

Addendum #3

This is a response to follow up on Addendum #2 – Question 3. An additional similar request was received as well.

1. Questions:

- Can you also confirm if Hardee County School Board would be willing to accept Electronic submissions only no binders due to the current situation with COVID-19 that we are all facing and trying to follow the Social Distancing and limiting the number of employees having to travel into the office.
- Could you please let me know if this proposal can be sent electronically versus binders? Please advise.

Answer:

- Due to the current circumstances of COVID-19, the group has asked if respondents will provide the proposals in the following way: (1) printed copy marked “Original Proposal”; (1) electronic file that is password protected which includes .pdf and .xls (where required); and (10) separate electronic files in .pdf format. The electronic files can be supplied on a thumb drive or disc, whichever you prefer. Please be sure not to email the proposals. They must be submitted and received as outlined in section 4.3 of the RFP. Sections 4.3.4.1 and 4.3.4.2 do not apply due to the new guidelines listed above. In the event of any discrepancies in any of the electronic files, the printed “Original Proposal” will control.

2. Question:

- (1st request) I’m requesting clarification on the **Alternate Benefit Comp 8.13.2** tab. **For the Alternate #2 Plan:** As listed in the RFP please confirm the In-Network & Out of Network Member Coinsurance listed below is correct. (2nd request) I questioned this benefit because the OON benefits were richer than the INN benefits and normally we try to steer the patient to participating providers.

<i>Coinsurance</i>	
In-Network Member Coinsurance	30%; after deductible
Out-of-Network Member Coinsurance	90%; after deductible

Answer:

- The percentages listed are Member Coinsurance. The statement “OON benefits were richer than the INN benefits” would be true if this was referring to Carrier Coinsurance. But it is not. It is referring to Member Coinsurance. The illustration for

Alternate #2 is such so that a member will be responsible for 90% Coinsurance after they have met their deductible, which should steer a member to use INN providers.

3. Question:

- Please provide updated monthly claims experience for the last 12 months through January 2020 with monthly enrollment included.

Answer:

- The most recent claims experience received to date is through December 2019. Please see attached. The monthly claims reports are normally received around the 1st of every month. I have submitted a request to send January 2020 reports as soon as possible. Once received, it will be sent in a future addendum.

4. Question:

- Please provide updated large claims information to match the updated period in question #1.

Answer:

- The most recent large claims report received to date is through December 2019. Please see attached. The monthly claims reports are normally received around the 1st of every month. I have submitted a request to send January 2020 reports as soon as possible. Once received, it will be sent in a future addendum.

5. Question:

- Please provide the plans effective 10/1/18.

Answer:

- Benefit summaries effective 10/1/18 are attached.

6. Question:

- The monthly experience reports for the period October 2018 through September 2019 state that claims displayed are incurred and completed through August 2019. Why do these reports also show data for September 2019? What is the September 2019 data displayed on these reports?

Answer:

- The question has been sent to Aetna requesting an explanation. Once received, it will be sent in a future addendum.

7. Question:

- The monthly experience reports for the period December 2018 through November 2019 state that claims displayed are incurred and completed through October 2019. Why do these reports also show data for November 2019? What is the November 2019 data displayed on these reports?

Answer:

- The question has been sent to Aetna requesting an explanation. Once received, it will be sent in a future addendum.