mail server and the Internet. The ESP appliance is designed to reestablish e-mail as a trusted communications tool by *totally eliminating spam and e-mail threats* in the enterprise environment. Unlike filters, which require ongoing maintenance but remain only partially effective, Sendio's proactive approach to e-mail security incorporates a critical human element that brings authenticity and control to e-mail communications.

This guide, intended for the end user, provides details about:

- How the Sendio ESP operates in high level terms
- How to use the web interface
- How to interpret and use the daily Queue Summary e-mail
- How to use Email Continuity
- How to use the Sendio mobile interface
- How the Sender Address Verification Process works

# CONVENTIONS IN THIS MANUAL

**OTE:** A Note is information that deserves special consideration.

**ROUBLESHOOTING TIP:** A Troubleshooting Tip provides information that has been known to help solve various problems.

**WARNING:** A Warning identifies information that could lead to unintended consequences if not properly considered.

Data that is typed into a field in the web interface is identified using this Courier font.

#### Menu Commands

The Sendio ESP web interface has menu commands that you follow to change display pages, open dialog boxes and initiate certain actions. Primary menu commands (or paths through the interface) are shown in **bold** type in the format **User > Messages > Inbound Messages.** This example would mean:

- the User menu
- the Messages button
- the Inbound Messages tabbed page

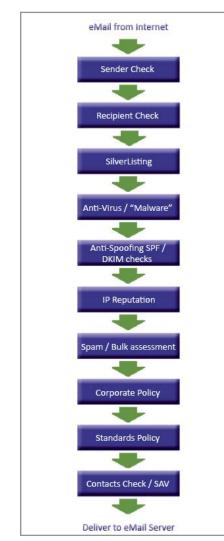
The options on drop-down menus, such as *Accept Contacts only*, are shown in *italics*.

#### **ESP Terminology**

Words that have special meaning within the context of ESP operations are shown in *italics*, such as *Accept-List*, *Established* or *Waiting*.

# DOCUMENT REVISION HISTORY

Revision 2, August 12, 2014					
Changes	Sections Affected				
Added icons for IP Reputation failure and Admin Hold.	"All Messages Option" on page 15				
Added the blocks "Anti-Spoofing SPF/DKIM checks," "IP Reputation," and "Spam/Bulk assessment" to figure [1].	"HOW DOES SENDIO ESP WORK?" on page 3				
Described how to view an inbound message and the buttons that appear when viewing an inbound message.	"Viewing Messages" on page 12				
Added new section that describes the Sendio mobile interface.	"SENDIO MOBILE INTERFACE" on page 27				
Added a new section that describes the Email Continuity feature.	"Email Continuity" on page 29				
Added descriptions for anti-spoofing SPF/DKIM checks, IP reputation, and spam/bulk assessment.	<u>"APPENDIX A: THE SENDIO ESP PROCESS" on page</u> 31				
Described the new HTML-based SAV feature.	"HTML-Based SAV Process" on page 33				



[1] Sendio ESP High-Level Workflow Model

# HOW DOES SENDIO ESP WORK?

The unique capabilities of the Sendio ESP re-establish e-mail as a trusted communications tool by eliminating spam and e-mail threats completely from the enterprise environment. This results in dramatic time savings for users and IT staff, and reclaims lost resources for the company. Unlike filters and crude scoring mechanisms that require ongoing maintenance by IT staff but remain only partially effective, Sendio's proactive approach to e-mail security incorporates a critical human element that brings authenticity and control to e-mail communications.

All incoming e-mail from the Internet to your organization is routed through the Sendio ESP. The process of totally eliminating spam and threats is accomplished by applying multiple layers of validation checking and security on every incoming e-mail message (see figure [1]). Only e-mail transmissions that pass all layers end up being delivered to your inbox. For more information, see <u>"APPENDIX A: THE SENDIO ESP PROCESS" on page 31</u>.

All Sendio security layers prior to the last layer (Contacts Check/SAV) typically block 99.5% of spam. These layers collectively form the Sendio Email Security Gateway<sup>™</sup> solution. Traditional spam filters typically provide a block rate below 98%. While the difference between 98% and 99.5% may seem minor, with everincreasing spam volumes into organizations, this extra 1-2% of spam leakage can result in thousands of additional spam emails in the Inboxes of your users.

The final Sendio validation layer, "Contacts Check / SAV," is key to eliminating the remaining unwanted messages that manage to pass the previous security layers. This final layer encompasses Sendio's Opt-Inbox™ solution. At this layer, the sender address is compared to your personal contact-list, as well as the system contact-list that your administrator may choose to populate. If the sender address matches a contact entry, the entry's "action" specifies whether messages from the sender should be Dropped, Held, or Delivered.

**VOTE:** The administrator can configure a contact in the system-list to take priority over your personal list. In such a case, if there is a match in both lists, the action specified in the system-list will apply.

With Opt-Inbox<sup>™</sup>, if the ESP does not find a match for the sender's address, it holds the message in your personal Inbound Message Queue and sends a Sender Address Verification (SAV) message to the original sender. This approach ensures the sender is a real person and not an automated sender generating unwanted bulk email, junk email, or spam. By default, the auto-generated SAV email is an HTML-formatted email containing a simple "Verify Me" button. The sender simply clicks the button to join your Community and get added to your Contacts, ensuring that all future messages are delivered immediately. There is also a text version of the SAV that your IT administrator can enable, which has the same results (see "APPENDIX B: SAV PROCESSES" on page 33).

Sendio Opt-Inbox<sup>™</sup> is an essential ingredient in restoring trust in e-mail communications. On the one hand, it restores the sender's confidence in knowing that his important e-mail will be delivered reliably to the intended recipient. On the other hand, it ensures complete elimination of bulk, junk, or spam from reaching your own inbox.

**OTE:** You can manually add individual entries to your personal contactlist to receive specific machine-generated e-mail. You can also import contacts from your e-mail client and from other senders to specify a list of "trusted" senders that need not be verified. This page intentionally left blank

# SECTION 1: LOGGING IN TO THE WEB INTERFACE

Your network administrator has created an account for you on the Sendio ESP. Use one of the following web browser to access your account:

- Microsoft Internet Explorer 5.5 (or better)
- Firefox v1.5 (or better)
- Apple Safari 3 (or better)

To log in, browse to the URL address that was provided to you by your IT administrator.

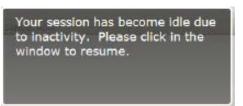


Please log in.	
eMail Address:	barbara@firstfederal.com
Password:	****

[2] Sendio ESP Default Login Window

Please log in.	
eMail Address:	barbara@firstfederal.com
Password:	*****
🗹 Remember Me	OK

[3] Sendio ESP Login Window with 'Remember Me'



[4] Session Inactivity message

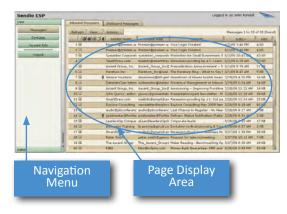
A login screen will appear, as shown in Figure [2]. If your administrator enabled the "Remember Me" feature, you will see an additional checkbox as shown in Figure [3]. Choosing this option will cause the system to remember your login information for a duration that is set by your administrator. During this time, you will not be prompted for your e-mail and password when accessing the system.

To log in, enter your e-mail address and password, as specified by your administrator. The Sendio ESP can integrate with any compliant Directory Server. If your organization's ESP was set up to take advantage of this feature you will be able to login using the credentials you use to log in to your computer (e.g. your username/e-mail and network password).

The Sendio ESP will suspend your web browser session after a certain duration of inactivity (the default of 15 minutes can be adjusted by your administrator). A popup message will be displayed to indicate this has occurred. You can resume your session with a single click inside the browser window (Figure [4]).

**ROUBLESHOOTING TIP:** In the event that the login fails, ensure that the Caps Lock is not turned on or that you have not changed your e-mail password since the last login. This page intentionally left blank

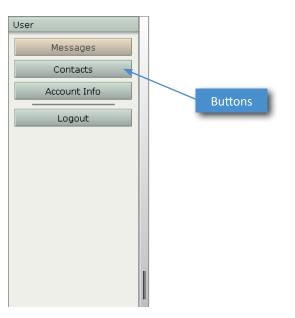
# SECTION 2: USING THE WEB INTERFACE



[5] Web interface Layout

# LAYOUT OVERVIEW

The web interface for the Sendio ESP is composed of a navigation menu (left side) and a page display area (right side), shown in Figure [5].



[6] User Navigation Menu



[7] Examples of Pages with Tabs

## **NAVIGATION MENU**

The navigation menu is comprised of navigation buttons as shown in Figure [6]. These buttons provide navigation to the following sections:

- Messages use to review and manage your Inbound and Outbound Message Queue
- Contacts use to manage your accept/hold/drop contacts
- Account Information use to review your account information and to set or test your log in password.

# PAGE DISPLAYS

Clicking on different navigation menu buttons causes different Sendio ESP information and configuration pages to be displayed. Some pages show information in tables and others in list format (described in more detail below).

Some pages are actually multiple pages separated into "tabs". Examples of tabbed pages are shown in Figure [7].

Pages include various control buttons that modify the display or change information, as shown in Figure [8].



[8] Examples of Control Buttons

Verify

Some control buttons cause additional pages (or "windows") to "pop up" on top of primary pages, as shown in Figure [9].

Name:	
eMail:	
IP:	
Action:	Accept 🗘
Phase:	Post-User
	Save Changes Cancel

# **TABLE-ORIENTED CONTROLS**

Many pages display information in tables, such as the **Inbound Messages** and **Outbound Messages** pages. [10]

The number of records displayed in a table page is 50. If the table contains more than 50 records, *controls* are displayed in the upper right of the page that allow you to jump between pages.

[9] Example Pop-up Window

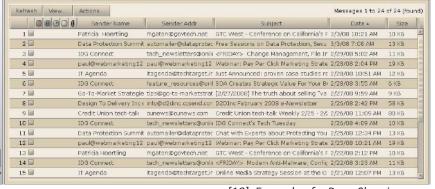
The Refresh

button causes a page to be reloaded in the browser.

Inbound Messages Outbound Messages

The button opens a pop-up window that lets you create a new record.

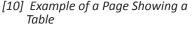
The View... button opens either a drop-down list or a pop-up window of alternate criteria for viewing the displayed table.

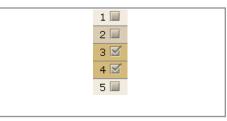


The Actions... button opens a dropdown list of actions that can be performed to modify the information in the table.

Specific records can be modified individually or in a batch by "checking" the box(es) next to the record number(s). [11]

**NOTE:** Holding the Shift key and clicking lets you select a contiguous range of records. Holding the Ctrl key lets you select individual records as a group. When using this technique, avoid clicking directly on checkboxes.





[11] Check boxes

Clicking on a table column title or icon causes the table to resort the records in either ascending or descending order.

Subject	Date 🔺
Credit Union tech-talk Weekly 3/3 - 3/7	3/4/08 11:21 AM
GTC West - Conference on California's F	3/3/08 10:21 AM
Free Sessions on Data Protection, Secu	3/3/08 7:08 AM
<friday> Change Management, File Ir</friday>	2/29/08 5:02 AM
Webinar: Pay Per Click Marketing Strate	2/28/08 2:04 PM

[12] Table Records Sorted by Date

Subject 🔺	Date
Webinar: Pay Per Click Marketing Strate	2/28/08 2:04 PM
Webinar: Pay Per Click Marketing Strate	2/25/08 10:21 AM
Webinar Reminder: Leverage Channel F	2/21/08 8:22 AM
SOA Creates Strategic Value For Your Bi	2/28/08 3:55 AM
Show Your Commitment to Intellectual F	2/20/08 9:02 AM

[13] Table Records Sorted by Subject

Sendio ESP				Logged	l in as John Randall	1
User	Inbound Messages	Outbound Message	s			
Messages	Refresh View	Actions			Messages 1 to 33	of 33 (found)
Contacts	8 P C (	Sender Name	Sender Addr	Subject	Date +	Size
Account Info	1	Premier@premier.w	Premier@premier.w	Your Login Created	6/2/09 3:46 PM	4 KB
	2 🔲	Premier@premier.w	Premier@premier.w	Your Login Created	6/2/09 3:46 PM	4 KB
Logout	3 🔟	Symantec Corporati	symantec_corporati	Protection for Small Businesses: R	6/2/09 10:45 AM	43 KB
	4 🔳	SmartDraw.com	mailinfo@smartdraw	Recession-proofing tip #2: Learn	6/2/09 8:28 AM	23 KB
	5 🔳	Ascent Group, Inc.	Ascent_Group_Inc@	Prepublication Announcement N	6/1/09 9:39 AM	21 KB
	6 🔲	Parature Inc	Parature_Inc@mail.	The Parature Blog - What to Say t	6/1/09 8:47 AM	9 KB
	7 🔟  🗍	Jessica Younkins	silveriness@btt-gmt	Hometown of Hayes hoolds beard	5/29/09 4:26 PM	16 KB
	8 🔲	DataInfoCom Inform	webmaster@datain	Predictive Management of Inboun	5/29/09 6:24 AM	14 KB
	9 🔳	Ascent Group, Inc.	Ascent_Group_Inc@	Announcing Improving Frontline	5/28/09 11:52 AM	14 KB
	10 🔲	John Quincy, editor	jquincy@presentation	PresentationXpert Newsletter - M	5/28/09 11:18 AM	39 KB
	11 🔳	SmartDraw.com	mailinfo@smartdrav	Recession-proofing tip #1: Cut pa	5/28/09 11:14 AM	22 KB
	12 🔲	Ex	lore	Explore Consulting May 2009 New	5/28/09 9:19 AM	96 KB
	13 🔳	ay Menu	Slider enc	Last Chance to Register - No Nee	5/28/09 9:17 AM	5 KB
	14 🔲 🌙	po		Delivery Status Notification (Failur	5/28/09 8:31 AM	2 KB
	15	Leadership Compan	efaas@leadershipdi	Corporate leads	5/28/09 7:10 AM	17 KB
	16 🔲	Innovator Training	brainrxns@gmail.coi	Invitation to Brainstorming & Con-	5/28/09 6:57 AM	2 KB
	21	SmartDraw.com	mailinfo@smartdraw	Recession-Proof Your Business No	5/27/09 1:39 PM	36 KB
	18 🔲	Peter Smith	peter.smith@genisy	Request for telecon/meeting	5/27/09 10:11 AM	7 KB
	19 🔳	The Ascent Group	The_Ascent_Group@	Meter Reading - Benchmarking Op	5/27/09 6:39 AM	16 KB
Admin	20 🔲	KIBS	kibs@kyliptix.com	Money Back Guarantee- CRM and	5/26/09 2:55 PM	33 KB

[14] Navigation Menu Open

ndio ESP			Logged	in as John Randall	
Inbound Messages	Outbound Messages				
Refresh View	Actions			Messages 1 to 33	of 33 (fou
8 E 🗆 🕯	Sender Name	Sender Addr	Subject	Date *	Size
1 🔟	Premier@premier.wireless.a	Premier@premier.wireless.a	Your Login Created	6/2/09 3:46 PM	4 KB
2 🗐	Premier@premier.wireless.a	Premier@premier.wireless.a	Your Login Created	6/2/09 3:46 PM	4 KB
3 🗐	Symantec Corporation	symantec_corporation@sym	Protection for Small Businesses: Register Today	6/2/09 10:45 AM	43 KB
4 🗐	SmartDraw.com	mailinfo@smartdraw.com	Recession-proofing tip #2: Learn to cut the righ	6/2/09 8:28 AM	23 KB
5 🔳	Ascent Group, Inc.	Ascent_Group_Inc@mail.vre	Prepublication Announcement Meter Reading	6/1/09 9:39 AM	21 KB
6 🔲	Parature Inc	Parature_Inc@mail.vresp.co	The Parature Blog - What to Say to a Porcupine	6/1/09 8:47 AM	9 KB
7 🔟 🧕 🖉	Jessica Younkins	silveriness@btt-gmbh.de	Hometown of Hayes hoolds beard-growing con	5/29/09 4:26 PM	16 KB
8 🗐	DataInfoCom Information D	webmaster@datainfocom.cc	Predictive Management of Inbound Call Centers	5/29/09 6:24 AM	14 KB
9 🔳	Ascent Group, Inc.	Ascent_Group_Inc@mail.vre	Announcing Improving Frontline Performance	5/28/09 11:52 AM	14 KB
10 🗐	John Quincy, editor	jquincy@presentationxpert.	PresentationXpert Newsletter - May issue	5/28/09 11:18 AM	39 KB
11 🗐	SmartDraw.com	mailinfo@smartdraw.com	Recession-proofing tip #1: Cut payroll but not c	5/28/09 11:14 AM	22 KB
12 🔲	Explore Commission	l-th-reploreconsulti	Explore Consulting May 2009 Newsletter	5/28/09 9:19 AM	96 KB
13 🔳	audio@pb		Last Chance to Register - No Need to Speak to	5/28/09 9:17 AM	5 KB
14 🗐 🧯	postmast Menu	Slider artitech.com	Delivery Status Notification (Failure)	5/28/09 8:31 AM	2 KB
15 🔲	Leadershi	hipdirectories	Corporate leads	5/28/09 7:10 AM	17 KB
16 🔲	Innovator Training	brainrxns@gmail.com	Invitation to Brainstorming & Concept Developr	5/28/09 6:57 AM	2 KB
17 🔳	SmartDraw.com	mailinfo@smartdraw.com	Recession-Proof Your Business Now	5/27/09 1:39 PM	36 KB
18 🔳	Peter Smith	peter.smith@genisys-group	Request for telecon/meeting	5/27/09 10:11 AM	7 KB
19 🔟	The Ascent Group	The_Ascent_Group@mail.vre	Meter Reading - Benchmarking Opportunity	5/27/09 6:39 AM	16 KB
20 🗐	KIBS	kibs@kyliptix.com	Money Back Guarantee- CRM and Marketing Apr	5/26/09 2:55 PM	33 KB

[15] Navigation Menu Closed

# HIDING THE NAVIGATION MENU

Sometimes it is desirable to hide the navigation menu so that there is more room to see the page display. Clicking on the *Menu Slider* causes the navigation menu to close or reopen. [14] [15]

This page intentionally left blank

# SECTION 3: WEB INTERFACE FUNCTIONALITY



[16] User Navigation Menu

# **OVERVIEW**

The main function of the Sendio ESP web interface is to provide access to your inbound and outbound message queues as well as providing you with the ability to manage your personal contact list. This list determines which senders are trusted for accepting inbound e-mail as well as senders that are explicitly blocked from delivering e-mail to your inbox.

The **User** Menu has three navigation buttons that allow you to access distinct sections of the Sendio ESP interface:

The Messages menu button provides access to your inbound and outbound message queues.

Contacts

The menu option allows you to view and manage your personal Contacts list. If enabled by the administrator, you can also view the system contacts in a separate tab.

The Account Info menu option provides a summary of your Sendio ESP

#### account.

The following sections will describe each of these menu functions in detail.

# **MESSAGES**

**Inbound Messages** are messages that someone (or some system) has sent to you. **Outbound Messages** are ones that you send to other people.

When you first log in to the Sendio ESP, the initial page display is your **Messages** > **Inbound Messages** *Message Queue*. By default, this view displays only pending messages. An example is shown in Figure [17].

Sendio ESP				Logged	l in as John Randall	
Jser	Inbound Messages	Outbound Message	s			
Messages	Refresh View	Actions			Messages 1 to 33	of 33 (foun
Contacts		Sender Name	Sender Addr	Subject	Date 🔺	Size
Account Info	1	Premier@premier.w	Premier@premier.w	Your Login Created	6/2/09 3:46 PM	4 KB
	2 🔲	Premier@premier.w	Premier@premier.w	Your Login Created	6/2/09 3:46 PM	4 KB
Logout	3 🔳	Symantec Corporati	symantec_corporati	Protection for Small Businesses: R	6/2/09 10:45 AM	43 KB
	4 🔲	SmartDraw.com	mailinfo@smartdrav	Recession-proofing tip #2: Learn	6/2/09 8:28 AM	23 KB
	5 🔳	Ascent Group, Inc.	Ascent_Group_Inc@	Prepublication Announcement M	6/1/09 9:39 AM	21 KB
	6 🔲	Parature Inc	Parature_Inc@mail.	The Parature Blog - What to Say t	6/1/09 8:47 AM	9 KB
	7 🔲 🛛	🛚 Jessica Younkins	silveriness@btt-gmt	Hometown of Hayes hoolds beard	5/29/09 4:26 PM	16 KB
	8 🔲	DataInfoCom Inform	webmaster@datain	Predictive Management of Inboun	5/29/09 6:24 AM	14 KB
	9 🔳	Ascent Group, Inc.	Ascent_Group_Inc@	Announcing Improving Frontline	5/28/09 11:52 AM	14 KB
	10 🔲	John Quincy, editor	jquincy@presentation	PresentationXpert Newsletter - M	5/28/09 11:18 AM	39 KB
	11 🔳	SmartDraw.com	mailinfo@smartdrav	Recession-proofing tip #1: Cut pa	5/28/09 11:14 AM	22 KB
	12	Explore Consulting	newsletter@explore	Explore Consulting May 2009 New	5/28/09 9·19 AM	96 KB

[17] Messages > Inbound Messages Pending Queue

**OTE:** Your Administrator may have disabled the **Outbound Messages** tab shown in Figure [17].

**FUNCTIONALITY** 

## **VIEWING MESSAGES**

You can view an inbound message before accepting it by doubleclicking the message. When you double-click a message, the message opens and the following buttons appear between the header and body of the message (see figure [18]).

**History** displays history information below the buttons. The history includes the date and time, event, and event details associated with the message (see figure [19]).

**Original** opens a browser window with the message shown in HTML format.

Accept

releases and delivers the selected message.

Add Sender receives selected and future messages from the same sender. Messages are delivered to the top of your inbox and the message sender is added to the Accept-List. The history of this message indicates it was released by user request. All future messages from this sender are delivered to your inbox immediately upon arrival. For additional messages in the pending queue from this sender, you are given the option of releasing those messages as well.

