Parent Portal

We invite parents to utilize the following instructions to access your student's grades and attendance. You will need to register before you can log in.

If you have an account, you have nothing further to do. Log in and access the system as usual

https://jackson.focusschoolsoftware.com

Continue on to the next page for help with registration and help navigating in the parent portal.

Please note that Firefox is the supported browser for the Parent Portal system. Full system functionality is only achieved using Firefox.

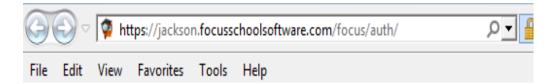
(Download Firefox at http://www.mozilla.org/en-US/firefox/new)

Getting Started: Setting Up Your Account

1. Launch Firefox



2. Go to the registration site:



3. Select the first choice:
"I DO NOT have an Account
Registered on the Parent Portal
but my child is Actively Enrolled".

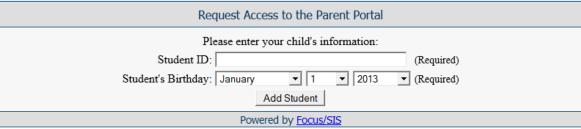


4. Enter parent information: First Name, Last Name, and Email Address are required.

Request Access to the Parent Portal					
	Jackson County School Board				
Please enter your name exactly as it appears on your driver's license as well as a valid email address:					
First Name:		(Required)			
Middle Name:		(Optional)			
Last Name:		(Required)			
Email Address:		(Required)			
Submit					
Powered by Focus/SIS					

Getting Started: Setting Up Your Account

5. Enter Student information: Student ID and Date of Birth. (if you need your student's ID, You will need to contact your Child's School)



Request Access to the Parent Portal

Students

- 6. Then click: "Add Student".
- 7. Click either: "Add Another Child "or "I am Finished".



*** IMPORTANT ***

8. WRITE DOWN the Temporary Password that appears. You will be required to change your password when you login for the first time.



9. Choose "Click Here to login to the Parent Portal", you will be prompted to enter the temporary password. *You can now enter the Portal.*

1. Launch Firefox.



2. Log into Focus:

https://jackson.focusschoolsoftware.com



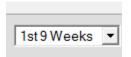
If you forget your password, go to: https://jackson.focusschoolsoftware.com/focus/auth
Click "Forgot Password" and follow the directions. (Note: A message will be generated by the system and sent to the email address you provided at account set up. You will have 24 minutes to click on the link contained within the message to reset your password or a new request must be initiated.)

3. Important Tips:

To return to the Portal's home page, click on the District logo at the top of the page.



To view a different 9 Weeks, click the grading period drop down at the top right on the portal.



To change your password, click On My Information and choose Preferences from the menu. Then Choose the Password Tab.

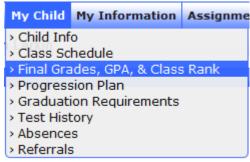
chool	Information	My Child	My Information	Assignments & Gr	ades		
Preferences			> My Profile > Preferences				
Display Options Password							
	Language						
	Highlight Colo	r 💿 💿	9 0 0 C		•		

4 To view gradebook grades, click on the course names.

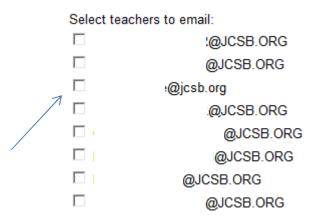


5. To view posted report card grades, click on "My Child." Scroll down to select Final Grades, GPA, & Class Rank. Select the Course History Tab.





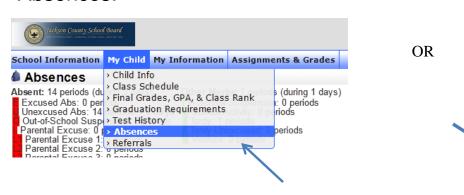
6. To email a course teacher, click the teacher's checkbox.



Type your message and click send.

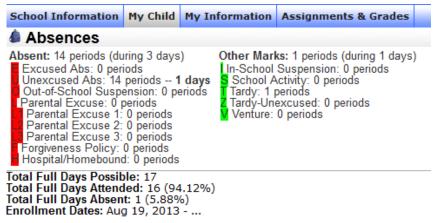
Saved Email Addresses	
Your Email Address	-
CC:	
Receive Personal Co	ру
	.:
	Send

7. To see your student's attendance, click Absences.





Use the legend codes at the top of the page to interpret the assigned student codes.



8. The logout button is located down in the bottom right of the portal.