



ADDENDUM 1

Questions regarding Tech Bid 2 2016-2017 Cellular Services

Q. Would Hamblen be willing to use the NASPO Agreement instead of negotiating a new agreement? Hamblen can add any additional terms to the Participating Addendum.

A. All responses to the RFP/Bid must meet all specifications/conditions outlined within the posted RFP/Bid including the required format for the response to the RFP/bid.

Q. What is the definition of Customer? For example, in from Section 1.41 Right to Reject: The Customer reserves the right to accept or reject all proposals or sections thereof when the rejection is in the best interest of the Hamblen County Board of Education. The Customer reserves the right to award without further discussion.” Is “Customer” an entity other than Hamblen or are they the same entity?

A. The definition of customer refers to the Hamblen County Board of Education.

Q. Page 34 of 40, line 24: Is Hamblen looking for a solution to remotely block the ability to take pictures, video and web/data access, such as a Mobile Device Management solution?.

A. An MDM solution is not a requirement, but would be considered. The desired outcome would be the ability to turn those specific features off for individual phones as needed. The district needs the ability to manage the cellular fleet/account from a web browser.