Drop

drops the selected message.

**Drop Sender** drops the selected message and creates a drop contact for the selected message. Clicking this button also gives you the option to drop all pending messages for the selected sender. All future messages from this sender are dropped and not

delivered to your inbox.

Delete

deletes the selected message.

Close

closes the message.



History

[18] Example of an Open Email Message

Date & Time	Event	Event Detail
8/6/14 6:52 PM	SAVReqSent	to bounce@news.gamehouse.com
8/6/14 6:52 PM	Pending	No contact match, holding, SAV sent
8/6/14 6:52 PM	ZeroHourScan	Message scanned for zero hour viruses
8/6/14 6:52 PM	ClamAV	Scanned message for viruses, none found.
8/6/14 6:52 PM	SilverListing	Sending IP passed test
8/6/14 6:52 PM	Received	delivery id is 1407376337.23335.1.0

Original Accept Add Sender

[19] Sample Email History

## WHAT'S A "QUEUE" ?

A "queue" is a list of messages. In the Sendio ESP, a queue is presented in a table format, like the Inbound Messages Queue above.

As a User, you have several different queues that hold your messages. These include:

- the Pending Queue, which lists messages that are waiting for someone to verify that they are "legitimate"
- the *Delivered Messages Queue*, which lists all of the messages that the ESP has delivered to your inbox
- the Held Messages Queue, which "holds" messages that have some sort of policy violation until an Administrator decides what to do with them
- the Dropped Messages Queue, which lists all of the messages that the ESP has been directed to "drop", usually from a known spammer's address
- the *Rejected Messages Queue*, which lists any messages that have been rejected by the ESP, such as those containing viruses

# WHAT'S A "VIEW" ?

The ESP gives you a way to get different "views" of your queues. For example, you can look at a list of all of the messages sent to you from 'ibm.com'.

When you first log in to your ESP account, your **Inbound Messages** *Pending Queue* is displayed. This table shows all of the messages sent to you that have successfully passed through the e-mail integrity workflow and are now simply waiting for sender verification.

The **Outbound Messages** tab displays messages that have been sent to destinations outside the organization. There is no need to delete messages from these queues as the ESP will delete them automatically after a certain number of days. The number of days that a message is held in queue is determined by your Administrator and can range from one day to four weeks.

## **MESSAGES CONTROLS**

At the top of the **Inbound Message** page, there are three buttons:

View...., and Actions...

#### **Refresh Button**

While a view will automatically update at a regular interval, the Refresh button allows the **User** to initiate the refresh process at any time. The ESP will reload all queued messages in the display.

Refresh

View	Actions		
Pending r	messages, no bulk (DEFAULT)	Ctrl+Shift+W	lbje
Pending r	messages, show bulk	Ctrl+Shift+E	and
Delivered	l messages	Ctrl_Shift_R	alle
Held mes	sages	Ctrl_Chift_1	bri
Dropped	messages	Ctrl+Shift+T	_
Rejected	messages	Utri+Shift+Y	CU
SAV Resp	onse messages	Curt-strift+O	niti
ALL mess	ages	Ctrl+Shift+P	ain
Custom n	nessage search	Ctrl+Shift+[	On
	FIAST MEDIUM SUIL AUTOMAIJER	wuarar van or erese	nta

#### [20] Inbound Messages View... Button Drop-Down Menu

# VIEW BUTTON

The View... button has several options that make the *Message Queue* easier to manage. To change the view, you select one of the options from the drop-down menu.

Each view represents a search performed by the ESP (e.g., the ESP searches for all delivered messages when the *Delivered messages* view is selected). If you would like to create a customized search, select *Custom message search....* In addition, the keyboard shortcut for each view is displayed to the right of the selection.

#### Pending Messages Options

When the ESP is first installed, it will block all "anonymous" e-mail sent to your e-mail system. However, it may also prevent delivery of machine-generated e-mail that you may actually wish to receive (e.g., notifications from industry experts, e-Newsletters, receipts for airline reservations). In order to ensure you receive these machine-generated e-mail messages, you will need to add these senders to your *Accept-List*.

Check the **Inbound Messages** queue each day until all the machine-generated messages that you wish to receive have been added to your *Accept-List* (see <u>"CONTACTS" on page 19</u> to manually create an *Accept-List* contact).

#### **Delivered Messages Option**

Selecting this option will modify the view to display only messages that have been delivered through to the e-mail server and have received an acknowledgement of receipt from the e-mail server.

#### **Dropped Messages Option**

Selecting this option will modify the view to display only messages that have been dropped as a result of policy settings such as an unwanted sender. Double-clicking a message and then clicking the **History** button will detail the policy that caused the message to be dropped.

#### **Rejected Messages Option**

Selecting this option will modify the view to display only messages that have been rejected. A message could be rejected due to policy reasons or because the e-mail server did not accept the message. As with dropped messages, clicking the **History** button will detail the policy that caused this message to be rejected.

#### SAV Response Message Option

Selecting this option will modify the view to display only messages that have been received as a result of the Sender Address Verification process.

#### **All Messages Option**

Selecting this option will modify the view to display all messages that have been handled for you by the ESP. In this view, icons are used to identify various types of messages:

- A green dot indicates that the message is from a known sender and has been delivered to your inbox. A faded green dot indicates that the system has not yet been able to deliver the inbound message to your mail server. On the outbound, a faded green means the ESP cannot yet deliver the message to the intended destination. In both cases, the ESP will retry for a period of time.
- A green dot with a red "X" superimposed indicates a message that has been accepted by the ESP but rejected by the MTA. Clicking the message and selecting the **History** button will show the reason for the rejection.
- A red dot indicates that the message has been dropped and has not been delivered to your inbox. Clicking the message and selecting the **History** button will show the reason for the drop.
- A red "X" indicates a message that has been rejected completely by the ESP.
- A black dot with a "V" superimposed indicates a message that is infected with 1 or more viruses.
- A black dot with a "Z" superimposed indicates a message that is part of an ongoing zero-hour virus outbreak.
- A red dot with a "V" superimposed indicates a message that is suspected of containing one or more unknown viruses.
- A yellow dot with a "U" superimposed indicates a message that is "unscannable." The message may be corrupted or contains encrypted attachments.
- A yellow dot with a "?" superimposed indicates a message that has not been FULLY scanned by the virus scanning service.
- A Black dot with a "?" superimposed indicates a message that has not been scanned AT ALL by the virus scanning service.
- A blue dot with a "B" superimposed indicates that the message is classified as probable bulk mail.
- A blue dot with a "L" superimposed indicates that the message is classified as a list message. These messages will be automatically released if the List Auto Accept feature has been enabled by your IT administrator.
- A black dot with "IP" superimposed indicates a sender IP address reputation failure.
- A red dot with an exclamation point (!) superimposed indicates an Admin hold. Only your IT administrator can release such a message.

Messages without indicator dots are being held by the ESP either pending verification by the sender or because they match a contact on the *Hold-List*.

Message List Search
Message Attach Bulk Virus Status SPF
Sender Addr Contains:
Sender Name Contains:
Recipient Addr Contains:
Recipient Name Contains:
Subject Contains:
Set Search Cancel

[21] Custom Message Search... Messages Tab

Message Lis	t Search 🎹						
Message	Attach	Bulk	Virus	Status	SPF		
Attachment	Status:	[	🗹 No Atta	chments	🗹 Att	tachments	
(22) 0		1		h			

[22] Custom Message Search... Attach Tab

Message List Se	earch 🏢					
		Dulla			$\frown$	
Message /	Attach	Bulk	Virus	Status	SPF	
Bulk Status:		G	🗹 None		🔲 Bu	k

[23] Custom Message Search... Bulk Tab

				e b e di ent	Message List
Status SPF	Status	Virus	Bulk	Attach	Message
e detected 🗹 Not Scanned	letected	🗹 None d		s:	Virus Statu
Scannable 🛛 🗹 Not Fully Scanne	annable	Not Sc			
irmed Virus 🛛 🗹 Suspect	ned Virus	Confirm			
Zero-Hour					
Scannable 🗹 Not Fully Scanne irmed Virus 🗹 Suspect	annable	Not Sc			virus statu.

[24] Custom Message Search... Virus Tab

 Message List Search		
Message Attach	Bulk Virus Status	SPF
Message Status:	🗹 Pending	Confirmation
	Delivered	🗹 Released
	Dropped	🗹 Delivery Failed
	Received	
Admin Holds:	No Holds	🗹 Has Holds

[25] Custom Message Search... Status Tab

Message List Search			
Message Attach Bulk	Virus Status	SPF	
SPF Status:	🗹 pass	🗹 none	
	🗹 fail	d temperror	
	🗹 softfail	🗹 permerror	
	🗹 neutral		

[26] Custom Message Search... SPF Tab

#### **Custom Message Search... Option**

Selecting the *Custom Message Search...* option opens a tabbed pop-up window which enables you to perform searches based on:

- Message attributes (e.g., Sender Address, Sender Name, Message Subject)
- Attachment presence
- Bulk
- Virus indication
- Message status
- SPF result

The **Message** tab on the Custom Message Search... window (shown in Figure [21]) allows you to set search criteria for message attributes such as Sender Address, Name, and Subject. You do not need to enter complete information. The search will look for the string of characters that have been entered and will match messages accordingly.

The **Attach** tab allows you to narrow the search to those messages with or without attachments according on the option selected.

The **Bulk** tab allows you to include or exclude bulk messages in the search results (see "Bulk Messages" for more information). The check boxes in the *Message Status* section enable you to narrow your search to specific categories of messages.

The **Virus** tab allows you to the search by the categorization of virus-laden messages. Selecting a category will include any messages with a matching category in the search results. There is no limit to the number of categories that can be selected.

The ESP tracks the status of every message. The **Status** tab allows you to narrow or expand the search to include the status of the messages. Selecting a status will include any messages with a matching status in the search results. There is no limit to the number of categories that can be selected. The **SPF** tab enables you to narrow your search to specific types of Sender Policy Framework (SPF) results. This feature is designed for advanced users, and unless you are familiar with SPF, Sendio recommends that you leave all the SPF boxes checked. SPF will compare the IP address of the origination of the message against a list of permitted sender hosts for the DNS record of the domain.

After you have entered your search criteria, click the **Set Search** button to begin your search.

Once a search has been executed, the number of messages that satisfied the search criteria will be displayed in the upper-right corner.

If you do not see a message that you expect when executing a custom search, return to the ALL option on the message list and then perform your custom search again.

## ACTIONS... BUTTON

If there is a message that has yet to be verified, or if it is from a mailing list that you would like to continue to receive, select the message and click the

Actions... button. There are four options in this menu that result in a specific action on the message or messages selected.

**OTE:** Holding the Shift key and clicking lets you select a contiguous range of records. Holding the Ctrl key lets you select individual records as a group (but don't Ctrl-Click on the check boxes).

#### Accept Messages

To receive the selected message(s), choose this option and the message(s) will be delivered to the top of your inbox. The history of this message(s) will now indicate that it was released by user request. This option will not add the sender to the *Accept-List*.

#### Add Message Senders to Accept List

To receive the selected message(s) and all future messages from the same sender, choose this option, and the message(s) will be delivered to the top of your inbox and the message sender will be added to the Accept-List. The history of this message will now indicate that it was released by user request. All future messages from this sender will be delivered to your inbox immediately upon arrival.

In the case where there are additional messages in the pending queue from this sender, you will be given the option of releasing those messages as well. [28]

	Actions		
l	Accept Messages	Ctrl+Shift+A	
	Add Message Senders to Accept List	Ctrl+Shift+S	N
	Drop Messages	Ctrl+Shift+D	
	Add Message Senders to Drop List	Ctrl+Shift+G	
	Delete Messages	Ctrl+Shift+F	yea
I	CCO Marketing	• Opportunities from	00

[27] Messages > Inbound Messages > Actions... Drop-Down Menu



[28] Message Release Dialog

#### **Drop Messages**

Selecting *Drop Messages* removes the selected message(s) from the *Pending Queue*, but they are still viewable via the **Messages > Inbound Messages > View...** *Dropped Messages* option.

#### Add Message Senders to Drop List

If your Administrator has enabled this function, selecting the *Add Message Senders to Drop List* menu option:

- causes all selected messages to become Dropped Messages
- adds the message senders to your Contact List as Drop Contacts

**OTE:** Do not add *Drop Contacts* to your *Contacts List* unless you are receiving unwanted e-mail from the same sender repeatedly. A high number of *Drop Contacts* lowers system performance.

#### **Delete Messages**

The *Delete Messages* menu option immediately deletes the selected message(s) from your *Message Queue*. Deleted messages are not recoverable.

Inbound M	Outbound Messages	
Refresh	View Actions	
	Delivered messages	Ctrl+Shift+R
	Delivery Failed messages	Ctrl+Shift+]
2	Released messages	Ctrl+Shift+T
3	Rejected messages	Ctrl+Shift+Y
3	ALL messages (DEFAULT)	Ctrl+Shift+P
4 🗐 🔘	Custom message search	Ctrl+Shift+[
5 🔳 🔘	· - · ·	& F

[29] Outbound Messages View...

Button Drop-Down Menu

1	Inbound Messages	Outbound Messa	ges	
	Refresh View	Actions		
	<b>B 0 0</b>	Delete Messages		Ctrl+Shift+F
	1 🗐 🍘	Eric Johnson	ej265s@att.com	RE: Sendio: Admin acco
	2 🗹 🗐			FW: Access Request Ap

[30] Outbound Messages Actions... Button Drop-Down Menu

# **CHECKING THE QUEUES**

Your *Message Queue* will be self-sufficient once your contacts are accepted and stabilized into the dynamic *Accept-List*. Check the ESP **Inbound Messages** queue each day until all machine-generated messages that you want to receive are added to your *Accept-List*. Once this process is completed (usually in one week), you may not need to view the **Inbound Messages** queue again. If you subscribe to a new machine-generated e-mail sender or make an online purchase that sends a receipt via e-mail, you may need to re-check this view to accept the message sender.

# MESSAGES > OUTBOUND MESSAGES

**OTE:** Your Administrator may have disabled the **Outbound Messages** tab shown in Figure [30].

The **Outbound Messages** queues record all messages that you send outside your organization. [31]

Sendio ESP				Logged	in as John Randall	
User	Inbound Messages	Outbound Messag	jes			
Messages	Refresh View	. Actions		Mess	ages 1 to 50 of 61	
Contacts	800	Recipient Name	Recipient Addr	Subject	Date 🔺	Size
Account Info	1 🔟 🔘	Eric Johnson	ej265s@att.com	RE: Sendio: Admin account for John	6/2/09 10:32 AM	8 KB
	2 🔲 🥘	mvlshelpa@msdirect:	mvlshelpa@msdirect:	FW: Access Request Approved for №	6/1/09 9:40 PM	17 KB
Logout	3 🗐 🕘 🔱	Andrew Stallard	Andrew@ktak.com	RE: Anti-spam Software	5/29/09 9:28 AM	58 KB
	4 🔟 🕘	kburress@methodist	kburress@methodist	Sendio Installation Review	5/28/09 3:58 PM	8 KB
	5 🔲 🕘	kburress@methodist	kburress@methodist	Sendio Installation Review	5/28/09 2:44 PM	8 KB
	6 🗐 🔘	Ayodeji Fisayo Ayode	ayodelea@ACCESSB/	RE: Anti-spam Software	5/28/09 8:49 AM	76 KB
	7 🗐 🔘	Vozna, Joe	voznaj@fortitech.CO	RE: Sendio - Update	5/28/09 8:30 AM	17 MB

[31] Outbound Messages Queue

If a message has a faded green square icon, this indicates that delivery has been deferred, meaning the message could be delivered but has not yet been delivered.

If there is a green icon with a red X, delivery was rejected, meaning the recipient's mail server would not accept the message.

If you double-click the message, and then click the **History** button, the current status of the message will be displayed.

The View... and Actions... buttons for **Outbound Messages** provide options that work in a manner similar to those previously described for the **Inbound Messages**. (Figures [29] and [30])

# **CONTACTS**

The Contacts button is the second item on the **User** navigation menu.

Selecting this button displays a view of the **Contacts > Account Contacts** page, shown in Figure [33]. This view displays a list of known senders whose messages are automatically handled by the ESP.

These addresses represent individuals or organizations whose e-mails are to be either *accepted*, *held* or *dropped* if they are received by the ESP.

**OTE:** Contacts pages are sorted by the date that the contact was added to the system. The data may be re sorted by clicking on any of the column headings at the top of the table.

On the left side of the page is a column with a square two-color icon in the

header: **W**. Each record in the table has either a green, a red or a white/gray icon in this column.

A green icon indicates that the address of this "sender" is on your Accept-List and that messages from this sender are to be immediately delivered to your inbox.

Sendio ESP		
User		
Messages		
Contacts		
Account Info		
Logout		

Sendio ESP		Logged in as Johr	n Randall
User	Account Contacts System Contacts		
Messages	Refresh New View Actions	Contacts 1 to 5	D of 415 🔫 🕨 🕨
Contacts	Name     Address Pattern	IP Address	Added 🔺
Account Info	1 🗐 🕘 Bernardo Faria bernardo.faria@quality.com.br	*	6/2/09 1:21 PM
	2 🔲 🔘 Eric Johnson ej265s@att.com	*	6/2/09 10:32 AM
Logout	3 🔲 🕘 Keven Burress keven.burress@methodistfamily.org	*	5/28/09 5:31 PM
	4 🔲 🕘 kburress@methodistfamil kburress@methodistfamily.org	*	5/28/09 2:45 PM
	5 🔲 🕘 Mallory Cosio mallory.cosio@rmkr.com	*	5/26/09 12:40 PM
	6 🗐 🕘 Braeuer, Brenda brenda.braeuer@calibercollision.com	*	5/22/09 4:14 PM
	7 🔲 🕘 Torkamani, Naser 🛛 naser.aghamusatorkamani@calibercollisi	on *	5/22/09 3:39 PM

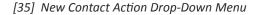
[33] Contacts > Account Contacts Page

<sup>[32]</sup> User Navigation Menu

Name:	
eMail:	
IP:	
Action:	Accept
🗹 Perforr	n action on all matching pending messages
	Save Changes Cancel

[34] New Contact Pop-up Window

Name:		
eMail:		
IP:		
Action:	Accept	
🗹 Perforn	Accept	
Periori	" 🗍 🥘 Drop	
	- Brop	



- A red icon indicates that the address of this "sender" is on your *Drop-List* and that messages from this sender are to be immediately discarded and not delivered.
- A white/gray icon indicates that the address of this "sender" is on a *Hold-List* and that messages from this sender are to be held in a user's *Pending Queue*, and either manually released to the inbox or simply allowed to "age out" of the queue.

## **CREATING A NEW CONTACT**

To enter a new contact, click the New button. The popup window shown in Figure [34] appears. Enter the name and e-mail address of the contact in the appropriate fields. A wildcard (\*) may be used at any point in the e-mail address.

**NOTE:** The *Name* field is for display purposes only.

#### IP Field

The *IP* field allows you to input a specific IP address from which the corresponding e-mail address must originate. Mail from this e-mail address with a different IP address will be presumed to be "spoofed" and therefore dropped. If left blank, the system will auto-populate the IP field with a "\*" indicating that this particular contact's e-mail can come from any IP address. *Accept-List* contacts without a wildcard in the address are processed before those addresses with a wildcard.

Only one IP address can be specified per contact.

#### **Action Field**

The Action field has three options on a drop-down menu. [35]

- Accept adds the contact to your Accept-List
- Drop adds the contact to your Drop-List
- Hold adds the contact to your Hold-List

**OTE:** *Drop-List* contacts should be created *only* in cases where messages are reaching your inboxes from a well-known unwanted sender. Excessive use of *Drop* contacts can adversely affect system performance.

The *Hold* action is like a *Drop*, but leaves a message visible in the *Pending Queue* so that manual handling can be done. Having a *Hold* contact is also like having no contact at all, but stops the ESP from sending an SAV message out. It can be useful for dealing with domains that use auto-responders.

# **CHANGING CONTACT INFORMATION**

To change any of the information in an existing contact, select the record and click **Actions... >** *Edit Selected Contact*, or double-click the contact entry in the *Contact List*. The pop-up window will be displayed. Modify the contact information and save the changes.

# CHANGING THE VIEW OF THE

Custom Contact search...

# **CONTACTS PAGE**

The default view of the **Contacts** page shows all contacts. Clicking on the

View... button opens a drop-down menu with other view options. There are also shortcut keys that can be used to initiate these views.

If a specific contact needs to be located, the Custom Contact Search ... option

In the Contact List Search pop-up window, a portion of the address or name,

and the action to Accept, Drop or Hold can be entered; it is not

entered, click the Set Search button, and the screen will display

the results of the custom filter request. If an expected contact

does not display, reduce the requirements in the custom filter.

necessary to enter all three. Once the information has been

[36]

# Contact List Search Address Contains: Name Contains: Action Is: Any Action Set Search Cancel

#### [37] Custom Contact Search

SECTION 4: WEB INTERFACE FUNCTIONALITY

Contacts

Ctrl+Shift+N

Ctrl+Shift+P

Ctrl+Shift+C

Ctrl+Shift+O

[36] Contacts > Account Contacts > View... Button Drop-Down Menu

[38] Contacts > Accou	
Delete Selected Contacts	Ctrl+Shift+X
Accept All Messages From Selected Contacts	Ctrl+Shift+A

> Actions... Button Drop-Down Menu

buttons opens a drop-down menu as shown below.

The *New Contact* action provides the same function as the **New** button described above.

