

Georgetown County School District

J.B. BECK ADMINISTRATION AND EDUCATION CENTER
2018 CHURCH STREET • GEORGETOWN, S.C. 29440 • PHONE (843) 436-7000



February 1, 2018

Addendum #1

RFP #1808009

Web Design and Hosting Services

This Addendum is issued for the purposes of modifying or interpreting the solicitation documents by additions, deletions, clarifications or corrections as outlined below. The items in this Addendum take precedence over the referenced articles of the solicitation documents and/or specifications and become an integral part thereof in the execution of the subsequent contract. **Bidders must acknowledge receipt of this Addendum and any others that are issued at a later date.**

Questions & Answers:

Question #1: Whether companies from Outside USA can apply for this (like from India or Canada)?

Answer #1: North American and in-house customer service and technical support is required (page 10 – Scope of Work). Training required is “face-to-face” or on-site (page 13 Training Requirement).

Question #2: Whether we need to come over there for meetings?

Answer #2: Training required is face-to-face or on-site (page 13 Training Requirement). On-site support as requested by the District is also required (page 13 Technical Support).

Question #3: Can we perform the tasks (related to RFP) outside USA (like from India or Canada)?

Answer #3: See Answer #1 above.

Question #4: Can we submit the proposals via email?

Answer # 4: No (page 1).

Question # 5: Please explain what features you desire to be compatible - “The District prefers Emergency alert features compatible with District’s current parent notification system, School Messenger.”

Answer # 5: This is a preference. The thought was to be able to just enter into one system instead of both. Please explain if they can be integrated.

Question # 6: Are you asking for a SLA for uptime with this spec? “Routine poor performance of less than 100% operational, functional performance may be cause for contract cancellation.”

Answer # 6: No SLA required for uptime. No system has 100% performance, but consistent poor performance would be cause for contract cancellation.

Question # 7: What requirements would make a search engine “Kid Safe”?

Answer # 7: The District believes the search engine should filter obscene, pornographic or other material that is harmful for minors.

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Authorized Signature_____

Company:_____ **Date**_____