# **IMPORT CONTACTS**

The *Import Contacts* action opens a window, shown in Figure [39], which web interfaces you through the process of importing a set of contacts from an external sender. Three formats are supported:

Account Co	ontacts	System	Contacts		
Refresh	New	View	Actions		Co
0		All Conta	cts (DEFAULT)	Ctrl+Shift+W	IP /
1		Accept Co	ontacts only	Ctrl+Shift+E	1
	Buehler	Drop Cor	itacts only	Ctrl+Shift+R	
2 🔲 🔘		Hold Con	tacts only	Ctrl+Shift+T	
3 🔲 🔘	l Info		Contact search	Ctrl+Shift+Y	
4 🔲 🔘	Tomas S			Sarronnerr	
5 🗐 🔎	Roh Kur	nicki	rob kunicki@nmr.cc		

Actions...

New Contact

Import Contacts

Export All Contacts

Edit Selected Contact

<u>CONTACTS > ACCOUNT CONTACTS > ACTIONS...</u>

can be used.

The Actions...

Comma Separated Value (CSV)

Browse..

The ICE Box will accept:

- CSV exports from Outlook/Outlook Express
- (An example minimum import file can be found here.)
- vCard 2.1 & vCard 3.0 exports from Lotus Notes 6.
  Structured Text exports from Lotus Notes 5.

[39] Import Contacts Window

vCard 2.1 and vCard 3.0 from Lotus Notes 6

Structured Text exports from Lotus Notes 5

These contacts can be from an MS Exchange database or other e-mail system, an enterprise CRM system such as Oracle or SAP, or from any other contact database.

The CSV file must be structured in a specific format, shown in Figure [40]. An example is viewable by clicking on the word

"here" in the pop-up window instructions.

In the import window, click the *Browse…* button to specify the CSV file to import, and then click the *Import* button. All imported contacts will be added to the *Accept-List*.

**NOTE:** It may be necessary to disable the pop-up blocker in order for the import process to function properly.

**NOTE:** When exporting a contact list from MS Outlook, accept all the defaults in the export action. The resulting file will be in the correct format for import into the ESP.

**ROUBLESHOOTING TIP:** An import will be unsuccessful if there is no header row as indicated in the example file. The columns can be in any order.

	Microsoft Ex	cel - icebox_	minimum_import.c	sv [Read-Only]
······································	Eile Edit	View Insert	F <u>o</u> rmat <u>T</u> ools <u>D</u> at	a <u>W</u> indow <u>H</u> elp Ado <u>b</u> e
10	1 🖆 🖬 🖪	a a b	ザ 🛍   X 🗈 🕻	s • ∅   ♥ • (* -   😣
	C13	▼ fx		·/
	A	В	С	D
1	First Name	Last Name	E-mail Address	Name
2			test@sendio.com	
3			test2@yahoo.com	
4	10.00		test3@ibm.com	
5	All	JPMorgan	*@jpmorgan.com	Everyone at JPMorgan

[40] Contact Import CSV File Structure

SECTION 4: WEB INTERFACE

FUNCTIONALIT

## **EXPORT ALL CONTACTS**

The *Export All Contacts* action executes a process to write all of the contacts to a CSV file, readable by MS Excel and other applications. A dialog box shown in Figure [41] opens, where you specify what to do with the exported file. A portion of an exported file is shown in Figure [42].

Opening AccountCo	ontacts.csv	×
You have chosen to op <b>AccountConta</b> which is a: Micri from: http://ibx	acts.csv osoft Office Excel Comma Separated Values File	•
What should Firefox	do with this file?	Y
Open with	Microsoft Office Excel (default)	
O Save to Di <u>s</u> k		
Do this autor	matically for files like this from now on.	
	OK Cancel	

# EDIT SELECTED CONTACT

Select a record to edit by clicking the record or the check box next to the record number. Then click **Actions...** *Edit Selected Contact*. Only one contact can be edited at a time. If more than one record is selected, an *Alert* dialog box will be displayed as shown in Figure [43].

# **DELETE SELECTED CONTACTS**

The *Delete Selected Contacts* action causes all of the records that have been selected (by clicking their check box) to be removed from the database. If a contact is removed, and a message is subsequently received from that address, the sender will receive an SAV message.

# ACCOUNT INFO AND LOGIN PASSWORD

The Account Info button is the third item on the **User** navigation menu.

Selecting this button displays a set of tabbed pages, shown in Figure [44].

145			Arial	i di	10 <u>×</u> B Z	<u>u</u> = = :	= 🗟   🚣 • 📙 🕪
-	H19 -	A	C	D	E	F	6
1		E-mail Display Name	E-mail Address			ICEBax Hite	ICEBox IP Address
2	BH Funds	BH Funds	*@behringerharvs		post-user	ICE DOX THES	+
3		ConnectComputer.com			post-user		•
4	Don Valley Toy	Don Valley Toyota	'@dvnlt.com	accept	post-user		7
5	GreenDimes	GreenDimes	customerservice(	accept	post-user		7
6	Critical Outage	Critical Outage Test	critical-outage@g	accept	pre-user		66.240.238.106
7	Everyone at JPP	Everyone at JPMorgan	f@jpmorgan.com	accept	pre-user		*
8			test3@ibm.com	accept	pre-user		z
9			test@sendio.com	accept	pre-user		÷
10	1		test2@yahoo.com	accept	pre-user		•
11	NetSuite Alerts	NetSuite Alerts	*@bounces.netsu	accept	pre-user		•
12	Sendio at Gmai	Sendic at Gmail	sendic@gmail.co	accept	post-user		*
13	Rim	Rim	*@rim.com	accept	pre-user		2
	> H System	Contacts /	*Obelie eren		<		
Rea	dv						NUM

[41] Export Contacts Dialog

[42] Exported Contacts

Alert	
More than one contact selected.	
	ОК
[42] Alart Dialar	

[43] Alert Dialog

Sendio ESP			Logged in as John Randall
User	John Randall		
Messages	Details Addre	esses SilverList	
Contacts	Directory:	Sendio Directory	
Account Info	Directory DN:	cn=john randall,ou=operations,ou=public,do	c=ad01,dc=hq,dc=sendio,dc=com
	Directory GUID:	11242b71-3f42-4cb7-be1f-499e6df97190	
Logout	Account Type:	User	
	First Name:	John	Local Password
	Last Name:	Randal	Create
	Created:	5/20/08 10:36 AM	
	Created By:	sysadmin	Directory Password
	Last Mod:	5/20/08 10:36 AM	Verify
	Last Mod By:	sysadmin	

[44] Account Info Pages

SENDIO USER GUIDE

PAGE 23



[45] User Navigation Menu



[46] Verify, Change, and Remove Buttons

# ACCOUNT INFO > DETAILS

The **Account Info > Details** page is the default display and shows a summary of your account information. This page also provides you access to Local and Directory passwords. For the Directory Password, a **Verify** button lets you confirm that you know the correct network/computer password in your on-site directory.

Your IT administrator may have provisioned a Local Password for your Sendio Account. If a sync from your one-site directory server to Sendio was not provisioned, for example, your network/computer password cannot be used to login to Sendio. As a result, your IT administrator must set a Local Password for you to log in. When a Local Password is set, the **Create** button does not appear in your Details page in the **Local Password** section. Instead, the three buttons in figure [46] let you verify, change, or remove the Local Password.

You can also use the **Create** button self-service without IT administrator involvement if you use a directory password, but also want a separate Local Password on Sendio. Examples of why you might set a separate local password are:

- To enable a third party to access your Message Queue (i.e., delegation) without sharing your network password. To establish a Local Password, click the **Create** button and enter a password in the **New Password** and **Confirm** fields. [47]
- To have a fail-safe login method in case Sendio cannot sync to your onsite directory server.

New Password:	
Confirm:	
	Set Close

# ACCOUNT INFO > ADDRESSES

The **Account Info > Addresses** page [48] displays all e-mail addresses that are associated with your account. If you have other e-mail addresses that are associated with your account, but are not listed in this view, then any messages sent to those e-mail addresses will not be accepted and will generate

a bounce message back to the sender. If there are e-mail addresses listed that should not be associated with your account, please report them to your Administrator.

The blue icon indicates which address is the Primary Address. Primary Addresses receive system messages and the *Queue Summary* messages, if enabled.

Refresh Action	15			Addresses 1 to 1 of
	Address	Domain *	Account	Added

[48] Account Addresses

<sup>[47]</sup> Create Local Password

# SECTION 4: QUEUE SUMMARY

If your IT administrator has enabled the *Queue Summary feature, an* e-mail that shows the most recent 50 records in your *Pending Queue* will be sent to your inbox on a daily basis. This e-mail is a brief and concise means of viewing information on any recent messages in your *Pending Queue*.

If enabled by an IT administrator, four "actions" are available from this e-mail, by clicking on a link:

- a message can be released [A-MSG]
- a message can be dropped [D-MSG]
- a message can be released and the sender address can be added to the your Accept-List [A-SND]
- a message can be dropped and the sender address can be added to the yourDrop-List [D-SND]

These functions are provided as a convenience and are completely analogous to the functions on the ESP web interface.

ice Test User «newtest@clippership.com»; biblect Quoue Summary for Test User SENDIO CSP QUEUE SUHHARY This rebort is a snapshot of your live <u>Sendio Message Rouge</u> . Message: click A-MSG to accept the message. click A-MSG to accept the message. Sender: click A-MSG to accept the message. To have 10 message(s) in your quoue. Received Name Address Subject Message Sender (S Mar 10:20 Gasendol@gmail.com gasendol@gmail.com Test Mg 10 A-MSG I D-MSG A-SND I 129 May 10:10 gasendol@gmail.com gasendol@gmail.com Test Mg 2 A-MSG I D-MSG A-SND I 129 May 10:10 gasendol@gmail.com gasendol@gmail.com Test Mg 2 A-MSG I D-MSG A-SND I 129 May 10:10 gasendol@gmail.com gasendol@gmail.com Test Mg 2 A-MSG I D-MSG A-SND I 129 May 10:10 gasendol@gmail.com gasendol@gmail.com Test Mg 2 A-MSG I D-MSG A-SND I 129 May 10:10 gasendol@gmail.com gasendol@gmail.com Test Mg 2 A-MSG I D-MSG A-SND I 129 May 10:10 gasendol@gmail.com gasendol@gmail.com Test Mg 2 A-MSG I D-MSG A-SND I 129 May 10:10 gasendol@gmail.com gasendol@gmail.com Test Mg 2 A-MSG I D-MSG A-SND I 129 May 10:10 gasendol@gmail.com gasendol@gmail.com Test Mg 2 A-MSG I D-MSG A-SND I 129 May 10:10 gasendol@gmail.com gasendol@gmail.com Test Mg 2 A-MSG I D-MSG A-SND I 129 May 10:10 gasendol@gmail.com gasendol@gmail.com Test Mg 2 A-MSG I D-MSG A-SND I 129 May 10:10 gasendol@gmail.com gasendol@gmail.com gasendol@gmail.com Test Mg 2 A-MSG I D-MSG A-SND I 129 May 10:10 gasendol@gmail.com gasendol@gmail.co	Sendo 15P - queusumman@clippethip.com : Frady, May 23, 200 10:30 AM Text User rewest®clippethip.com : te User sweet®clippethip.com : to User Summary for Text User O CSP QUEUE SUMMARY port is a snapshot of your live Sendo Message Cliquis. per disk a MSG to accept the message. disk D-MSG to drop all predings and future messages from sender. disk D-MSG to drop all predings and future messages from sender. disk D-MSG to drop all predings and future messages from sender. disk D-MSG to drop all predings and future messages from sender. disk D-MSG to drop all predings and future messages from sender. disk D-MSG to drop all predings and future messages from sender. disk D-MSG to drop all predings and future messages from sender. disk D-MSG to drop all predings and future messages from sender. disk D-MSG to drop all predings and future messages from sender. disk D-MSG to drop all predings and future messages from sender. disk D-MSG to drop all predings and future messages from sender. disk D-MSG to accept all predings and future messages from sender. disk D-MSG to drop all predings and future messages from sender. disk D-MSG to accept all predings and future messages from sender. disk D-MSG to accept all predings and sendo logmal.com Text Hog 10 A-MSG (D-MSG A-SHD 10-SHH 10:028 quaseholologmal.com quaseholologmal.com Text Hog 2 A-MSG (D-MSG A-SHD 10-SHH 10:028 quaseholologmal.com quaseholologmal.com Text Hog 6 A-MSG (D-MSG A-SHD 10-SHH 10:028 quaseholologmal.com quaseholologmal.com Text Hog 6 A-MSG (D-MSG A-SHD 10-SHH 10:028 quaseholologmal.com quaseholologmal.com Text Hog 6 A-MSG (D-MSG A-SHD 10-SHH 10:028 quaseholologmal.com quaseholologmal.com Text Hog 6 A-MSG (D-MSG A-SHD 10-SHH 10:028 quaseholologmal.com quaseholologmal.com Text Hog 6 A-MSG (D-MSG A-SHD 10-SHH 10:028 quaseholologmal.com quaseholologmal.com Text Hog 6 A-MSG (D-MSG A-SHD 10-SHH	Sendo SP <queueumany@clopership.com>;         Fiday, May 22, 2000 10:00 AM         Test User-investe®clopership.com&gt;;         Test User-investe®clopership.com&gt;;         Test User-investe®clopership.com&gt;;         WOID CSP QUEUE SUHHARY         is report is a snapshot of your live <u>Senson Message</u> (dick A-MBC to accept the message) (dick A-MBC to accept the message) (dick A-SND to accept the messages, no bulk)         U have 10 message(s) in your queue.         Second 10 genal.com       queuent (person genation queuent) (second decays of the genat) (second decays of the genation queuent)</queueumany@clopership.com>		y for Test User		Statement Statement		2
Date:     Finday, May 20, 2009 10:50 AM       for:     Test User reverted@clipperplay.com>;       bidgect:     Qourds Summary for Test User       SENDIO CSP QUEUE SUHHARY       This report is a snapshot of your live Standon Message Slowers.       Message club. A Heffel to accept the message.       dick D-HSG to drogs the message.       dick D-SND to drop all pending and future messages from sender.       club. SND to drop all pending and future messages from sender.       club. SND to drop all pending and future messages from sender.       thoused to a second lagomalizom as sendiol Ogmalizom freet Mag 10       A HSG [D-HSG a Astron J       29 May 10:30     assendiol Ogmalizom assendiol Ogmalizom freet Mag 2       29 May 10:30     assendiol Ogmalizom assendiol Ogmalizom freet Mag 3       A HSG [D-HSG A SND 1]       129 May 10:30     assendiol Ogmalizom assendiol Ogmalizom freet Mag 3       A HSG [D-HSG A SND 1]       129 May 10:30     assendiol Ogmalizom assendiol Ogmalizom freet Mag 3       A HSG [D-HSG A SND 1]       129 May 10:30     assendiol Ogmalizom assendiol Ogmalizom freet Mag 3       A HSG [D-HSG A SND 1]       129 May 10:30     assendiol Ogmalizom assendiol Ogmalizom freet Mag 7       20 May 10:30     assendiol Ogmalizom assendiol Ogmalizom freet Mag 7	Friday, May 28, 2009 (JOS AM Test User < newtest®-clippership.com >: c Quous Summary for Test User D CSP QUOUE SUMMARY port is a snapshot of your live Sendio Message Durge. per click A-RSIG to accept the message. click D-NSIG to accept the message. click A-DS Not accept all pending and future messages from sender. click A-DS Not accept all gending messages, no bulk) we 10 message Queue (pending messages, no bulk) we 10 message Queue (pending messages, no bulk) we 10 message Queue (pending messages, no bulk) we 10 message () in your queue. eved Name Address Subject Message Sender / 10:30 queue accelositio (genalicom Test Mag 1 A-MSG () D-MSG A-SMO ( ) D-SM / 10:30 queue diologinalicom queue Message Test Mag 2 A-MSG () D-MSG A-SMO ( ) D-SM / 10:30 queue diologinalicom queue Mage Sender / 10:32 queendiologinalicom queue medico (genalicom Test Mag 2 A-MSG () D-MSG A-SMO ( ) D-SM / 10:32 queue diologinalicom queue Mage Sender Test Mag 3 A-MSG () D-MSG A-SMO ( ) D-SM / 10:32 queendiologinalicom queue Message Sender Test Mag 3 A-MSG () D-MSG A-SMO ( ) D-SM / 10:32 queendiologinalicom queue Mage Sender Test Mag 3 A-MSG () D-MSG A-SMO ( ) D-SM / 10:32 queendiologinalicom queue Mage Sender Test Mag 4 A-MSG () D-MSG A-SMO ( ) D-SM / 10:32 queendiologinalicom queue Mage Sender Test Mag 5 A-MSG ( ) D-SM / 10:32 queendiologinalicom queue Mage Sender Test Mag 6 A-MSG ( ) D-SM / 10:33 queendiologinalicom queue Mage Sender Test Mag 6 A-MSG ( ) D-SM / 10:38 queendiologinalicom queue Mage Sender Test Mag 7 A-MSG ( ) D-SM ( ) D-SM / 10:38 queendiologinalicom queue Mage Sender Test Mag 8 A-MSG ( ) D-SM / 10:38 queendiologinalicom queue Mage Sender Test Mag 8 A-MSG ( ) D-SM / 10:38 queendiologinalicom queue Mage Sender Test Mag 8 A-MSG ( ) D-SM / 10:38 queendiologinalicom queue Mage Sender Test Mag 8 A-MSG ( ) D-SM / 10:38 queendiologinalicom queue Mage Sender Test Mag 8 A-MSG ( ) D-SM / 10:38 queendiologinalicom queue Mage Sender Test Mag 8 A-MSG ( ) D-SM / 10:38 queendiologinalicom queue Mage Send	te: Finday, May 29, 2009 10:50 AM Test User -newstell Clippenhip.com >: bject: Cueue Summary for Test User Sector: Cueue Summary for Test Mag 10 Artissicale Florence Hay 10:20 Ga.sendiol.Bgmail.com Ga.sendiol.Bgmail.com Test Mag 10 Artiss [ D-HSG Ar.SHD [ D-SHI Nay 10:10 Ga.sendiol.Bgmail.com Ga.sendiol.Bgmail.com Test Mag 10 Artissicale Shall [ D-SHI Nay 10:10 Ga.sendiol.Bgmail.com Ga.sendiol.Bgmail.com Test Mag 10 Artissicale Shall [ D-SHI Nay 10:10 Ga.sendiol.Bgmail.com Ga.sendiol.Bgmail.com Test Mag 10 Artissicale Shall [ D-SHI Nay 10:10 Ga.sendiol.Bgmail.com Ga.sendiol.Bgmail.com Test Mag 10 Artissicale Shall [ D-SHI Nay 10:10 Ga.sendiol.Bgmail.com Ga.sendiol.Bgmail.com Test Mag 10 Artissicale Shall [ D-SHI Nay 10:10 Ga.sendiol.Bgmail.com Ga.sendiol.Bgmail.com Test Mag 10 Artissicale Shall [ D-SHI Nay 10:10 Ga.sendiol.Bgmail.com Ga.sendiol.Bgmail.com Test Mag 10 Artissicale Shall [ D-SHI Nay 10:10 Ga.sendiol.Bgmail.com Ga.sendiol.Bgmail.com Test Mag 10 Artissicale Shall [ D-SHI Nay 10:10 Ga.sendiol.Bgmail.com Ga.sendiol.Bgmail.com Test Mag 10 Artissicale Shall [ D-SHI Nay 10:10 Ga.sendiol.Bgmail.com Ga.sendiol.Bgmail.com Test Mag 10 Artissicale Shall [ D-SHI Nay 10:10 Ga.sendiol.Bgmail.com Ga.sendiol.Bgmail.com Test Mag 10 Artissicale Shall [ D-SHI Nay 10:10 Ga.sendiol.Bgmail.com Ga.sendiol.Bgmail.com Test Mag 10 Artissicale Shall [ D-SHI Nay 10:10 Ga.sendiol.Bgmail.com Ga.sendiol.Bgmail.com Test Mag 10 Artissicale Shall [ D-SHI Nay 10:10 Ga.sendiol.Bgmail.com Ga.sendiol.Bgmail.com Test Mag 10 Artissicale Shall [ D-SHI Nay 10:10 Ga.sendiol.Bgmail.com Ga.sendiol.Bgmail.com Test Mag 10 Artissicale Shall [ D-SHI Nay 10:10 Ga.sendiol.Bgmail.com Ga.sendiol.Bgmail.com Test Mag 10 Artissicale Shall [ D-SHI Nay 10:10 Ga.sendiol.Bgmail.com Ga.sendiol.Bgmail.com Test Mag 10 Artissicale Shall [ D-SHI Nay 10:10 Artissicale Shall [ D-SHI Nay 10:10 Artissicale Shall [ D-SHI Nay 10:10 Art	le <u>f</u> dit <u>V</u> iew	Icols Message Help				
Date: Finday, May 28, 2001:00:0 AM for: Test User <newtest@ilipership.com>; bublect: Qourd Summary for Test User SENDIO CSP QUEUE SUMMARY This report is a snapshot of your live <u>Sandio Message Queue</u>, Message: click A-MSG to accept the message. click D-MSG to drop the message. click D-MSG to drop the message. dick D-SND to drop all pending and future messages from sender. click D-SND to drop all pending and future messages from sender. click D-SND to drop all pending and future messages from sender. thound Message Queue (pending messages, no bulk) You have 10 message(3) in your queue. Executive <u>Name Address Subject Message Sender</u> 28 May 10:30 queuendlogmail.com queuendlogmail.com Test Mag 9 A MSG [] D-MSG A-SND [] 29 May 10:30 queuendlogmail.com queuendiol@gmail.com Test Mag 9 A MSG [] D-MSG A-SND [] 29 May 10:30 queuendlogmail.com queuendiol@gmail.com Test Mag 9 A MSG [] D-MSG A-SND [] 29 May 10:30 queuendiol@gmail.com queuendiol@gmail.com Test Mag 9 A MSG [] D-MSG A-SND [] 29 May 10:30 queuendiol@gmail.com queuendiol@gmail.com Test Mag 9 A MSG [] D-MSG A-SND [] 29 May 10:30 queuendiol@gmail.com queuendiol@gmail.com Test Mag 9 A MSG [] D-MSG A-SND [] 29 May 10:30 queuendiol@gmail.com queuendiol@gmail.com Test Mag 9 A MSG [] D-MSG A-SND [] 29 May 10:30 queuendiol@gmail.com queuendiol@gmail.com Test Mag 9 A MSG [] D-MSG A-SND []</newtest@ilipership.com>	Friday, May 28, 2009 (JOS AM Test User < newtest®-clippership.com >: c Quous Summary for Test User D CSP QUOUE SUMMARY port is a snapshot of your live Sendio Message Durge. per click A-RSIG to accept the message. click D-NSIG to accept the message. click A-DS Not accept all pending and future messages from sender. click A-DS Not accept all gending messages, no bulk) we 10 message Queue (pending messages, no bulk) we 10 message Queue (pending messages, no bulk) we 10 message Queue (pending messages, no bulk) we 10 message () in your queue. eved Name Address Subject Message Sender / 10:30 queue accelositio (genalicom Test Mag 1 A-MSG () D-MSG A-SMO ( ) D-SM / 10:30 queue diologinalicom queue Message Test Mag 2 A-MSG () D-MSG A-SMO ( ) D-SM / 10:30 queue diologinalicom queue Mage Sender / 10:32 queendiologinalicom queue medico (genalicom Test Mag 2 A-MSG () D-MSG A-SMO ( ) D-SM / 10:32 queue diologinalicom queue Mage Sender Test Mag 3 A-MSG () D-MSG A-SMO ( ) D-SM / 10:32 queendiologinalicom queue Message Sender Test Mag 3 A-MSG () D-MSG A-SMO ( ) D-SM / 10:32 queendiologinalicom queue Mage Sender Test Mag 3 A-MSG () D-MSG A-SMO ( ) D-SM / 10:32 queendiologinalicom queue Mage Sender Test Mag 4 A-MSG () D-MSG A-SMO ( ) D-SM / 10:32 queendiologinalicom queue Mage Sender Test Mag 5 A-MSG ( ) D-SM / 10:32 queendiologinalicom queue Mage Sender Test Mag 6 A-MSG ( ) D-SM / 10:33 queendiologinalicom queue Mage Sender Test Mag 6 A-MSG ( ) D-SM / 10:38 queendiologinalicom queue Mage Sender Test Mag 7 A-MSG ( ) D-SM ( ) D-SM / 10:38 queendiologinalicom queue Mage Sender Test Mag 8 A-MSG ( ) D-SM / 10:38 queendiologinalicom queue Mage Sender Test Mag 8 A-MSG ( ) D-SM / 10:38 queendiologinalicom queue Mage Sender Test Mag 8 A-MSG ( ) D-SM / 10:38 queendiologinalicom queue Mage Sender Test Mag 8 A-MSG ( ) D-SM / 10:38 queendiologinalicom queue Mage Sender Test Mag 8 A-MSG ( ) D-SM / 10:38 queendiologinalicom queue Mage Sender Test Mag 8 A-MSG ( ) D-SM / 10:38 queendiologinalicom queue Mage Send		rom: Sendic	ESP < queuesummary@clippe	rship.com>;			
Kablect:         Queue Summery for Test User           SENDIO ESP QUEUE SUHHARY		Negect: Quous Summery for Test User  INDIO CSP QUEUE SUHHARY  Is report is a snasshot of your live Section Missager Closue.  Issages click A-MSG to accept the message.  click D-SND to accept all pending and future messages from sender.  click D-SND to accept all pending and future messages from sender.  down Hows 100 message(S) in your queue.  received Mane Andres Subject Message A-MSG ID-MSG A-SND ID-SN  Nay 10:20 qa.sendol genal.com qa.sendol genal.com Test Mig 8 A-MSG ID-MSG A-SND ID-SN  Nay 10:20 qa.aendol genal.com qa.sendol genal.com Test Mig 8 A-MSG ID-MSG A-SND ID-SN  Nay 10:20 qa.aendol genal.com qa.sendol genal.com Test Mig 8 A-MSG ID-MSG A-SND ID-SN  Nay 10:20 qa.aendol genal.com qa.sendol genal.com Test Mig 8 A-MSG ID-MSG A-SND ID-SN  Nay 10:20 qa.aendol genal.com qa.sendol genal.com Test Mig 8 A-MSG ID-MSG A-SND ID-SN  Nay 10:20 qa.aendol genal.com qa.sendol genal.com Test Mig 8 A-MSG ID-MSG A-SND ID-SN  Nay 10:20 qa.aendol genal.com qa.sendol genal.com Test Mig 8 A-MSG ID-MSG A-SND ID-SN  Nay 10:20 qa.aendol genal.com qa.sendol genal.com Test Mig 1 A-MSG ID-MSG A-SND ID-SN  Nay 10:20 qa.aendol genal.com qa.sendol genal.com Test Mig 2 A-MSG ID-SNG A-SND ID-SN  Nay 10:20 qa.aendol genal.com qa.sendol genal.com Test Mig 2 A-MSG ID-SNG A-SND ID-SN  Nay 10:20 qa.aendol genal.com qa.sendol genal.com Test Mig 2 A-MSG ID-SNG A-SND ID-SN  Nay 10:20 qa.aendol genal.com qa.sendol genal.com Test Mig 2 A-MSG ID-SNG A-SND ID-SN  Nay 10:20 qa.aendol genal.com qa.sendol genal.com Test Mig 2 A-MSG ID-SNG A-SND ID-SN  N						
Number         Address         Subject         Message         Message           Break         Address         Subject         Message         Sender         Message         Message         Sender         Message         Message         Sender         Message         Sender         Message         Sender         Message         Sender		Notic CSP QUEUE SUHHARY           is report is a snapshot of your live Sebala Mission Turnets.           is report is a snapshot of your live Sebala Mission Turnets.           stage: club, A-HBG to accept the message.           club, A-SND to drop all pending and future messages from sender.           club, D-SND to drop all pending and future messages from sender.           club, D-SND to drop all pending and future messages from sender.           club, D-SND to drop all pending and future messages from sender.           club, D-SND to drop all pending and future messages from sender.           club, D-SND to drop all pending and future messages from sender.           club, D-SND to drop all pending and future messages from sender.           club, D-SND to drop all pending and future messages from sender.           club, D-SND to drop all pending and future messages from sender.           club, D-SND to drop all pending and future messages from sender.           club, D-SND to drop all pending and future messages from sender.           file pending message(s) in your queue.           cervined         Aamedial genal.com         assendial genal.com <td< td=""><td></td><td></td><td></td><td></td><td></td><td></td></td<>						
SENDIO CSP QUEUE SUMMARY  This report is a snapshot of your live <u>"service Networks Themesage</u> dick A-MSG to accept the message. dick A-MSG to accept the dick A-MSG to accept to accept to accept the dick A-MSG to accept to accept to accept the dick A-MSG to accept to acc	OC ESP QUEUE SUMMARY           port is a snapshot of your live Standon Research Research           golds A-MSG (b accord the message. dick (D-MSG (b accord the message. dick D-SSD (b drop hall pending and future messages from sender. dick A-SSD to drop all pending and future messages from sender.           add KA-SSD (b accord the message. dick D-SSD to drop all pending and future messages from sender.           add KA-SSD (b drop all pending messages. no bulk)           ver 10 message(2) in your queue.           ver 10 message(3) in your queue.           ver 10 message(3) in your queue.           ver 10 message(3) in your queue.           v10:30 qa.sendol.10gmal.com qa.sendol.10gmal.com Test Mog 1           v10:30 qa.sendol.10gmal.com qa.sendol.10gmal.com Test Mog 2           v10:30 qa.sendol.10gmal.com qa.sendol.10gmal.com Test Mog 3           v10:30 qa.sendol.10gmal.com qa.sendol.10gmal.com Test Mog 3           v10:30 qa.sendol.10gmal.com qa.sendol.10gmal.com Test Mog 3           v10:30 qa.sendol.10gmal.com qa.sendol.10gmal.com Test Mog 4           v10:30 qa.sendol.10gmal.com qa.sendol.10gmal.com Test Mog 5           v10:30 qa.sendol.10gmal.com qa.sendol.10gmal.com Test Mog 5           v10:30 qa.sendol.10gmal.com qa.sendol.10gmal.com Test Mog 4           v10:30 qa.sendol.10gmal.com qa.sendol.10gmal.com Test Mog 5           v10:30 qa.sendol.10gmal.com qa.sendol.10gmal.com Test Mog 5           v10:30 qa.sendol.10gmal.com qa.sendol.10gmal.com Test Mog 6	INDIG ESP QUEUE SUHHARY         Is report is a snapshot of your live Section Missione Durute- issager dick A-HSG to accept the massage. dick D-HSG to drop the massage. metric dick A-SK0 to scored it and anding and future messages from sender. dick D-SK0 to scored it and anding and future messages from sender.         bound Hessage Queue (pending messages, no bulk)         u have 10 message(s) in your queue.         scored       Name       Address       Subject       Message       Sender         May 10:30       ga.aendoi@gmail.com       ga.aendoi@gmail.com       Text Mag 10       A-HSG ID -HSG A-SH0 ID -SH1         May 10:30       ga.aendoi@gmail.com       ga.aendoi@gmail.com       ae.aendoi@gmail.com       Text Mag 9       A-HSG ID -HSG A-SH0 ID -SH1         May 10:30       ga.aendoi@gmail.com       ga.aendoi@gmail.com       Text Mag 9       A-HSG ID -HSG A-SH0 ID -SH1         May 10:31       ga.aendoi@gmail.com       ga.aendoi@gmail.com       Text Mag 9       A-HSG ID -SH2G A-SH0 ID -SH1         May 10:32       ga.aendoi@gmail.com       ga.aendoi@gmail.com       ga.aendoi@gmail.com       A-HSG ID -SH5G A-SH0 ID -SH1         May 10:32       ga.aendoi@gmail.com       ga.aendoi@gmail.com       ga.aendoi@gmail.com       A-HSG ID -SH5G A-SH0 ID -SH1         May 10:32       ga.aendoi@gmail.com       ga.aendoi@gmail.com       ga.aendoi@gmail.com       A-HSG ID -SH5G A-SH0 ID -SH1			54			
This report is a snapshot of your live <u>Steptio Message Queue</u> . Message: click A-MSC to accept the message. click D-MSC to drop the message. Click D-SKD to accept all pending and future messages from sender. click D-SKD to drop all pending and future messages from sender. click D-SKD to drop all pending and future messages from sender. Inbound Message Queue (pending messages, no bulk) You have 10 message(s) in your queue. Becelued Name Address Subject Message Sender 19 May 10:30 qa.sendol@gmail.com qa.sendol@gmail.com Test Mag 10 A-MSG [D-MSG A-SMD ] 19 May 10:30 qa.sendol@gmail.com qa.sendol@gmail.com Test Mag 5 A-MSG [D-MSG A-SMD ] 19 May 10:10 qa.sendol@gmail.com qa.sendol@gmail.com Test Mag 5 A-MSG [D-MSG A-SMD ] 19 May 10:10 qa.sendol@gmail.com qa.sendol@gmail.com Test Mag 7 A-MSG [D-MSG A-SMD ]	port is a snapshot of your live <u>Sendio Message Durge</u> . per click A-MSC to accept the message. click D-MSC to drop the message. click D-SSND to drop all pending and future messages from sender. click D-SSND to drop all pending and future messages from sender. click D-SSND to drop all pending and future messages from sender. click D-SSND to drop all pending and future messages from sender. click D-SSND to drop all pending and future messages from sender. click D-SSND to drop all pending and future messages from sender. MI Message Queue (pending messages, no bulk) ve 10 message(s) in your queue. Ved Name Address Subject Message Sender V1030 qa.sendio18gmail.com qa.sendio18gmail.com Test Mog 10 A-MSG ID-MSG A-SMD ID-SM V1030 qa.sendio18gmail.com qa.sendio18gmail.com Test Mog 2 A-MSG ID-MSG A-SMD ID-SM V1028 qa.sendio18gmail.com qa.sendio18gmail.com Test Mog 2 A-MSG ID-MSG A-SMD ID-SM V1028 qa.sendio18gmail.com qa.sendio18gmail.com Test Mog 2 A-MSG ID-MSG A-SMD ID-SM V1028 qa.sendio18gmail.com qa.sendio18gmail.com Test Mog 2 A-MSG ID-MSG A-SMD ID-SM V1028 qa.sendio18gmail.com qa.sendio18gmail.com Test Mog 2 A-MSG ID-MSG A-SMD ID-SM V1028 qa.sendio18gmail.com qa.sendio18gmail.com Test Mog 2 A-MSG ID-MSG A-SMD ID-SM V1028 qa.sendio18gmail.com qa.sendio18gmail.com Test Mog 3 A-MSG ID-MSG A-SMD ID-SM V1028 qa.sendio18gmail.com qa.sendio18gmail.com Test Mog 4 A-MSG ID-MSG A-SMD ID-SM V1028 qa.sendio18gmail.com qa.sendio18gmail.com Test Mog 4 A-MSG ID-MSG A-SMD ID-SM	is report is a snapshot of your live <u>Section Message Cloues</u> . Instage: click A-HSG to accept the message. click A-HSG to accept the messages, no bulk). Under to the accept all gending and future messages from sender. click A-SRI to drop all pending messages, no bulk). Under to message(s) in your queue. Inter to a sendiol@gmail.com queuel. New 10:30 queuel. New 10:20 qu		(and an entry of the				
Message: click A-NSC to accept the message. click D-NSC to drop the message. click D-SKD to accept all panding and future messages from sender. click D-SKD to accept all panding and future messages from sender. click D-SKD to accept all panding and future messages from sender. Inbound Message Queue (pending messages, no bulk) frou have 10 message(s) in your queue. Becelued Name Address Subject Planskow Sender 19 May 10:00 qa.sendol.0gmm8.com qa.sendol.0gmm8.com Test Mog 10 A-MSG [ D-MSG A-SMD ] 1 19 May 10:10 qa.sendol.0gmm8.com qa.sendol.0gmm8.com Test Mog 1 A-MSG [ D-MSG A-SMD ] 1 19 May 10:10 qa.sendol.0gmm8.com qa.sendol.0gmm8.com Test Mog 1 A-MSG [ D-MSG A-SMD ] 1 19 May 10:10 qa.sendol.0gmm8.com qa.sendol.0gmm8.com Test Mog 1 A-MSG [ D-MSG A-SMD ] 1 19 May 10:10 qa.sendol.0gmm8.com qa.sendol.0gmm8.com Test Mog 1 A-MSG [ D-MSG A-SMD ] 1 19 May 10:10 qa.sendol.0gmm8.com qa.sendol.0gmm8.com Test Mog 1 A-MSG [ D-MSG A-SMD ] 1 19 May 10:10 qa.sendol.0gmm8.com qa.sendol.0gmm8.com Test Mog 1 A-MSG [ D-MSG A-SMD ] 1 19 May 10:10 qa.sendol.0gmm8.com qa.sendol.0gmm8.com Test Mog 1 A-MSG [ D-MSG A-SMD ] 1 19 May 10:10 qa.sendol.0gmm8.com qa.sendol.0gmm8.com 1 19 May 10:10 qa.	er icks A-NSC to accept the message. cick A-NSC to accept it pending and future messages from sender. cick D-NSC to drop the message. nd Hessage Queue (pending messages, no bulk) ve 10 message() in your queue. Pendio queue (pending messages, no bulk) ve 10 message() in your queue. Pendio queue (pending messages, no bulk) ve 10 message() in your queue. Pendio queue (pending messages, no bulk) ve 10 message() in your queue. Pendio queue (pending messages, no bulk) ve 10 message() in your queue. Pendio queue (pending messages, no bulk) ve 10 message() in your queue. Pendio queue (pending messages, no bulk) ve 10 message() in your queue. Pendio queue (pending messages, no bulk) ve 10 message() in your queue. Pendio queue (pending messages, no bulk) ve 10 message() in your queue. Pendio queue (pending messages, no bulk) ve 10 message() in your queue. Pendio queue (pending messages) (pendio queue) (pendio	ssage: dick A-HSG to accept the message. dick D-HSG to day the message. dick D-SIG to accept and pending and future messages from sender. dick D-SID to drog all pending and future messages from sender. bound Hessage Queue (pending messages, no bulk) u have 10 message(s) in your queue. serviced Name Address Subject Message Sender Nay 10:30 ga.aendoi@gmail.com qa.eendoi@gmail.com Tex Hig 10 A-HSG [ D-HSG A-SHD [ D-SHI Nay 10:30 ga.aendoi@gmail.com qa.eendoi@gmail.com Tex Hig 9 A-HSG [ D-HSG A-SHD [ D-SHI Nay 10:30 ga.aendoi@gmail.com qa.eendoi@gmail.com Tex Hig 9 A-HSG [ D-HSG A-SHD [ D-SHI Nay 10:30 ga.aendoi@gmail.com qa.eendoi@gmail.com Tex Hig 9 A-HSG [ D-HSG A-SHD [ D-SHI Nay 10:30 ga.aendoi@gmail.com qa.eendoi@gmail.com Tex Hig 9 A-HSG [ D-HSG A-SHD [ D-SHI Nay 10:20 ga.aendoi@gmail.com qa.eendoi@gmail.com Tex Hig 9 A-HSG [ D-HSG A-SHD [ D-SHI Nay 10:20 ga.aendoi@gmail.com qa.eendoi@gmail.com Tex Hig 9 A-HSG [ D-HSG A-SHD [ D-SHI Nay 10:20 ga.aendoi@gmail.com qa.eendoi@gmail.com Tex Hig 9 A-HSG [ D-HSG A-SHD [ D-SHI Nay 10:20 ga.aendoi@gmail.com qa.eendoi@gmail.com Tex Hig 9 A-HSG [ D-HSG A-SHD [ D-SHI Nay 10:20 ga.aendoi@gmail.com qa.eendoi@gmail.com Tex Hig 9 A-HSG [ D-HSG A-SHD [ D-SHI Nay 10:20 ga.aendoi@gmail.com qa.eendoi@gmail.com Tex Hig 9 A-HSG [ D-HSG A-SHD [ D-SHI Nay 10:20 ga.aendoi@gmail.com qa.eendoi@gmail.com Tex Hig 9 A-HSG [ D-HSG A-SHD [ D-SHI Nay 10:20 ga.aendoi@gmail.com qa.eendoi@gmail.com Tex Mig 9 A-HSG [ D-HSG A-SHD [ D-SHI Nay 10:20 ga.aendoi@gmail.com qa.eendoi@gmail.com Tex Mig 9 A-HSG [ D-HSG A-SHD [ D-SHI Nay 10:20 ga.aendoi@gmail.com qa.eendoi@gmail.com Tex Mig 9 A-HSG [ D-HSG A-SHD [ D-SHI Nay 10:20 ga.aendoi@gmail.com qa.eendoi@gmail.com Tex Mig 9 A-HSG [ D-HSG A-SHD [ D-SHI Nay 10:20 ga.aendoi@gmail.com qa.eendoi@gmail.com Tex Mig 9 A-HSG [ D-HSG A-SHD [ D-SHI Nay 10:20 ga.aendoi@gmail.com qa.eendoi@gmail.com Tex Mig 9 A-HSG [ D-HSG A-SHD [ D-SHI Nay 10:20 ga.aendoi@gmail.com qa.eendoi@gmail.com Tex Mig 9 A-HSG [ D-HSG A-SHD [ D-SHI Nay 10:20 ga.aen	ENDIO ESP Q	UEUE SUMMARY				
dick D-MSG to drop the message.       Bender Jick A-SND to accest all sending and future messages from sender. .dick D-SND to drop all pending and future messages from sender.       Inbound Hessage Queue (pending messages, no bulk)       You have 10 message(s) in your queue.       Beceived     Name       Address     Subject       Yeard 10 message(s) in your queue.       Beceived     Name       Address     Subject       Yeard 10 message(s) in your queue.       Start 10 message(s) queue qu	dick D-HSG to drop the message.         message           cick A. SND to drop all pending and future messages from sender.         cick D-SND to drop all pending and future messages from sender.           nd Hessage Queue (pending messages, no bulk)         vel 10 message(s) in your queue.         Subject         Message         Sender           vel 10 message(s) in your queue.          Address         Subject         Message         Sender           vir.0:30         queue(sendiol@gmail.com         queue(sendiol@gmail.com         Test Mog 10         A-HSG 10 -HSG A-SHO 10-SH           vir.0:30         queuedol@gmail.com         queuedoil@gmail.com         Test Mog 2         A-HSG 10 -HSG A-SHO 10-SH           vir.0:30         queuedoil@gmail.com         queuedoil@gmail.com         Test Mog 2         A-HSG 10 -HSG A-SHO 10 -SH           vir.0:30         queuedoil@gmail.com         queuedoil@gmail.com         Test Mog 2         A-HSG 10 -HSG A-SHO 10 -SH           vir.0:30         queuedoil@gmail.com         queuedoil@gmail.com         Test Mog 5         A-HSG 10 -HSG A-SHO 10 -SH           vir.0:30         queuedoil@gmail.com         queuedoil@gmail.com         Test Mog 5         A-HSG 10 -HSG A-SHO 10 -SH           vir.0:30         queuedoil@gmail.com         queuedoil@gmail.com         Test Mog 5         A-HSG 10 -HSG A-SHO 10 -SH           vir.0:30	dick D-HSG to drop the message.       Address         dick D-SBD to scored il gending and future messages from sender.       Address         bound Hessage Queue (pending messages, no bulk)       Ukave 10 messages(s) in your queue.         scived       Name       Address       Studject         Nay 10:20       ca.sendoi.0gmail.com       ca.sendoi.0gmail.com       Text Mag 10       A-HSG [] D-HSG A-SH0 [] D-SH1         Nay 10:30       ca.sendoi.0gmail.com       ca.sendoi.0gmail.com       Text Mag 10       A-HSG [] D-HSG A-SH0 [] D-SH1         Nay 10:30       ca.sendoi.0gmail.com       ca.sendoi.0gmail.com       Text Mag 10       A-HSG [] D-HSG A-SH0 [] D-SH1         Nay 10:30       ca.sendoi.0gmail.com       ca.sendoi.0gmail.com       Text Mag 9       A-HSG [] D-HSG A-SH0 [] D-SH1         Nay 10:30       ca.sendoi.0gmail.com       ca.sendoi.0gmail.com       Text Mag 9       A-HSG [] D-HSG A-SH0 [] D-SH1         Nay 10:20       ca.sendoi.0gmail.com       ca.sendoi.0gmail.com       ca.sendoi.0gmail.com       Text Mag 7       A-HSG [] D-SH2 A-SH0 [] D-SH1         Nay 10:20       ca.sendoi.0gmail.com       ca.sendoi.0gmail.com       ca.sendoi.0gmail.com       Text Mag 7       A-HSG [] D-SH2 A-SH0 [] D-SH1         Nay 10:22       ca.sendoi.0gmail.com       ca.sendoi.0gmail.com       ca.sendoi.0gmail.com       A-HSG [] D-HSG [] A-SH0 [] D-SH1 <td>his report is a s</td> <td>snapshot of your live Sendio</td> <td>Message Queue.</td> <td></td> <td></td> <td></td>	his report is a s	snapshot of your live Sendio	Message Queue.			
dick D-MSG to drop the message.       Bender Jick A-SND to accest all sending and future messages from sender. .dick D-SND to drop all pending and future messages from sender.       Inbound Hessage Queue (pending messages, no bulk)       You have 10 message(s) in your queue.       Beceived     Name       Address     Subject       Yeard 10 message(s) in your queue.       Beceived     Name       Address     Subject       Yeard 10 message(s) in your queue.       Start 10 message(s) queue qu	dick D-HSG to drop the message.         message           cick A. SND to drop all pending and future messages from sender.         cick D-SND to drop all pending and future messages from sender.           nd Hessage Queue (pending messages, no bulk)         vel 10 message(s) in your queue.         Subject         Message         Sender           vel 10 message(s) in your queue.          Address         Subject         Message         Sender           vir.0:30         queue(sendiol@gmail.com         queue(sendiol@gmail.com         Test Mog 10         A-HSG 10 -HSG A-SHO 10-SH           vir.0:30         queuedol@gmail.com         queuedoil@gmail.com         Test Mog 2         A-HSG 10 -HSG A-SHO 10-SH           vir.0:30         queuedoil@gmail.com         queuedoil@gmail.com         Test Mog 2         A-HSG 10 -HSG A-SHO 10 -SH           vir.0:30         queuedoil@gmail.com         queuedoil@gmail.com         Test Mog 2         A-HSG 10 -HSG A-SHO 10 -SH           vir.0:30         queuedoil@gmail.com         queuedoil@gmail.com         Test Mog 5         A-HSG 10 -HSG A-SHO 10 -SH           vir.0:30         queuedoil@gmail.com         queuedoil@gmail.com         Test Mog 5         A-HSG 10 -HSG A-SHO 10 -SH           vir.0:30         queuedoil@gmail.com         queuedoil@gmail.com         Test Mog 5         A-HSG 10 -HSG A-SHO 10 -SH           vir.0:30	dick D-HSG to drop the message.       Address         dick D-SBD to scored il gending and future messages from sender.       Address         bound Hessage Queue (pending messages, no bulk)       Ukave 10 messages(s) in your queue.         scived       Name       Address       Studject         Nay 10:20       ca.sendoi.0gmail.com       ca.sendoi.0gmail.com       Text Mag 10       A-HSG [] D-HSG A-SH0 [] D-SH1         Nay 10:30       ca.sendoi.0gmail.com       ca.sendoi.0gmail.com       Text Mag 10       A-HSG [] D-HSG A-SH0 [] D-SH1         Nay 10:30       ca.sendoi.0gmail.com       ca.sendoi.0gmail.com       Text Mag 10       A-HSG [] D-HSG A-SH0 [] D-SH1         Nay 10:30       ca.sendoi.0gmail.com       ca.sendoi.0gmail.com       Text Mag 9       A-HSG [] D-HSG A-SH0 [] D-SH1         Nay 10:30       ca.sendoi.0gmail.com       ca.sendoi.0gmail.com       Text Mag 9       A-HSG [] D-HSG A-SH0 [] D-SH1         Nay 10:20       ca.sendoi.0gmail.com       ca.sendoi.0gmail.com       ca.sendoi.0gmail.com       Text Mag 7       A-HSG [] D-SH2 A-SH0 [] D-SH1         Nay 10:20       ca.sendoi.0gmail.com       ca.sendoi.0gmail.com       ca.sendoi.0gmail.com       Text Mag 7       A-HSG [] D-SH2 A-SH0 [] D-SH1         Nay 10:22       ca.sendoi.0gmail.com       ca.sendoi.0gmail.com       ca.sendoi.0gmail.com       A-HSG [] D-HSG [] A-SH0 [] D-SH1 <td>Anna and the A</td> <td>MSC to accept the metrage</td> <td></td> <td></td> <td></td> <td></td>	Anna and the A	MSC to accept the metrage				
Sender: click A-SND to scopt all gending and future messages from sender. click D-SND to drop all pending and future messages from sender. Inbound Hessage Queue (pending messages, no bulk) You have 10 message(s) in your queue. Received Name Address Subject Message Sender 13 Mer 10:00 qa.sendol \$gmail.com qa.sendol \$gmail.com Text Nog 10 A-N5G I D-H5G A-SND I 129 Mer 10:10 qa.sendol \$gmail.com qa.sendol \$gmail.com Text Nog 10 A-N5G I D-H5G A-SND I 129 Mer 10:10 qa.sendol \$gmail.com qa.sendol \$gmail.com Text Nog 10 A-N5G I D-H5G A-SND I 129 Mer 10:10 qa.sendol \$gmail.com qa.sendol \$gmail.com Text Nog 10 A-N5G I D-H5G A-SND I 129 Mer 10:10 qa.sendol \$gmail.com qa.sendol \$gmail.com Text Nog 10 A-N5G I D-H5G A-SND I 129 Mer 10:10 qa.sendol \$gmail.com qa.sendol \$gmail.com Text Nog 10 A-N5G I D-H5G A-SND I 129 Mer 10:10 qa.sendol \$gmail.com qa.sendol \$gmail.com Text Nog 10 A-N5G I D-H5G A-SND I 129 Mer 10:10 qa.sendol \$gmail.com qa.sendol \$gmail.com Text Nog 10 A-N5G I D-H5G A-SND I 129 Mer 10:10 qa.sendol \$gmail.com qa.sendol \$gmail.com Text Nog 10 A-N5G I D-H5G A-SND I 120 Mer 10:10 qa.sendol \$gmail.com qa.sendol \$gmail.com Text Nog 10 A-N5G I D-H5G A-SND I 120 Mer 10:10 qa.sendol \$gmail.com qa.sendol \$gmail.com Text Nog 10 A-N5G I D-H5G A-SND I 120 Mer 10:10 qa.sendol \$gmail.com	r: dick A-SND to accept all pending and future messages from sender. dick D-SND to dop all pending and future messages from sender. adk D-SND to dop all pending and future messages from sender. wel Name Address Subject Pessage Sender 10:30 qa.sendo18gmail.com qa.sendo18gmail.com Test Hog 10 A.HSG 10-HSG A-SND 10-SHI 10:30 qa.sendo18gmail.com qa.sendo18gmail.com Test Hog 2 A.HSG 10-HSG A-SND 10-SHI 10:30 qa.sendo18gmail.com qa.sendo18gmail.com Test Hog 3 A.HSG 10-HSG A-SND 10-SHI 10:30 qa.sendo18gmail.com qa.sendo18gmail.com Test Hog 3 A.HSG 10-HSG A-SND 10-SHI 10:30 qa.sendo18gmail.com qa.sendo18gmail.com Test Hog 3 A.HSG 10-HSG A-SND 10-SHI 10:30 qa.sendo18gmail.com qa.sendo18gmail.com Test Hog 4 A.HSG 10-HSG A-SND 10-SHI 10:32 qa.sendo18gmail.com qa.sendo18gmail.com Test Hog 5 A.HSG 10-HSG A-SND 10-SHI 10:32 qa.sendo18gmail.com qa.sendo18gmail.com Test Hog 4 A.HSG 10-HSG A-SND 10-SHI 10:33 qa.sendo18gmail.com qa.sendo18gmail.com Test Hog 5 A.HSG 10-HSG A-SND 10-SHI 10:33 qa.sendo18gmail.com qa.sendo18gmail.com Test Hog 6 A.HSG 10-HSG A-SND 10-SHI 10:35 qa.sendo18gmail.com qa.sendo18gmail.com Test Hog 6 A.HSG 10-HSG A-SND 10-SHI 10:35 qa.sendo18gmail.com qa.sendo18gmail.com Test Hog 6 A.HSG 10-HSG A-SND 10-SHI 10:35 qa.sendo18gmail.com qa.sendo18gmail.com Test Hog 6 A.HSG 10-HSG A-SND 10-SHI	nder: dick A-SND to accept all pending and future messages from sender. dick D-SND to drop all pending and future messages from sender. bound Hossage Queue (pending messages, no bulk) ut lave 10 message() in your queue. Secured Name Address Subject Message Secure (pending messages) Hay 10:30 qa.sendol.9gmmil.com qa.sendol.9gmmil.com Text Mig 9 A. 1956 () D-1956 A. 5500 () D-590 Hay 10:32 qa.sendol.9gmmil.com qa.sendol.9gmmil.com Text Mig 9 A. 1956 () D-1956 A. 5500 () D-590 Hay 10:32 qa.sendol.9gmmil.com qa.sendol.9gmmil.com Text Mig 9 A. 1956 () D-1956 A. 5500 () D-590 Hay 10:23 qa.sendol.9gmmil.com qa.sendol.9gmmil.com Text Mig 9 A. 1956 () D-1956 A. 5500 () D-590 May 10:23 qa.sendol.9gmmil.com qa.sendol.9gmmil.com Text Mig 5 A. 1956 () D-1956 A. 5500 () D-590 May 10:23 qa.sendol.9gmmil.com qa.sendol.9gmmil.com Text Mig 5 A. 1956 () D-1956 A. 5500 () D-590 Nay 10:23 qa.sendol.9gmmil.com qa.sendol.9gmmil.com Text Mig 5 A. 1956 () D-1956 A. 5500 () D-590 Nay 10:23 qa.sendol.9gmmil.com qa.sendol.9gmmil.com Text Mig 5 A. 1956 () D-1956 A. 5500 () D-590 Nay 10:23 qa.sendol.9gmmil.com qa.sendol.9gmmil.com Text Mig 5 A. 1956 () D-1956 A. 5500 () D-590 Nay 10:23 qa.sendol.9gmmil.com qa.sendol.9gmmil.com Text Mig 5 A. 1956 () D-1956 A. 5500 () D-590 May 10:23 qa.sendol.9gmmil.com qa.sendol.9gmmil.com Text Mig 5 A. 1956 () D-1950 A. 5500 () D-590 May 10:23 qa.sendol.9gmmil.com qa.sendol.9gmmil.com Text Mig 2 A. 1956 () D-1950 A. 5500 () D-590 May 10:23 qa.sendol.9gmmil.com qa.sendol.9gmmil.com Text Mig 3 A. 1956 () D-590 A. 5500 () D-590 May 10:23 qa.sendol.9gmmil.com qa.sendol.9gmmil.com Text Mig 2 A. 1956 () D-590 A. 5500 () D-590 May 10:24 qa.sendol.9gmmil.com qa.sendol.9gmmil.com Text Mig 2 A. 1956 () D-590 A. 5500 () D-590 A. 55						
Address         Subject         Nessage         Sender           Received         Name         Address         Subject         Nessage         Sender           Received         Name         Address         Subject         Nessage         Sender           Received         Name         Address         Subject         Nessage         Sender           29 May 10:30         qa.sendiol.9gmail.com         Ga.sendiol.9gmail.com         Test Mag 9         A.HSG 10.HSG A.SHD 11           29 May 10:30         qa.sendiol.9gmail.com         qa.sendiol.9gmail.com         Test Mag 8         A.HSG 10.HSG A.SHD 11           29 May 10:30         qa.sendiol.9gmail.com         Test Mag 8         A.HSG 10.HSG A.SHD 11         Sender 10.HSG A.SHD 11           29 May 10:30         qa.sendiol.9gmail.com         Test Mag 8         A.HSG 10.HSG A.SHD 11	M Hessage Queue (pending messages, no bulk)           ve 10 message(s) in your queue.	Bound Hessage Queue (pending messages, no bulk)           u lave 10 message(s) in your queue.           sceived         Name         Address         Subject         Message         Sender           Hay 10:20         qa.sendiol.18gmail.com         qa.sendiol.18gmail.com         qa.sendiol.18gmail.com         Artis 10         PHSG         Artis 10						
Subject         Name         Address         Subject         Nessage         Sender           9 Nay 10:30         assendiol@gmail.com         qa.sendiol@gmail.com         Test Mag 10         A-MSG ID-MSG A-SNO 11           95 Nay 10:30         ga.sendiol@gmail.com         qa.sendiol@gmail.com         Test Mag 9         A-MSG ID-MSG A-SNO 11           95 Nay 10:30         ga.sendiol@gmail.com         Test Mag 9         A-MSG ID-MSG A-SNO 11         NSK NSK 11           96 Nay 10:30         ga.sendiol@gmail.com         Test Mag 9         A-MSG ID-MSG A-SNO 11         NSK 15           96 Nay 10:30         ga.sendiol@gmail.com         Test Mag 9         A-MSG ID-MSG A-SNO 11         NSK 15           97 Nay 10:30         ga.sendiol@gmail.com         qa.sendiol@gmail.com         Test Mag 7         A-MSG ID-RSG A-SNO 11	Vet 0 message(s) in your queue.         Address         Subject         Message         Sender           10:30         qa.sendol@gmail.com         qa.sendol@gmail.com         Test Mg 10         A.H56 I D-H5G A.SH0 I D-SH           10:30         qa.sendol@gmail.com         qa.sendol@gmail.com         Test Mg 10         A.H56 I D-H5G A.SH0 I D-SH           10:30         qa.sendol@gmail.com         qa.sendol@gmail.com         Test Mg 2         A.H56 I D-H5G A.SH0 I D-SH           10:30         qa.sendol@gmail.com         qa.sendol@gmail.com         Test Mg 2         A.H56 I D-H5G A.SH0 I D-SH           10:30         qa.sendol@gmail.com         qa.sendol@gmail.com         Test Mg 7         A.H56 I D-H5G A.SH0 I D-SH           10:28         qa.sendol@gmail.com         qa.sendol@gmail.com         Test Mg 5         A.H56 I D-H5G A.SH0 I D-SH           10:28         qa.sendol@gmail.com         qa.sendol@gmail.com         Test Mg 5         A.H56 I D-H5G A.SH0 I D-SH           10:28         qa.sendol@gmail.com         qa.sendol@gmail.com         Test Mg 5         A.H56 I D-H5G A.SH0 I D-SH           10:28         qa.sendol@gmail.com         qa.sendol@gmail.com         Test Mg 5         A.H56 I D-H5G A.SH0 I D-SH           10:28         qa.sendol@gmail.com         Test Mg 5         A.H56 I D-H5G A.SH0 I D-SH           10:28 <t< th=""><th>New 10 message(s) in your queue.         Subject         Message         Sender           New 10:30         qa.sendol.19gmal.com         qa.sendol.19gmal.com</th><th></th><th>and a start of the start of the</th><th></th><th></th><th></th><th></th></t<>	New 10 message(s) in your queue.         Subject         Message         Sender           New 10:30         qa.sendol.19gmal.com		and a start of the				
Received         Name         Address         Subject         Message         Sender           15 May 10:30         qasendo1@gmail.com         qasendo1@gmail.com         Test Mag 10         A-H5G ID-H5G A-5H0 II         D-H5G A-5H0 II         D5 May 10:30         qasendo1@gmail.com         qasendo1@gmail.com         Test Mag 10         A-H5G ID-H5G A-5H0 II         D5 May 10:30         qasendo1@gmail.com         qasendo1@gmail.com         Test Mag 9         A-H5G ID-H5G A-5H0 II         D5 May 10:30         qasendo1@gmail.com         Test Mag 8         A-H5G ID-H5G A-5H0 II         D5 May 10:30         qasendo1@gmail.com         Test Mag 8         A-H5G ID-H5G A-5H0 II         D5 May 10:30         Qasendo1@gmail.com         qasendo1@gmail.com         Test Mag 7         A-H5G ID-H5G A-5H0 II         D5 May 10:30         Qasendo1@gmail.com         Qasendo1@gmail.com         Test Mag 7         A-H5G ID-H5G A-5H0 II         D5 May 10:30         Qasendo1@gmail.com         Qasendo1@gmail.com         Test Mag 7         A-H5G ID-H5G A-5H0 II         D5 May 10:30         D5	Name         Address         Subject         Nextage         Sender           10:30         ca.sendol@gmail.com         ca.sendol@gmail.com         Test Mop 10         A.H56 I D-H56 A.SH0 I D-SH           10:30         ca.sendol@gmail.com         ca.sendol@gmail.com         Test Mop 10         A.H56 I D-H56 A.SH0 I D-SH           10:30         ca.sendol@gmail.com         ca.sendol@gmail.com         Test Mop 9         A.H56 I D-H56 A.SH0 I D-SH           10:30         ca.sendol@gmail.com         ca.sendol@gmail.com         Test Mop 7         A.H56 I D-H56 A.SH0 I D-SH           10:30         ca.sendol@gmail.com         ca.sendol@gmail.com         ca.sendol@gmail.com         SendridU-SH0 I D-SH           10:28         ca.sendol@gmail.com         ca.sendol@gmail.com         ca.sendol@gmail.com         SendridU-SH0 I D-SH           10:28         ca.sendol@gmail.com         ca.sendol@gmail.com         ca.sendol@gmail.com         SendridU-SH0 I D-SH           10:28         ca.sendol@gmail.com         ca.sendol@gmail.com         ca.sendol@gmail.com         Test Msg 5         A.H56 I D-H56 A.SH0 I D-SH           10:28         ca.sendol@gmail.com         ca.sendol@gmail.com         Test Msg 5         A.H56 I D-H56 A.SH0 I D-SH           10:28         ca.sendol@gmail.com         ca.sendol@gmail.com         Test Msg 5         A.H56 I D-H56 A.SH0 I	Kame         Address         Subject         Hessinge         Sender           Hey 10:20         ca.sendol.0gmmil.com         de.sendol.0gmmil.com         Text Mog 10         A.HSG 10.HSG A.SHD 10.SHD 10	noound Messa	age Queue (pending mess	rages, no bulk)			
Received         Name         Address         Subject         Message         Sender           15 May 10:30         qasendo1@gmail.com         qasendo1@gmail.com         Test Mag 10         A-H5G ID-H5G A-5H0 II         D-H5G A-5H0 II         D5 May 10:30         qasendo1@gmail.com         qasendo1@gmail.com         Test Mag 10         A-H5G ID-H5G A-5H0 II         D5 May 10:30         qasendo1@gmail.com         qasendo1@gmail.com         Test Mag 9         A-H5G ID-H5G A-5H0 II         D5 May 10:30         qasendo1@gmail.com         Test Mag 8         A-H5G ID-H5G A-5H0 II         D5 May 10:30         qasendo1@gmail.com         Test Mag 8         A-H5G ID-H5G A-5H0 II         D5 May 10:30         Qasendo1@gmail.com         qasendo1@gmail.com         Test Mag 7         A-H5G ID-H5G A-5H0 II         D5 May 10:30         Qasendo1@gmail.com         Qasendo1@gmail.com         Test Mag 7         A-H5G ID-H5G A-5H0 II         D5 May 10:30         Qasendo1@gmail.com         Qasendo1@gmail.com         Test Mag 7         A-H5G ID-H5G A-5H0 II         D5 May 10:30         D5	Name         Address         Subject         Nextage         Sender           10:30         ca.sendol@gmail.com         ca.sendol@gmail.com         Test Mop 10         A.H56 I D-H56 A.SH0 I D-SH           10:30         ca.sendol@gmail.com         ca.sendol@gmail.com         Test Mop 10         A.H56 I D-H56 A.SH0 I D-SH           10:30         ca.sendol@gmail.com         ca.sendol@gmail.com         Test Mop 9         A.H56 I D-H56 A.SH0 I D-SH           10:30         ca.sendol@gmail.com         ca.sendol@gmail.com         Test Mop 7         A.H56 I D-H56 A.SH0 I D-SH           10:30         ca.sendol@gmail.com         ca.sendol@gmail.com         ca.sendol@gmail.com         SendridU-SH0 I D-SH           10:28         ca.sendol@gmail.com         ca.sendol@gmail.com         ca.sendol@gmail.com         SendridU-SH0 I D-SH           10:28         ca.sendol@gmail.com         ca.sendol@gmail.com         ca.sendol@gmail.com         SendridU-SH0 I D-SH           10:28         ca.sendol@gmail.com         ca.sendol@gmail.com         ca.sendol@gmail.com         Test Msg 5         A.H56 I D-H56 A.SH0 I D-SH           10:28         ca.sendol@gmail.com         ca.sendol@gmail.com         Test Msg 5         A.H56 I D-H56 A.SH0 I D-SH           10:28         ca.sendol@gmail.com         ca.sendol@gmail.com         Test Msg 5         A.H56 I D-H56 A.SH0 I	Kame         Address         Subject         Hessinge         Sender           Hey 10:20         ca.sendol.0gmmil.com         de.sendol.0gmmil.com         Text Mog 10         A.HSG 10.HSG A.SHD 10.SHD 10	ou have 10 me	ssage(s) in your queue.				
19 Hay 10:30         qa.sendio1@gmail.com         qa.sendio1@gmail.com         Text Msg 10         A-H5G I D-H5G A-SND 1           19 Hay 10:30         qa.sendio1@gmail.com         qa.sendio1@gmail.com         Text Msg 9         A-H5G I D-H5G A-SND 1           19 Hay 10:30         qa.sendio1@gmail.com         qa.sendio1@gmail.com         Text Msg 9         A-H5G I D-H5G A-SND 1           19 Hay 10:20         qa.sendio1@gmail.com         qa.sendio1@gmail.com         Text Msg 8         A-H5G I D-H5G A-SND 1           19 Hay 10:20         qa.sendio1@gmail.com         qa.sendio1@gmail.com         Text Msg 7         A-H5G I D-H5G A-SND 1	v10:20         qa.sendo1@gmail.com         qa.sendo1@gmail.com         Text Mog 10         A.H56   D-H56   A.SH0   D-SH           v10:20         qa.sendo1@gmail.com         qa.sendo1@gmail.com         Text Mog 9         A.H56   D-H56   A.SH0   D-SH           v10:20         qa.sendo1@gmail.com         qa.sendo1@gmail.com         qa.sendo1@gmail.com         SA.SH0   D-SH           v10:20         qa.sendo1@gmail.com         qa.sendo1@gmail.com         Text Mog 7         A.H56   D-H56   A.SH0   D-SH           v10:20         qa.sendo1@gmail.com         qa.sendo1@gmail.com         Text Mog 7         A.H56   D-H56   A.SH0   D-SH           v10:20         qa.sendo1@gmail.com         qa.sendo1@gmail.com         Text Mog 7         A.H56   D-H56   A.SH0   D-SH           v10:20         qa.sendo1@gmail.com         qa.sendo1@gmail.com         Text Mog 5         A.H56   D-H56   A.SH0   D-SH           v10:20         qa.sendo1@gmail.com         text Mog 5         A.H56   D-H56   A.SH0   D-SH         A.H56   D-H56   A.SH0   D-SH           v10:28         qa.sendo1@gmail.com         text Mog 5         A.H56   D-H56   A.SH0   D-SH         A.H56   D-H56   A.SH0   D-SH           v10:28         qa.sendo1@gmail.com         text Mog 5         A.H56   D-H56   A.SH0   D-SH         A.H56   D-H56   A.SH0   D-SH         A.H56   D-H56   A.SH0   D-SH         A.H56   D-H56   A.SH0   D-SH         A.H56   D-H56   A.	Hey 10:20         as sendol 3gmail.com         as sendol 3gmail.com         Tex Heg 10         A. HSG 10 - HSG A - SHO 10 - SHO A - HSG 10 - SHO 10 - SHO A - HSG 10 - SHO 10 - SHO A - H	1.0.01.1.2.0.2	and the second				
25 Nay 10:30 ga.sendio18gmal.com ga.sendio18gmal.com Test Mig 9 A M5G [9-215G A SND 11 19 Nay 10:10 ga.sendio18gmal.com ga.sendio18gmal.com Test Mig 8 A.NSG [9-215G A SND 11 9 Nay 10:10 ga.sendio18gmal.com ga.sendio18gmal.com Test Mig 7 A :M5G [P-215G A SND 1	2/030         qa.sendol.0gmal.com         Text Hig.9         A.Midi I.D.Hidi A.SMID I.D.SMI         Qa.sendol.0gmal.com	Nay 10:30         ga.sendio1@gmail.com         gesendio1@gmail.com         Test Mig 9         A. MSG   D-2HSG         A-SND   D-2HSG           Nay 10:30         ga.sendio1@gmail.com         ga.sendio1@gmail.com         fest Mig 9         A. MSG   D-2HSG         A-SND   D-2HSG           Nay 10:30         ga.sendio1@gmail.com         ga.sendio1@gmail.com         fest Mig 9         A. MSG   D-2HSG         A-SND   D-2HSG           May 10:21         ga.sendio1@gmail.com         ga.sendio1@gmail.com         ga.sendio1@gmail.com         fest Mig 5         A-1MSG   D-1KSG         A-SND   D-2HK           May 10:22         ga.sendio1@gmail.com         ga.sendio1@gmail.com         fest Mig 5         A-HSG   D-1KSG         A-SND   D-2HK           May 10:22         ga.sendio1@gmail.com         ga.sendio1@gmail.com         fest Mig 5         A-HSG   D-1KSG         A-SND   D-2HK           May 10:22         ga.sendio1@gmail.com         ga.sendio1@gmail.com         fest Mig 3         A-HSG   D-1SK         A-SND   D-2HK           May 10:22         ga.sendio1@gmail.com         ga.sendio1@gmail.com         fest Mig 3         A-HSG   D-1SK         A-SND   D-2HK           May 10:22         ga.sendio1@gmail.com         ga.sendio1@gmail.com         fest Mig 2         A-HSG   D-1SK         A-SND   D-2HK           May 10:22         ga.sendio1@gmail.com						
19 May 10:30 qa.sendio1@gmail.com qa.sendio1@gmail.com Test Msg 8 A-MSG   D-MSG A-SND     19 May 10:29 qa.sendio1@gmail.com qa.sendio1@gmail.com Test Msg 7 A-MSG   D-MSG A-SND	10:30         ga.sendo1@gmail.com         qa.sendo1@gmail.com         Test Mog 8         A.MSG ID-MSG A.SMD ID-SM           10:20         qa.sendo1@gmail.com         qa.sendo1@gmail.com         Test Mog 7         A.MSG ID-MSG A.SMD ID-SM           10:20         qa.sendo1@gmail.com         qa.sendo1@gmail.com         Test Mog 7         A.MSG ID-MSG A.SMD ID-SM           10:20         qa.sendo1@gmail.com         qa.sendo1@gmail.com         Test Mog 5         A.MSG ID-MSG A.SMD ID-SM           10:28         qa.sendo1@gmail.com         qa.sendo1@gmail.com         Test Mog 5         A.MSG ID-MSG A.SMD ID-SM           10:28         qa.sendo1@gmail.com         qa.sendo1@gmail.com         Test Mog 5         A.MSG ID-MSG A.SMD ID-SM           10:28         qa.sendo1@gmail.com         qa.sendo1@gmail.com         Test Mog 4         A.MSG ID-MSG A.SMD ID-SM           10:28         qa.sendo1@gmail.com         qa.sendo1@gmail.com         Test Mog 4         A.MSG ID-MSG A.SMD ID-SM	Ney 10:20         ga.sendol 3gmail.com         qa.sendol 3gmail.com						
19 May 10:28 ga.sendio1@gmail.com ga.sendio1@gmail.com Test Msg 7 A-MSG D-BSG A-SND 1	2 10/28 qa.sandol.dgmail.com qa.sandol.tgmail.com Teet Heg 7 A.1555 I.E.1956 A.5H0 I.D.5H 2 10/28 qa.sandol.dgmail.com qa.sandol.tgmail.com Teet Heg 5 A.1555 I.E.1956 A.5H0 I.D.5H 2 10/28 qa.sandol.tgmail.com qa.sandol.tgmail.com Teet Heg 5 A.1556 I.D.558 2 10/28 qa.sandol.tgmail.com qa.sandol.tgmail.com Teet Heg 5 A.1556 I.D.156 A.25H0 I.D.5H 2 10/28 qa.sandol.tgmail.com qa.sandol.tgmail.com Teet Heg 5 A.1556 I.D.156 A.25H0 I.D.5H 2 10/28 qa.sandol.tgmail.com qa.sandol.tgmail.com Teet Heg 5 A.1556 I.D.156 A.25H0 I.D.5H 2 10/28 qa.sandol.tgmail.com qa.sandol.tgmail.com Teet Heg 5 A.1556 I.D.156 A.25H0 I.D.5H 2 10/28 qa.sandol.tgmail.com qa.sandol.tgmail.com Teet Heg 5 A.1556 I.D.156 A.25H0 I.D.5H 2 10/28 qa.sandol.tgmail.com qa.sandol.tgmail.com Teet Heg 5 A.1556 I.D.156 A.25H0 I.D.5H 2 10/28 qa.sandol.tgmail.com qa.sandol.tgmail.com Teet Heg 5 A.1556 I.D.156 A.25H0 I.D.5H 2 10/28 qa.sandol.tgmail.com qa.sandol.tgmail.com Teet Heg 5 A.1556 I.D.156 A.25H0 I.D.5H 2 10/28 qa.sandol.tgmail.com qa.sandol.tgmail.com Teet Heg 5 A.25H0 I.D.5H 2 10/28 qa.sandol.tgmail.com qa.sandol.tgmail.com Teet Heg 7 A.25H0 I.S.25H 2 10/28 qa.sandol.tgmail.com qa.sandol.tgmail.com Teet Heg 7 A.25H0 I.S.25H I.25H0 I.55H 2 10/28 qa.sandol.tgmail.com qa.sandol.tgmail.com Teet Heg 7 A.25H0 I.S.25H0 I.55H 2 10/28 qa.sandol.tgmail.com qa.sandol.tgmail.com Teet Heg 7 A.25H0 I.55H I.55H A.25H0 I.55H 2 10/28 qa.sandol.tgmail.com qa.sandol.tgmail.com Teet Heg 7 A.25H0 I.55H I.55H I.55H A.25H0 I.55H I.55H A.25H0 I.55H I.55	May 10:29         qa.sendio18gmail.com         qa.sendio18gmail.com         Test Mag 7         A.1557         D.1556         A.5HR         D.5HR           May 10:29         qa.sendio18gmail.com         qa.sendio18gmail.com         Test Mag 6         A.1557         D.1556         A.5HR         D.5HR           May 10:28         qa.sendio18gmail.com         test Mag 5         A.1557         D.1556         A.5HR         D.5HR           May 10:28         qa.sendio18gmail.com         qa.sendio18gmail.com         test Mag 5         A.1557         D.1556         A.5HR         D.5HR           May 10:28         qa.sendio18gmail.com         test Mag 5         A.1557         D.1556         A.5HR         D.5HR           May 10:28         qa.sendio18gmail.com         test Mag 3         A.1557         D.1556         A.5HR         D.5HR           May 10:28         qa.sendio18gmail.com         qa.sendio18gmail.com         test Mag 3         A.1557         D.1556         A.5HR         D.5HR           May 10:28         qa.sendio18gmail.com         qa.sendio18gmail.com         test Mag 3         A.1557         D.1556         A.5HR         D.5HR           May 10:28         qa.sendio18gmail.com         qa.sendio18gmail.com         test Mag 3         A.1557         D.1556         A.5HR<				the state of the s		
	10:28         qa.sendio1@gmail.com         qa.sendio1@gmail.com         Text Mag 6         A.HSG   D.HSG A.SHD   D.SH           10:28         qa.sendio1@gmail.com         ga.sendio1@gmail.com         Text Mag 5         A.HSG   D.HSG A.SHD   D.SH           10:28         qa.sendio1@gmail.com         ga.sendio1@gmail.com         Text Mag 5         A.HSG   D.HSG A.SHD   D.SH           10:28         qa.sendio1@gmail.com         Text Mag 4         A.HSG   D.HSG A.SHD   D.SH           10:28         qa.sendio1@gmail.com         Text Mag 4         A.HSG   D.HSG A.SHD   D.SH           10:28         qa.sendio1@gmail.com         Text Mag 4         A.HSG   D.HSG A.SHD   D.SH	Ney 10:22         qs. sendici 8gmail.com         qs. sendici 8gmail.com         Test Mog 6         A. HSG [         D. HSG         A. SHD [         D. SHD           Ney 10:23         qs. sendici 8gmail.com         qs. sendici 8gmail.com         qs. sendici 8gmail.com         Test Mog 5         A. HSG [         D. HSG         A. SHD [         D. SHD [ </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>						
	/ 10:28 assendio18gmail.com assendio18gmail.com Text Mag 5 A MSG [ 0.186 A .5ND [ 0.581 10:28 qosendio18gmail.com qosendio18gmail.com Text Mag 4 A MSG [ 0.185 A .5ND [ 0.591 10:28 qosendio18gmail.com qosendio18gmail.com Text Mag 3 A .5NS [ 0.5755 A .5ND ] 0.551	Nay 10:28         ga.sendic1@gmail.com         ca.sendic1@gmail.com         Text Msg 5         A HSG 1         D-HSG A.SND 1         D-SNI Msg 10:28           May 10:28         ga.sendic1@gmail.com         ga.sendic1@gmail.com         Text Msg 4         A HSG 1         D-HSG A.SND 1         D-SNI Msg 10:28         ga.sendic1@gmail.com         Text Msg 3         A HSG 1         D-HSG A.SND 1         D-SNI Msg 10:28         ga.sendic1@gmail.com         Text Msg 3         A HSG 1         D-HSG A.SND 1         D-SNI Msg 10:27         Ga.sendic1@gmail.com         Text Msg 2         A HSG 1         D-HSG A.SND 1         D-SNI D-SNI         D						
	/10:28 qa.sendio1@gmail.com qa.sendio1@gmail.com Test Msg 4 A-HSG   D-HSG A-SND   D-SN / 10:28 qa.sendio1@gmail.com ga.sendio1@gmail.com Test Msg 3 A-HSG   D-HSG A-SND   D-SN	May 10:28         qa.sendio1@gmail.com         qa.sendio1@gmail.com         Text Mag 4         A.HSG         D.HSG         A.HSG<						
	10:28 ga.sendio1@gmail.com ga.sendio1@gmail.com Test Msg 3 A-MSG   D-MSG   A-SND   D-SNI	May 10:28         qa.sendio1@gmail.com         qa.sendio1@gmail.com         Test Nsg 3         A-MSG         0-MSG         0-MSG<						
		I May 10:28 qa.sendio1@gmail.com qa.sendio1@gmail.com Test Mag 2 A_MSG   D_MSG A_SND   Q_SNI	9 May 10:28	as sendio! Barnail com				1 0 1 V 5 11
			9 May 10:28 9 May 10:28			Test Men 3	a.msc 1 n.msc	A-SNO LO-SNO
	10-28 da sendin i Gamail com pa sendin i Gamail com Test Msg. I		9 May 10:28 9 May 10:28 9 May 10:28	qa.sendio1@gmail.com	qa.sendio1@gmail.com			
Activity of the second se			19 May 10:28 19 May 10:28 19 May 10:28 19 May 10:28	qa.sendio1@gmail.com qa.sendio1@gmail.com	qa.sendio1@gmail.com qa.sendio1@gmail.com	Test Msg 2	A-MSG   D-MSG	A-SND   D-SN
			9 May 10:28 9 May 10:28 9 May 10:28 9 May 10:28 9 May 10:28	qa.sendio1@gmail.com qa.sendio1@gmail.com qa.sendio1@gmail.com	qa.sendio1@gmail.com qa.sendio1@gmail.com qa.sendio1@gmail.com	Test Msg 2	A-MSG   D-MSG	A-SND   D-SN
Inbound Message Queue (pending messages, bulk only)	nd Message Queue (pending messages, bulk only)	bound Message Queue (pending messages, bulk only)	9 May 10:28 9 May 10:28 9 May 10:28 9 May 10:28 9 May 10:28	qa.sendio1@gmail.com qa.sendio1@gmail.com qa.sendio1@gmail.com	qa.sendio1@gmail.com qa.sendio1@gmail.com qa.sendio1@gmail.com	Test Msg 2	A-MSG   D-MSG	A-SND   D-SN
			9 May 10:28 9 May 10:28 9 May 10:28 9 May 10:28 9 May 10:28 9 May 10:28 nbound Messa	qa.sendio1@gmail.com qa.sendio1@gmail.com qa.sendio1@gmail.com age Queue (pending mess	qa.sendio1@gmail.com qa.sendio1@gmail.com qa.sendio1@gmail.com	Test Msg 2	A-MSG   D-MSG	A-SND   D-SN
			9 May 10:28 9 May 10:28 9 May 10:28 9 May 10:28 9 May 10:28 9 May 10:28 nbound Messa	qa.sendio1@gmail.com qa.sendio1@gmail.com qa.sendio1@gmail.com age Queue (pending mess	qa.sendio1@gmail.com qa.sendio1@gmail.com qa.sendio1@gmail.com	Test Msg 2	A-MSG   D-MSG	A-SND   D-SN
ou have 10 message(s) in your queue.	ve 10 messaga(s) in your queue.	u have 10 message(s) in your queue.	19 May 10:28 19 May 10:28 19 May 10:28 19 May 10:28 19 May 10:28 19 May 10:28 19 May 10:28 10 May 10:28	qa.sendio1@gmail.com qa.sendio1@gmail.com qa.sendio1@gmail.com age Queue (pending mesi sssage(s) in your queue.	qa.sendio1@gmail.com qa.sendio1@gmail.com os.sendio1@gmail.com sages, bulk only)	Test Mag 2 Test Mag 1	A-MSG   D-MSG A-MSG   D-MSG	A-SND   D-SNI A-SND   D-SNI
iou have 10 message(s) in your queue. Iecceived Name Address Subject Message Sender	ve 10 message(s) in your queue. ved Name Address Subject Message Sender	u have 10 message(s) in your queue. sceived Name Address Subject Message Sender	19 May 10:28 19 May 10:28 19 May 10:28 19 May 10:28 19 May 10:28 19 May 10:28 nbound Messa 10 have 10 me Received	qa.sendio1@gmail.com qa.sendio1@gmail.com qa.sendio1@gmail.com age Queue (pending mess sssage(s) in your queue. Name	ga.sendio1@gmail.com ga.sendio1@gmail.com ga.sendio1@gmail.com sages, bulk only) Address	Test Mag 2 Test Mag 1 Subject	A-MSG   D-MSG A-MSG   D-MSG A-MSG   D-MSG Message	A-SND   0-SN A-SND   0-SN Sender
ou have 10 message(s) in your queue. Interceived Name Address Subject Message Sender 9 Hay 10:27 test@commtouch.com test@commtouch.com RPD Spam test: Bulk A-tHSc   D-tHSG A_SHD	ve 10 message(s) in your gueue. ved Name Address Subject Message Sender 10:27 test@commtouch.com test@commtouch.com RPD Spam test: Buik A-HSG [ D-HSG A-SHD   D-SH	w have 10 message(s) in your gueue. sceived Name Address subject Plessage Sender May 10:27 testBoonimtouch.com testBoonimtouch.com RPD Spam test: Builk <u>A.:NSC   D.:NSC   D</u>	9 May 10:28 9 May 10:28 9 May 10:28 9 May 10:28 9 May 10:28 9 May 10:28 nbound Messa ou have 10 me teceived 9 May 10:27	qa.sendio1@gmail.com qa.sendio1@gmail.com qa.sendio1@gmail.com age Queue (pending mest ssage(s) in yaur queue. Name test@commtouch.com	ga.sendio1@gmail.com ga.sendio1@gmail.com ga.sendio1@gmail.com sages, bulk only) Address test@commtouch.com	Test Mag 2 Test Mag 1 Subject RPD Spam test: Bulk	A-MSG   D-MSG A-MSG   D-MSG Message A-MSG   D-MSG	A-SND   D-SNI A-SND   D-SNI Sender A-SND   D-SNI
au have 10 message(s) in your queue. teceived Name Address Subject Pressage Sender 9 Hay 10:27 testBoommtouch.com testBoommtouch.com RPD Span test: Bulk A-MSG [ 0-MSG A-SH0 ]   9 May 10:27 testBoommtouch.com testBoommtouch.com RPD Span test: Bulk A-MSG [ 0-MSG A-SH0 ]	Vet 0 message(s) in your gueue.         Address         Subject         Hessage         Sender           v10:027         test8commtouch.com         RPD Spam test: Bulk         A-155c1 12-355         A-355c1 12-355           v10:027         test8commtouch.com         RPD Spam test: Bulk         A-155c1 02-355         A-355c1 12-355	w have 10 message(s) in your queue. televel Name Address Subject Message Sender Nay 10:27 test@commtouch.com test@commtouch.com RPD Span fast: Dulk A-MSG   D-MSG A-SHD   D-SHU May 10:27 test@commtouch.com test@commtouch.com RPD Span fast: Dulk A-MSG   D-MSG A-SHD   D-SHU	9 May 10:28 9 May 10:28 9 May 10:28 9 May 10:28 9 May 10:28 9 May 10:28 ou have 10 me teceived 9 May 10:27	qa.sendio1@gmail.com qa.sendio1@gmail.com qa.sendio1@gmail.com age Queue (pending mesi assage(s) in your queue. Name test@commtouch.com test@commtouch.com	qa.sendio1@gmail.com qa.sendio1@gmail.com qa.sendio1@gmail.com sages, bulk only) Address test@commtouch.com test@commtouch.com	Test Mag 2 Test Mag 1 Subject RPD Spam test: Bulk RPD Spam test: Bulk	A-HSG   0-HSG A-HSG   0-HSG Message <u>A-HSG   0-HSG</u> A-HSG   0-HSG	A-SND   D-SNI A-SND   D-SNI Sender A-SND   D-SNI A-SND   D-SNI
ou have 10 message (a) in your queue. Interviewed Name Address Subject Message Seinder 9 May 10:27 test@commtouch.com test@commtouch.com RPD Spam test: Bulk A-MSG   D-BSG A-SND   9 May 10:27 test@commtouch.com test@commtouch.com RPD Spam test: Bulk A-MSG   D-BSG A-SND   9 May 10:27 test@commtouch.com test@commtouch.com RPD Spam test: Bulk A-MSG   D-BSG A-SND	ve 10 message (s) in your gueue. ved Name Address Subject Message Sender 10:27 test@commtouch.com test@commtouch.com RPD Spam test: Bulk A.MSG I D-BSG A.SNR I D-SBI 10:27 test@commtouch.com test@commtouch.com RPD Spam test: Bulk A.MSG I D-HSG A.SNR I D-SBI 10:27 test@commtouch.com test@commtouch.com RPD Spam test: Bulk A.MSG I D-HSG A.SNR I D-SBI	w Nave 10 message(s) in your gueue. sceived Name Address subject Piessage Sender May 10:22 test@commtouch.com test@commtouch.com RPD Spam test: Bulk A_HSG I D_HSG A_SHD I D_SHI May 10:27 test@commtouch.com test@commtouch.com RPD Spam test: Bulk A_HSG I D_HSG A_SHD I D_SHI Nay 10:27 test@commtouch.com test@commtouch.com RPD Spam test: Bulk A_HSG I D_HSG A_SHD I D_SHI Nay 10:27 test@commtouch.com test@commtouch.com RPD Spam test: Bulk A_HSG I D_HSG A_SHD I D_SHI	9 May 10:28 9 May 10:28 9 May 10:28 9 May 10:28 9 May 10:28 <b>nbound Messa</b> ou have <b>10 me</b> <b>ecceived</b> 9 May 10:27 9 May 10:27 9 May 10:27	ga.sendio1@gmail.com ga.sendio1@gmail.com ga.sendio1@gmail.com age Queue (pending mest assage(s) in yaur queue. Name test@commtouch.com test@commtouch.com test@commtouch.com	qa.sendio1@gmail.com qa.sendio1@gmail.com ge.sendio1@gmail.com sages, bulk only) Address testBoommtouch.com testBoommtouch.com	Test Mag 2 Test Mag 1 Subject RPD Spam test: Bulk RPD Spam test: Bulk RPD Spam test: Bulk RPD Spam test: Bulk	A: HSG   0-HSG A: HSG   0-HSG A: HSG   0-HSG A: HSG   0-HSG A: HSG   0-HSG A: HSG   0-HSG	A-SND   0-SNI A-SND   0-SNI Senider A-SND   0-SNI A-SND   0-SNI A-SND   0-SNI
Subject         Name         Address         Subject         Message         Sender           19 May 10:27         test@commtouch.com         test@commtouch.com         RPD Span test: Bulk         A-1556 I D-1566 A-5160 I	veil         Name         Address         Subject         Message         Sender           /10/27         test@commtouch.com         East@commtouch.com         RPD Span test: Bulk         A.1856 10-1856 A.5100 10-581           /10/27         test@commtouch.com         test@commtouch.com         RPD Span test: Bulk         A.1856 10-1856 A.5100 10-581           /10/27         test@commtouch.com         test@commtouch.com         RPD Span test: Bulk         A.1856 10-1856 A.5100 10-581           /10/27         test@commtouch.com         test@commtouch.com         RPD Span test: Bulk         A.1856 10-1856 A.5100 10-581           /10/27         test@commtouch.com         test@commtouch.com         RPD Span test: Bulk         A.1856 10-1856 A.5100 10-581	Name         Address         Subject         Message         Sender           Why 10:27         testBoommtouch.com         testBoommtouch.com         RPD Spam test: Bulk         A-BSG 10-BSG A-SMD 10-SM           May 10:27         testBoommtouch.com         testBoommtouch.com         RPD Spam test: Bulk         A-HSG 10-HSG A-SMD 10-SM           May 10:27         testBoommtouch.com         testBoommtouch.com         RPD Spam test: Bulk         A-HSG 10-HSG A-SMD 10-SM           May 10:27         testBoommtouch.com         testBoommtouch.com         RPD Spam test: Bulk         A-HSG 10-HSG A-SMD 10-SM           May 10:27         testBoommtouch.com         testBoommtouch.com         RPD Spam test: Bulk         A-HSG 10-HSG A-SMD 10-SM           May 10:27         testBoommtouch.com         testBoommtouch.com         RPD Spam test: Bulk         A-HSG 10-HSG A-SMD 10-SM	99 May 10:28           90 May 10:28           90 May 10:28           90 May 10:28           90 May 10:27           199 May 10:27	qa.sendio1@gmail.com qa.sendio1@gmail.com qa.sendio1@gmail.com age Queue (pending mesi sesege(s) in your queue. Name test@commtouch.com test@commtouch.com test@commtouch.com	qa.sendio1@gmail.com qa.sendio1@gmail.com qa.sendio1@gmail.com ages, buik only) Address test@commtouch.com test@commtouch.com test@commtouch.com	Test Hog 2 Test Hog 1 Subject RPD Spam test: Bulk RPD Spam test: Bulk RPD Spam test: Bulk RPD Spam test: Bulk	A: <u>HSG</u>   0- <u>HSG</u> A- <u>HSG</u>   0- <u>HSG</u> A: <u>HSG</u>   0- <u>HSG</u>	A-SND   0-SN A-SND   0-SN A-SND   0-SN A-SND   0-SN A-SND   0-SN A-SND   0-SN A-SND   0-SN A-SND   0-SN
Tou have 10 message(s) in your queue.  Seccived Name Address Subject Pressage Seinder 19 Hay 10:27 testBoommtouch.com testBoommtouch.com APD Spam test: Bulk A-HSG [ D-HSG A-SHD ] 1 SHey 10:27 testBoommtouch.com testBoommtouch.com APD Spam test: Bulk A-HSG [ D-HSG A-SHD ] 1 SH May 10:27 testBoommtouch.com testBoommtouch.com APD Spam test: Bulk A-HSG [ D-HSG A-SHD ] 1 SH May 10:27 testBoommtouch.com testBoommtouch.com APD Spam test: Bulk A-HSG [ D-HSG A-SHD ] 1 SH May 10:27 testBoommtouch.com testBoommtouch.com APD Spam test: Bulk A-HSG [ D-HSG A-SHD ] 1 SH May 10:27 testBoommtouch.com testBoommtouch.com APD Spam test: Bulk A-HSG [ D-HSG A-SHD ] 1 SH May 10:27 testBoommtouch.com testBoommtouch.com APD Spam test: Bulk A-HSG [ D-HSG A-SHD ] 1 SH May 10:27 testBoommtouch.com testBoommtouch.com SHD Spam test: Bulk A-HSG [ D-HSG A-SHD ] 1 SH May 10:27 testBoommtouch.com testBoommtouch.com SHD Spam test: Bulk A-HSG [ D-HSG A-SHD ] 1 SH May 10:27 testBoommtouch.com testBoommtouch.com SHD Spam test: Bulk A-HSG [ D-HSG A-SHD ] 1 SH May 10:27 testBoommtouch.com testBoommtouch.com SHD Spam test: Bulk A-HSG [ D-HSG A-SHD ] 1 SH May 10:27 testBoommtouch.com testBoommtouch.com SHD Spam test: Bulk A-HSG [ D-HSG A-SHD ] 1 SH May 10:27 testBoommtouch.com testBoommtouch.com SHD Spam test: Bulk A-HSG [ D-HSG A-SHD ] 1 SH May 10:27 testBoommtouch.com testBoommtouch.com SHD Spam test: Bulk A-HSG [ D-HSG A-SHD ] 1 SHD	Ver 10 message(s) in your gueue.         Name         Address         Subject         Hessage         Sender           / D027         test8commtouch.com         test8commtouch.com         RPD Spam test: Bulk         A.1956 (D.1956 A.590 (D.590	Name         Address         Subject         Message         Sender           Hay 10/22         test80commtouch.com         test80commtouch.com         RPD Span test: Dulk         A-HSG [ D-HSG A-SHD [ D-SH           Nay 10/27         test80commtouch.com         test80commtouch.com         RPD Span test: Dulk         A-HSG [ D-HSG A-SHD [ D-SH           Nay 10/27         test80commtouch.com         test80commtouch.com         RPD Span test: Dulk         A-HSG [ D-HSG A-SHD [ D-SH           Nay 10/27         test80commtouch.com         test80commtouch.com         RPD Span test: Bulk         A-HSG [ D-HSG A-SHD [ D-SH           Nay 10/27         test80commtouch.com         test80commtouch.com         RPD Span test: Bulk         A-HSG [ D-HSG A-SHD [ D-SH           Nay 10/27         test80commtouch.com         test80commtouch.com         RPD Span test: Bulk         A-HSG [ D-HSG A-SHD [ D-SH           Nay 10/27         test80commtouch.com         test80commtouch.com         RPD Span test: Bulk         A-HSG [ D-HSG A-SHD [ D-SH           Nay 10/27         test80commtouch.com         test80commtouch.com         RPD Span test: Bulk         A-HSG [ D-HSG A-SHD [ D-SH	59 May 10:28 19 May 10:28 19 May 10:28 19 May 10:28 19 May 10:28 abound Messa four have 10 me teceived 19 May 10:27 19 May 10:27 19 May 10:27 19 May 10:27 19 May 10:27 19 May 10:27	ga.sendioi & gunail.com qa.sendioi & gunail.com qa.sendioi & gunail.com age Queue (pending mesi assage(s) in your queue. Name Leat & commtouch.com Leat & commtouch.com Leat & commtouch.com Test & commtouch.com	a sendiol granel.com qu.sendiol granel.com qu.sendiol granel.com ages, bulk only) Address Isst@commtouch.com test@commtouch.com test@commtouch.com test@commtouch.com	Test Hog 2 Test Hog 1 APD Sparn test: Bulk RPD Sparn test: Bulk RPD Sparn test: Bulk RPD Sparn test: Bulk RPD Sparn test: Bulk	A-155   0-155 A-155   0-155 A-155   0-155 A-155   0-155 A-155   0-155 A-155   0-155 A-155   0-155 A-155   0-155	A_SND   D_SNI A-SNO   D_SNI A-SNO   D_SNI A-SNO   D_SNI A-SNO   D_SNI A-SNO   D_SNI A-SNO   D_SNI A-SNO   D_SNI
Name     Address     Subject     Message     Sender       V Hay 10:27     test@commtouch.com     test@commtouch.com     RPD Spam test: Bulk     A-tHSG [ D-tHSG A_SHQ ]       V Hay 10:27     test@commtouch.com     test@commtouch.com     RPD Spam test: Bulk     A-tHSG [ D-tHSG A_SHQ ]       V Hay 10:27     test@commtouch.com     test@commtouch.com     RPD Spam test: Bulk     A-tHSG [ D-tHSG A_SHQ ]       V Hay 10:27     test@commtouch.com     test@commtouch.com     RPD Spam test: Bulk     A-tHSG [ D-tHSG A_SHQ ]       V Hay 10:27     test@commtouch.com     test@commtouch.com     RPD Spam test: Bulk     A-tHSG [ D-tHSG A_SHQ ]       V Hay 10:27     test@commtouch.com     test@commtouch.com     RPD Spam test: Bulk     A-tHSG [ D-tHSG A_SHQ ]       V Hay 10:27     test@commtouch.com     test@commtouch.com     RPD Spam test: Bulk     A-tHSG [ D-tHSG A_SHQ ]       V Hay 10:27     test@commtouch.com     test@commtouch.com     RPD Spam test: Bulk     A-tHSG [ D-tHSG A_SHQ ]	Vet 0 message(s) in your gueue.         Address         Subject         Message         Sender           10/27         test8commtouch.com         test8commtouch.com         RPD Span test: Buik         A-1856 [ D-1856 A-5800 ] D-581           10/27         test8commtouch.com         test8commtouch.com         RPD Span test: Buik         A-1856 [ D-1856 A-5810 ] D-581           10/27         test8commtouch.com         test8commtouch.com         RPD Span test: Buik         A-1856 [ D-1856 A-5810 ] D-581           10/27         test8commtouch.com         RPD Span test: Buik         A-1856 [ D-1856 A-5810 ] D-581           10/27         test8commtouch.com         RPD Span test: Buik         A-1856 [ D-1856 A-5810 ] D-581           10/27         test8commtouch.com         RPD Span test: Buik         A-1856 [ D-1856 A-5810 ] D-581           10/27         test8commtouch.com         RPD Span test: Buik         A-1856 [ D-1856 A-5810 ] D-581           10/27         test8commtouch.com         RPD Span test: Buik         A-1856 [ D-1856 A-5810 ] D-581           10/27         test8commtouch.com         RPD Span test: Buik         A-1856 [ D-1856 A-5810 ] D-581	Name         Address         Subject         Message         Sender           May 10:27         test@commtouch.com         test@commtouch.com         RPD Spam test: Bulk         A.HSG   D.HSG A.SHD   D.SH           May 10:27         test@commtouch.com         test@commtouch.com         RPD Spam test: Bulk         A.HSG   D.HSG A.SHD   D.SH           May 10:27         test@commtouch.com         test@commtouch.com         RPD Spam test: Bulk         A.HSG   D.HSG A.SHD   D.SH           May 10:27         test@commtouch.com         test@commtouch.com         RPD Spam test: Bulk         A.HSG   D.HSG A.SHD   D.SH           May 10:27         test@commtouch.com         test@commtouch.com         RPD Spam test: Bulk         A.HSG   D.HSG A.SHD   D.SH           May 10:27         test@commtouch.com         test@commtouch.com         RPD Spam test: Bulk         A.HSG   D.HSG A.SHD   D.SH           May 10:27         test@commtouch.com         test@commtouch.com         RPD Spam test: Bulk         A.HSG   D.HSG A.SHD   D.SH           May 10:27         test@commtouch.com         test@commtouch.com         RPD Spam test: Bulk         A.HSG   D.HSG A.SHD   D.SH           May 10:27         test@commtouch.com         test@commtouch.com         RPD Spam test: Bulk         A.HSG   D.HSG A.SHD   D.SH           May 10:27         test@commtouch.com         test@commtouch.com	19 May 10:28 19 May 10:28 19 May 10:28 19 May 10:28 19 May 10:28 19 May 10:28 10 May 10:28 19 May 10:27 19 May 10:27 19 May 10:27 19 May 10:27 19 May 10:27 19 May 10:27	ga.sendia: §gmail.com ga.sendia: §gmail.com ga.sendia: §gmail.com ang Queue (pending mess ssssge(x) in your queue. Name test@commouch.com test@commouch.com test@commouch.com test@commouch.com test@commouch.com	a sendial Symal.com ge.sendial Symal.com ge.sendial Symal.com sages, bulk only) Address testBoommtouch.com testBoommtouch.com testBoommtouch.com testBoommtouch.com testBoommtouch.com	Test Mag 2 Test Mag 1 Subject BPD Spam test: Bulk BPD Spam test: Bulk BPD Spam test: Bulk RPD Spam test: Bulk RPD Spam test: Bulk BPD Spam test: Bulk	A-1556   0-1556 A-1556   0-1556 A-1556   0-1556 A-1556   0-1556 A-1556   0-1556 A-1556   0-1556 A-1556   0-1556 A-1556   0-1556 A-1556   0-1556	A-SND   0-SNI A-SNO   0-SNI A-SNO   0-SNI A-SNO   0-SNI A-SNO   0-SNI A-SNO   0-SNI A-SNO   0-SNI A-SNO   0-SNI A-SNO   0-SNI
Name         Address         Subject         Massage         Sender           29 May 10:27         test8commtouch.com         test8commtouch.com         RPC Spam test: Dulk         ArtSig I 0:156 A:510 I           29 May 10:27         test8commtouch.com         test8commtouch.com         RPC Spam test: Dulk         ArtSig I 0:156 A:510 I           29 May 10:27         test8commtouch.com         test8commtouch.com         RPD Spam test: Dulk         ArtSig I 0:156 A:510 I           29 May 10:27         test8commtouch.com         test8commtouch.com         RPD Spam test: Bulk         ArtSig I 0:1856 A:510 I           29 May 10:27         test8commtouch.com         test8commtouch.com         RPD Spam test: Bulk         ArtSig I 0:1856 A:510 I           29 May 10:27         test8commtouch.com         test8commtouch.com         RPD Spam test: Bulk         ArtSig I 0:1856 A:510 I           29 May 10:27         test8commtouch.com         test8commtouch.com         RPD Spam test: Bulk         ArtSig I 0:1856 A:510 I           29 May 10:27         test8commtouch.com         test8commtouch.com         RPD Spam test: Bulk         ArtSig I 0:1856 A:510 I           29 May 10:27         test8commtouch.com         test8commtouch.com         RPD Spam test: Bulk         ArtSig I 0:1856 A:510 I           29 May 10:27         test8commtouch.com         test8commtouch.com	Ver 10 message(s) in your gueue.         Name         Address         Subject         Hessage         Sender           /10/27         test8commtouch.com         test8commtouch.com         RPD Span test: Bulk         A-155(1 D-1556         A-550 1 D-550           /10/27         test8commtouch.com         test8commtouch.com         RPD Span test: Bulk         A-155(1 D-1556         A-550 1 D-550           /10/27         test8commtouch.com         test8commtouch.com         RPD Span test: Bulk         A-155(1 D-1556         A-550 1 D-550           /10/27         test8commtouch.com         test8commtouch.com         RPD Span test: Bulk         A-155(1 D-1556         A-550 1 D-550           /10/27         test8commtouch.com         test8commtouch.com         RPD Span test: Bulk         A-155(1 D-1556         A-550 1 D-550           /10/27         test8commtouch.com         test8commtouch.com         RPD Span test: Bulk         A-155(1 D-1556         A-550 1 D-550           /10/27         test8commtouch.com         RPD Span test: Bulk         A-155(1 D-1556         A-550 1 D-550           /10/27         test8commtouch.com         test8commtouch.com         RPD Span test: Bulk         A-155(1 D-1556         A-550 1 D-550           /10/27         test8commtouch.com         test8commtouch.com         test8commtouch.com         test8commtouch.co	Name         Address         Subject         Message         Sender           Instructure         Address         Subject         Message         Sender           May 10:27         testBoommoubuch.com         testBoommoubuch.com         RPD Span test: Dulk         A-MSG 10-MSG         A-SN 10-SN           May 10:27         testBoommoubuch.com         testBoommoubuch.com         RPD Span test: Dulk         A-MSG 10-MSG         A-SN 10-SN           May 10:27         testBoommoubuch.com         testBoommoubuch.com         RPD Span test: Bulk         A-MSG 10-MSG         A-SN 10-SN           May 10:27         testBoommoubuch.com         testBoommoubuch.com         RPD Span test: Bulk         A-MSG 10-MSG         A-SN 10-SN           May 10:27         testBoommoubuch.com         testBoommoubuch.com         RPD Span test: Bulk         A-MSG 10-MSG         A-SN 10-SN           May 10:27         testBoommoubuch.com         testBoommoubuch.com         RPD Span test: Bulk         A-MSG 10-MSG         A-SN 10-SN           May 10:27         testBoommoubuch.com         testBoommoubuch.com         RPD Span test: Bulk         A-MSG 10-MSG         A-SN 10-SN           May 10:27         testBoommoubuch.com         testBoommoubuch.com         RPD Span test: Bulk         A-MSG 10-MSG         A-SN 10-SN           May 10:27	59 May 10:28 19 May 10:28 19 May 10:28 19 May 10:28 19 May 10:28 19 May 10:28 10 May 10:27 19 May 10:27 19 May 10:27 19 May 10:27 19 May 10:27 19 May 10:27 19 May 10:27	assendia: ganal.com assendia: ganal.com assendia: ganal.com assendia: ganal.com age Queue (pending mess ssage(s) in your queue. Name best goornitouch.com test goornitouch.com test goornitouch.com test goornitouch.com	a sendial granel.com questiol of granel.com cos.cendial granel.com ages, bulk only) Address test8commtouch.com test8commtouch.com test8commtouch.com test8commtouch.com test8commtouch.com	Test Hog 2 Test Hog 1 R80 Sparn test: Bulk RPD Sparn test: Bulk	A:156 [ D:156 A:156 [ D:156	A-SND   D-SNI A-SNO   D-SNI A-SND   D-SNI A-SND   D-SNI A-SND   D-SNI A-SND   D-SNI A-SND   D-SNI A-SND   D-SNI A-SND   D-SNI A-SND   D-SNI
You have 10 message(s) in your gusue.  Received Name Address Subject Message Seinder 29 May 10:27 test@commtouch.com test@commtouch.com APD Spam test: Buik A-MSG [ D-MSG A-SHD ] 29 May 10:27 test@commtouch.com test@commtouch.com BPD Spam test: Buik A-MSG [ D-MSG A-SHD ] 128 May 10:27 test@commtouch.com test@commtouch.com BPD Spam test: Buik A-MSG [ D-MSG A-SHD ] 128 May 10:27 test@commtouch.com test@commtouch.com BPD Spam test: Buik A-MSG [ D-MSG A-SHD ] 128 May 10:27 test@commtouch.com test@commtouch.com 129 May 10:27 test@commtou	Vet 10 message(s) in your gueue.         Name         Address         Subject         Message         Sender           10:27         text8commtouch.com         text8commtouch.com         RPD Spam text: Duik         A.1555 [ D-1556 A.550 [ D-550 [ D-550 [ D-550 [ D-1556 A.550 [ D-550 [ D-1556 A.550 [ D-550 [ D-1556 A.550 [ D-550 [ D-155 A A510 [ D-155 A	Name         Address         subject         Message         Sender           May 10/27         test@commtouch.com         RPD Spam test: Bulk         A-BSG I D-BSG A-SHD I D-SH           May 10/27         test@commtouch.com         RPD Spam test: Bulk         A-BSG I D-BSG A-SHD I D-SH           May 10/27         test@commtouch.com         RPD Spam test: Bulk         A-BSG I D-BSG A-SHD I D-SH           May 10/27         test@commtouch.com         RPD Spam test: Bulk         A-BSG I D-BSG A-SHD I D-SH           May 10/27         test@commtouch.com         RPD Spam test: Bulk         A-BSG I D-BSG A-SHD I D-SH           May 10/27         test@commtouch.com         RPD Spam test: Bulk         A-BSG I D-BSG A-SHD I D-SH           May 10/27         test@commtouch.com         RPD Spam test: Bulk         A-BSG I D-BSG A-SHD I D-SH           May 10/27         test@commtouch.com         RPD Spam test: Bulk         A-BSG I D-BSG A-SHD I D-SH           May 10/27         test@commtouch.com         RPD Spam test: Bulk         A-BSG I D-BSG A-SHD I D-SH           May 10/27         test@commtouch.com         RPD Spam test: Bulk         A-BSG I D-BSG A-SHD I D-SH           May 10/27         test@commtouch.com         RPD Spam test: Bulk         A-BSG I D-BSG A-SHD I D-SH           May 10/27         test@commtouch.com         RPD Spam test: Bulk	Si May 10:28           9 May 10:28           nbound Messa           Gu have 10 me           Received           9 May 10:27           9 May 10:27	as sendia 2 gmail.com qa.sendia 2 gmail.com qa.sendia 2 gmail.com ang Queue (pending mess ssssge(x) in your queue. Name test8 commtouch.com test8 commtouch.com test8 commtouch.com test8 commtouch.com test8 commtouch.com test8 commtouch.com test8 commtouch.com test8 commtouch.com	a sendial grant.com ge sendial grant.com ge sendial grant.com ge sendial grant.com seges, bulk only) Address testil commitouch.com testil commitouch.com testil commitouch.com testil commitouch.com testil commitouch.com testil commitouch.com testil commitouch.com	Test Hog 2 Test Hog 1 Subject RPD Spam test: Bulk RPD Spam test: Bulk	A-155 [ D-255 A-155 [ D-255 A-155 [ D-155 A-155 [ D-155	A-SND   D-SNI A-SNO   D-SNI A-SNO   D-SNI A-SND   D-SNI A-SND   D-SNI A-SND   D-SNI A-SND   D-SNI A-SND   D-SNI A-SND   D-SNI A-SND   D-SNI

[49] Typical Queue Summary Message

Inbound Message Queue (pending messages, bulk only)

Received	Name	Address	Subject	Message	Sender
29 May 10:27	test@commtouch.com	test@commtouch.com	RPD Spam test: Bulk	A-MSG   D-MSG	A-SND   D-SND
29 May 10:27	test@commtouch.com	test@commtouch.com	RPD Spam test: Bulk	A-MSG   D-MSG	A-SND   D-SND
29 May 10:27	test@commtouch.com	test@commtouch.com	RPD Spam test: Bulk	A-MSG   D-MSG	A-SND   D-SND
29 May 10:27	test@commtouch.com	test@commtouch.com	RPD Spam test: Bulk	A-MSG   D-MSG	A-SND   D-SND
29 May 10:27	test@commtouch.com	test@commtouch.com	RPD Spam test: Bulk	A-MSG   D-MSG	A-SND   D-SND
29 May 10:27	test@commtouch.com	test@commtouch.com	RPD Spam test: Bulk	A-MSG   D-MSG	A-SND   D-SND
29 May 10:27	test@commtouch.com	test@commtouch.com	RPD Spam test: Bulk	A-MSG   D-MSG	A-SND   D-SND
29 May 10:27	test@commtouch.com	test@commtouch.com	RPD Spam test: Bulk	A-MSG   D-MSG	A-SND   D-SND
29 May 10:27	test@commtouch.com	test@commtouch.com	RPD Spam test: Bulk	A-MSG   D-MSG	A-SND   D-SND
29 May 10:27	test@commtouch.com	test@commtouch.com	RPD Spam test: Bulk	A-MSG   D-MSG	A-SND   D-SND

SECTION 5: QUEU SUMMARY This page intentionally left blank

# SECTION 5: MOBILE INTERFACE

Sendio provides a mobile interface for users who are on the go. To access the new interface, go to <a href="http://url/m">http://url/m</a> (for example: <a href="http://esp.acmecorp.com/m">http://esp.acmecorp.com/m</a>) in a web browser on your phone or mobile device, and then log in to your Sendio account.

Unlike the standard web interface, the mobile interface does not use Adobe Flash in the browser. For convenience, the Sendio web server software detects smartphones and tablets, and redirects them automatically to the mobile interface without requiring user intervention.

The Sendio mobile interface (see figure [51]) is built on the same underlying technology as our current web interface, and includes many of the features of that interface, including:

- Instant actions
- Access to My Account, contacts, and messages
- View and sorting capabilities

We've worked hard to make this interface feel perfectly natural as a fingerdriven mobile interface. We've placed tap targets where your fingers are likely to be. We've also reduced the number of round-trip requests between your device and our servers, making the interface load and operate fast, even over the high-latency connections of mobile networks.

The drop-down list next to **Sendio@** lets you access your account information, contacts, or messages. After you make your selection, click **Go** to display your selection in the center of the Sendio mobile interface. The other drop-down lists that appear are based on your selection.

If you select **Messages**, for example, the following drop-down lists are available:

View... Iets you select the messages you want to view, such as Delivered, Dropped, or Rejected. Messages appear in the center of the interface, with the subject line of the message and a box you can check to perform an action using the **Actions** drop-down list.

**Sort By...** lets you sort the items in the selected message queue by sender address, subject, or date.

Actions... v performs actions such as accepting or dropping messages on the messages you checked in the center of the interface.

If the number of contacts or messages exceed what can be shown, use the **Next** and **Last** links to move to other pages. The **Logout** link logs you out of the interface.

View	V Sort By V
Actions	Apply
	NEW! Weather Lord - In Pur
newsletter@	gamehouse.com 08/09/14
	check into cash : Missing
search-alert	s@yahoo-inc.com 08/08/14
	5 Tech Resources Trending Now
online_resou	rces@online.itwhitepapers.com 08/08/14
	check into cash : Bitcoin
search-alert	s@yahoo-inc.com 08/08/14
	cash advance : Uranium Res
search-alert	s@yahoo-inc.com 08/08/14
	check into cash : Malaysia
search-alert	s@yahoo-inc.com 08/08/14
	check into cash : Former D
search-alert	s@yahoo-inc.com 08/08/14
	cash advance : Accident La
search-alert	s@yahoo-inc.com 08/08/14
	cash advance : Local payda
search-alert	s@yahoo-inc.com 08/07/14
	check into cash : EXCLUSIV
search-alert	s@yahoo-inc.com 08/07/14
Page 1 of 1	5 <u>Next   Last</u>
View	Sort By V
Actions	✓ Apply
Sendio©	Messages V Go LogOut

[51] Sample Sendio Mobile Interface

This page intentionally left blank

# SECTION 6: EMAIL CONTINUITY

Sendio software versions 7.1 and later support an Email Continuity feature that allows you to send and receive email messages, and stay connected to business clients, even when your on-site mail server has an issue. You can compose, reply, send, and receive emails from the same Sendio web user interface you already use to manage your "pending queue" of held messages.

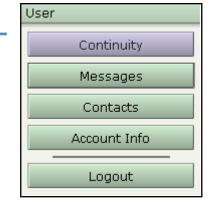
Email Continuity requires a license from Sendio. For more information, please contact <u>sales@sendio.com</u>.

If your administrator enables Email Continuity, a purple **Continuity** button appears at the top of the navigation menu (see figure [52]). You click this button to open the Continuity Inbox.

The Continuity Inbox has two tabs (see figure [53]):

- Inbox contains messages that were previously delivered, along with new messages that have yet to be delivered. Undelivered messages are held for 28 days, and are then aged-out from the system automatically. Unread messages are indicated by a blue icon next to the message. Double-clicking the message opens the message and removes the blue icon. Buttons are provided for refreshing the contents shown in the tab, creating a new email, and performing Reply, Reply All, Forward, and Delete actions.
- Sent items contains all emails the user sends while Continuity Inbox is enabled. Disabling Continuity Inbox forwards these emails to the user's Inbox, so the user has a record of emails sent during the mail server outage. A button is provided for refreshing the contents shown.

**OTE:** The Sendio mobile interface does not support email continuity. To access the Continuity Inbox, a Flash-enabled web browser is required.



[52] 'Continuity' Button in Navigation Menu

Inbox S	ant Itams			Logged in as Br	nan Campb
the second se	New Actions		Mo	ssages 1 to 50 of 90	
	Sender Name	Sender Addr	Subject	Date -	Size
1.0	Yahoo Alerts	search-alerts@yahoo-ric.com	cash advance : Advance Auto Parts (AAP) Grows on	8/11/14 2:23 PM	12 K8 =
2-0	Dealliook	nytdirect@nytimes.com	Dealbook: White Collar Watch: U.S. Finds Fresh Use for Seldom-Used Statute in Subonne Case	and the second sec	40 KB
100	Yahoo Alerts	search-alerts@yahoo-mc.com	check into cash : Is now the time investors should move	8/11/14 10:54 AM	12 KB
420	Yahoo Alerts	tearch-alerts@yahoo-inc.com	cash advance : 10 purchases you shouldn't make with	9/11/14 10:23 AM	1. 12 KB
500	Yahoo Alerts	search-alerts@yahoo-inc.com	cash advance : 10 Purchases You Shouldnat Make With	8/11/14 8:23 AM	14 KB
6	Yahoo Mints	search alarts@vahoo-inc.com	cheral into uash. Aguno alles arad checká Ejerato	8/11/14 7 56 AM	12 KB
7	Yahoo Alerts	search-alerts@vahoo-inc.com	check into cash : Check Out 4 Wacky (but Profitable)	8/11/14 6:54 AM	13 KB
8	Vahoo Alerts	search-alerts@yahoo-int.com	cash advance i Inovio Pharmaceuticals Reports 2014	8/11/14 6:23 AM	14 KB
9	Network World Security Alert	nww_newsletters@newsletters.networkworld.com	The 10 most terrifying security nightmares revealed at the Black Hat and Def Con hacker confer	er 8/11/14 6:18 AM	47 KB
10	Network World IT Best Practices	nww_newsletters@newsletters.networkworld.com	Finicayers adds granular controls to Saas applications for security and compliance	8/11/14 6:00 AM	42 KB
11 🗐 🚭	Yahoo Alerts	search-alerts@yahoo-inc.com	cash advance : Revett Reports Q2 2014 Financial	8/11/14 5:23 AM	14 KB
12 -	Yahoo Alerts	search-alerts@yahoo-inc.com	sheak into cash . When does a deposited theck clear?	8/11/14 4:56 AM	14 KB
13 🗐 🔘	Yahoo Alerts	search-alerts@yahoo-inc.com	cash advance : Cardiome Reports Second Quarter 2014	8/11/14 4:23 AM	16 KB
14 - 3	Dealtook	nytdrect@nytomes.com	DealBook: Kinder Morgan to Reorganize ) Drop in Treasury Yields Baffles Experts ) Funds Weigh	A 8/11/14 4:19 AM	63 KB
15 🗐 🛢	Yahoo Alerts	search-alerts@yahoo-inc.com	cash advance : Back To Square One	0/11/14 3:23 AM	12 KB
16 0	Yahoo Alerts	search-alerts@yahoo-inc.com	cash advance : News & Tips: Balfour Beatty, Punch	B/11/14 2:23 AM	13 KB
17 🔤 🛢	Yahoo Alerts	search-alerts@yahoo-nc.com	cash advance : 3CB Donates 5 Million Japanese Yen to	8/11/14 12:23 AM	14KB
18 🔤 💼	'Yahoo Alerts	search-alerts@yahoo-ric.com	cash advance ( Celicom Israel Announces Second Quarter	8/10/14 11:23 PM	12 KB
19 🔤 💽	Yahoo Alerts	search-alerts@yahoo-inc.com	check into cash : Cash-strapped France scrambles to sell	8/10/14 10:54 PM	12 KB
20 🔲 🛢	Yahoo Alerts	search-alerts@yahoo-inc.com	check into cash : Fact check: Has Corbett really out	8/10/14 9:57 PM	12 KB
21	Yahoo Alerts	search-alerts@yahoo-inc.com	check into cash : York County doesn't like change?	8/10/14 4:56 PM	13 KB
22 0	Yahoo Alerts	search-alerts@yahoo-inc.com	cash advance   How do we feel about crowdfunding?	8/10/14 4:25 PM	12 KB
23	Yahoo Alerts	search-alerts@yahoo-inc.com	cash advance : Capital Market Excess; Still Bullish on	8/10/14 2:23 PM	and the second se
24 🗆 🗖	Yahoo Alerts	search-alerts@yahoo-inc.com	check into cash ; High-Interest payday loans called,	0/10/14 11:57 AM	
25 📖 🚺	Yahoo Alerts	search-alerts@yahoo-inc.com	cash advance : High-Interest payday loans called	8/10/14 11:23 AM	
26	Yahoo Alerts	search-alerts@yaboo-inc.com	cash advance - Kurdish forces reclaim 2 trag towns	0/10/14 9:23 AM	
27	Yahoo Alerts	search-alerts@yahoo-nc.com	check into cash - IRS Imposes New Limits On Tax Refunds	8/10/14 6:54 AM	13 KB
20	Vahoa Alerts	tearch-alerts@yahoo-inc.com	cash advance ! Motorcycle Bike Rally to be Held for	0/10/14 5:26 AM	15 KD
29	Yahoo Alerts	search-alerts@yahoo-inc.com	cash advance : Shenff's office issues fraud alert	8/10/14 4:25 AM	14 KB
30 💷 🚺	Vahoo Alerts	search-alerts@yahoo-inc.com	check into cash : United gossip: Final Hummels bid,	8/10/14 3:54 AM	13 KB
31	Yahoo Alerts	search-alerts@yahoo-inc.com	check into cash : Cheltenham police briefs: Week of	8/10/14 2:54 AM	13 KB
32 0	Vahoo Alerts	search-alerts@yahoo-inc.com	check into cash ! Individuals, companies disciplined by	8/10/14 1:54 AM	and the state of t
33	Vahoo Alerts	search-alerts@yahoo-inc.com	cash advance : West Highland Art Auctions Launches New	8/10/14 1:23 AM	12 KB
34	Vahoo Alerts	search-alerts@yahoo-inc.com	check into cash : Make cash on the Web 3 really	0/10/14 12:54 AM	the second se
35	Yahoo Alerts	search-alerts@yahoo-enc.com	check into cash : Double-dipping may be issue for levy	8/9/14 9:54 PM	14 KB
36 🗐 🚺	Vahoo Alerts	search-alarts@yahoo-mc.com	cash advance : Our Membership Solutions	0/9/14 9:23 PM	12 KB
27	Yahoo Alerts	search-alerts@yahoo-inc.com	check into cash : "Ninja" Tommy Lee Arrested	8/9/14 8:54 PM	14 KB
30 10 0	Vahon Alerts	search-allents@yahoo-ric.com	chieck into cash - They came by land and water to see the	8/9/14 5:56 PM	12 KB

[53] 'Continuity Inbox' for a User Account

When you double-click a message in the **Inbox** or **Sent items** tab, the message opens and the following buttons appear above the body of the email (see figure [54]).

Reply

Lets you reply to the sender of the email. Clicking this button adds the person who sent you the message to the **To** field.

Reply All

lets you reply to the sender of the email and all other recipients of the email. Clicking this button adds to the **To** field the sender and all of the other people who received the original message.

**OTE:** Before you click **Reply All**, consider whether everyone needs to see your reply, especially when the message was sent to a lot of people or distribution lists. It's often better to click Reply, and then add only the people you really want to include. Or, if you decide to click Reply All, remove people who don't need to see your message

#### Forward

forwards the message to one or more individuals you specify. The forwarded message includes any attachments that were included with the original message



downloads the message.



deletes the message.

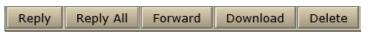
closes the message.

The Continuity Inbox comes with a full-featured editor (see figure [55]). When you type, reply to, or forward an email from the Continuity Inbox, you can use the editor to change the font, color, and style options for your text. Each button in the editor has a tool tip. Moving the pointer over a tool displays a description of the tool's function.

Email sent from the Continuity Inbox contains both a textand an HTML-formatted body.



[55] Full-featured Editor



[54] Buttons when Opening a Message in the Continuity Inbox

# APPENDIX A: THE SENDIO ESP PROCESS

The Sendio ESP is a sophisticated state machine that implements a highly configurable workflow engine. A high-level model of the workflow is shown in Figure [1]. The Administrator can configure specific policy and system behavior for each stage in the workflow.

- Sender Check: the system does a series of tests using the Domain Name Service (DNS) and other mechanisms to identify and classify the original sender of a message.
- **Recipient Check:** the system verifies that the intended recipients of a message have accounts on the target e-mail server.
- SilverListing: the system uses a series of low-level SMTP tests to determine the validity of the sending e-mail server.
- Anti-Virus / "Malware": the system scans all messages to ensure that they do not contain viruses, trojans, bots, or other "malware."
- Anti-Spoofing SPF/DKIM : in compliance with DomainKeys Identified Mail (DKIM) and Sender Policy Framework (SPF) Internet standards, Sendio will assess the validity of all senders and put any emails from spoofed senders into an Administrator Hold. Users cannot release such messages.
- IP Reputation: Sendio's IP address Reputation solution provides a real-time view of high risk IP addresses that are confirmed to be sending spam. Emails flagged for IP Reputation are put into an Administrator Hold. Users cannot release such messages.
- **Spam/Bulk Assessment:** as independent check from IP Reputation, Sendio also flags messages as Spam or Bulk. Such messages have a "B" icon next to them and the "Pending Messages – Show Bulk" view.
- **Corporate Policy:** the system implements policies for handling large messages, those with "untrusted" attachments, or with an excessive number of recipients.
- **Standards Policy:** messages are checked against industry standards for sender authentication, such as DKIM (Domain Key Identified Mail) and SPF.
- Contacts Check / SAV: the sender address of each incoming message is checked against both the system contact list and personal contact list of the intended recipient. If a match is found, the system will process the message based on the "action" setting of the matched contact entry (either drop, hold or delivery the message). If a match is not found, a Sender Address Verification Request message will be sent back to the original sender. For more details, see <u>"APPENDIX B: SAV PROCESS" on page 34</u>.

This page intentionally left blank

# APPENDIX B: SAV PROCESSES

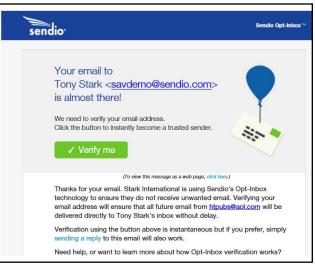
The Sender Address Verification (SAV) process is a simple, lowmaintenance process that ensures your *Contact List* is maintained by verifying email senders.

Sendio supports two SAV processes for verifying email senders:

- An HTML-based process, which is the default
- A text-based process

# HTML-BASED SAV PROCESS

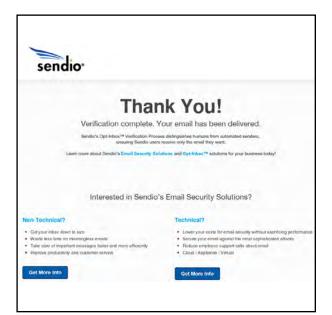
In Figure [56], a sender has sent an e-mail to a User protected by an ESP for the first time. When the sender clicks the **Verify me** button, a browser window opens, with a Thank You message (see figure [57]) and an email is sent to the sender to let him know that his email has been delivered (see figure [58]).



[56] Opening a SAV Message

sendio	Sendio Opt-Inbox <sup>18</sup>
Your email to Tony Stark < <u>savdemo@sendio.com</u> > has been delivered. Thank you for verifying your email address. As a trusted sender, your future messages will go directly to Tony Stark's inbox. Sendio's Opt-Inbox technology ensures users receive only the email they want. Learn More >>	
Thanks, Team Sendio	

[58] Sample Email to the Sender



[57] Sample Thank You Message

# **TEXT-BASED SAV PROCESS**

In Figure [59], Tal Golan (sendio@gmail.com) has sent an e-mail to a User protected by an ESP for the first time. Tal's name and e-mail address appear in the ESP *Message Queue* as a *Pending* message. The User does not need to take any action.

fresh View	Actions			Messages 1 to 9	9 of 9 (fo
	Sender Name	Sender Addr	Subject	Date +	5ize
1	Tal Golan	sendio@gmail.com	New business opportunity	12/9/08 5:27 PM	2 KB
2 🗐	paul@webmarketing123.co	amyloh@webmarketing123	Webinar: Search Marketing for Tech Companie	12/9/08 5:12 AM	19 KB
3 🗐	ali kalan	alikalan77@gmail.com	hello	12/8/08 9:56 AM	3 KB
1 🗐 🛛 🗐	ali kalan	alikalan77@gmail.com	Fwd: all kalan tennis teacher istanbul turkey	12/8/08 8:22 AM	76 KB
5 🗐	Sean Cassidy on behalf of :	scassidy@rainkingonline.co	RainKing First AlertNew IT Decision M	12/8/08 7:48 AM	12 KB
5 🖬	Accompa Inc.	info@accompa.com	How to avoid biggest pitfalls of using Excel 8.	12/2/08 2:51 AM	5 KB
7 🗐	Gigasize Support Team	noreply@gigasize.com	Test-drive Gigasize Premium and Download Fi	11/27/08 11:04 AM	6 KB
3 🖬	Aminian Business Services	info@aminian.com	Holiday Schedule	11/26/08 5:24 PM	6 KB
0 🗐	Aminian Business Services	info@aminian.com	Holiday Schedule	11/26/08 5:18 PM	6 KB

[59] Pending Message in Message Queue

Tal Golan, sendio@gmail.com, automatically receives the *SAV Request* asking to identify his validity as a sender, shown in Figure [60].

# Sendio, Inc. requests that you verify your email address: please REPLY to this email. -- 17:27 December 09 2008

Jonathan Owen to me	show details 5:27 PM (14 minutes ago) + Reply 🔻
Message from "Jonathan Owen"	
I recognize from your email address that this is the first message I have received from Verification (SAV).	you since Sendio, Inc. began using Sender Address
Your message is very important to me. Like you, we are very concerned with stopping Address Verification (SAV) to ensure that we do not receive unwanted email and to giv chance of being filtered into a bulk mail folder.	
By pressing REPLY and SEND to this message your original message will be delivered future emails will be recognized and delivered directly to me.	d to the top of my Inbox. You need only do this once and all
When replying to this email, please make sure that the following email address appear	s in the To: field of the reply:
Jowen-verify-1228872436.32286.1.0.be3443d4@sendio.com	
If you are unable to respond to this authentication request within 2 weeks, or if your rep above), your message may not be delivered.	by is not sent to the correct email address (as indicated
Thank yout	
Jonathan Owen	
100% spam-free email provided by Sendio (http://www.sendio.org/v/KAw5WA)	
[60] SAV Request Mess	sage



# SENDIO, INC. 4911 BIRCH STREET, SUITE 150 IRVINE, CA 92660 USA +1.949.274.4375 WWW.SENDIO.COM