

# A PHARMACY AT YOUR FINGERTIPS

Cigna Home Delivery Pharmacy



Cigna Home Delivery Pharmacy<sup>SM</sup> is designed for individuals who take prescription medications on a regular basis, such as those used for diabetes, asthma, heart conditions, high blood pressure and more. As a Cigna Home Delivery Pharmacy customer you can enjoy many benefits like:

- › Fast, convenient delivery of your prescription medications to a location of your choice
- › Easy refills – up to a 90-day supply means fewer refills
- › Our free refill reminder service will call, text or email you when it's time to refill your prescriptions\*
- › Cigna pharmacists are available 24/7 to answer your medication questions

**800.285.4812**

## Manage your medication

Log in to **myCigna** or download the myCigna App\*\* where you can get information about your prescription medications.

- › **Refill prescriptions.** Ordering is fast and easy.
- › **View medication cost estimates.** Learn what you'll pay for your prescriptions based on your plan before you place your order.

- › **View orders.** Check the status of your orders so you'll know when to expect a delivery.
- › **Update profile information.** Let us know how you prefer to get notifications and update your contact and allergy information.

## Quickswitch<sup>®</sup> makes filling a prescription simple

Have this information handy when you call and we'll do the rest.

- › Name and Cigna ID number
- › Prescription medication names and dosage (for you or a covered family member)
- › Doctor information (name, phone number)
- › Payment information (American Express, Discover, MasterCard or VISA)

With this information, we will request a prescription from your doctor. Once we receive it, we will fill your medication and mail it to your home or other location of your choice.

**Together, all the way.™**

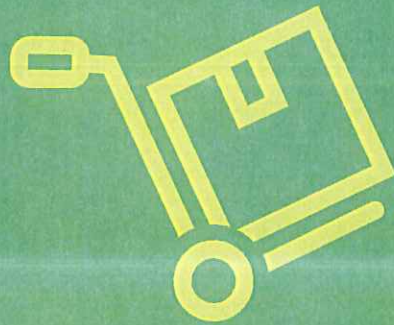


FOR ADDITIONAL INFORMATION ON  
THE WEB PLEASE VISIT:

[http://www.newmilfordps.org/?  
DivisionID=16983&DepartmentID=18533](http://www.newmilfordps.org/?DivisionID=16983&DepartmentID=18533)

WELCOME TO

CIGNA HOME  
DELIVERY  
PHARMACY



Together, all the way.®



# Welcome to Cigna Home Delivery Pharmacy

At Cigna Home Delivery Pharmacy<sup>SM</sup> we have one mission – we're dedicated to helping people improve their health and well-being.

As chief pharmacist, I am honored to be part of a team that provides our customers with an integral part of their health care needs. Cigna Home Delivery Pharmacy addresses health concerns at an individual level through the efforts of both our pharmacists and support staff.

We work continuously to improve your experience through accurate and fast delivery of your prescriptions. Our pharmacists are available 24/7 to help you understand your medication and discuss your therapy.

At Cigna Home Delivery Pharmacy, improving your health is our focus.

Along with hundreds of thousands of other Cigna customers, you can trust us for your prescription medication needs.

Sincerely,

A handwritten signature in black ink that reads "Jeff Nielsen RPh". The signature is fluid and cursive, with the initials "RPh" written in a slightly larger, more distinct font at the end.

Jeff Nielsen RPh

Chief Pharmacist  
Cigna Home Delivery Pharmacy



**Cigna Home Delivery Pharmacy offers you convenience and quality you can trust.**

It's a great choice for anyone who takes medication regularly, such as those prescribed for:

- › Allergies
- › Anxiety
- › Arthritis
- › Asthma
- › Birth control
- › Diabetes
- › Growth hormone deficiency
- › High blood pressure
- › Infertility
- › Multiple sclerosis
- › Many others

**Choose us to fill your ongoing medications.**

- › Licensed pharmacists available 24/7
- › Up to a 90-day supply in one fill
- › Standard delivery to your home or other preferred location at no additional cost
- › Likely lower out-of-pocket costs for your medication\*
- › Reminders so you don't forget to fill your prescriptions
- › Specialty medications for more complex conditions, including those that require refrigeration and overnight delivery
- › FDA-approved medications

## Manage your medications online, with myCigna.com

Cigna Home Delivery Pharmacy gives you the ability to manage your medications online, 24/7, at **myCigna.com**. You can view drug prices, track orders, see the number of refills you have left and much more.

You can also download the myCigna App to access your plan anytime and anywhere you go.\*\*

## Save money on your medications\*

Cigna Home Delivery Pharmacy can help you save money. See how much you can save on quality generic and brand-name prescription medications. Log in to **myCigna.com** and visit the Prescription Drug Price Quote Tool on the pharmacy home page or call **800.285.4812** and ask for a price quote.

## Trust us for the medications you take regularly

We are focused on you and your family's ongoing prescription medication needs. You can count on us for a level of personalized service that makes us a smart choice for you and your family.

- › Delivery of prescription medications right to your door. New orders may take seven–10 business days for delivery, and refills take approximately two to five days. Overnight delivery is available.
- › You'll receive reminders so you don't forget to fill your prescription.
- › Licensed pharmacists are focused on serving you and are available 24/7 to answer medication questions.

## Cigna Specialty Pharmacy Services<sup>SM</sup>

If you have a condition that requires treatment with specialty medication, Cigna Specialty Pharmacy Services can help you manage your health and prescription needs in the privacy of your home.

- › We can send your medication to your doctor's office or your home, by the date requested.
- › Required supplies such as syringes, needles, alcohol swabs and disposable containers are provided - at no additional charge.
- › Medications are shipped, at no additional cost to you, in specially designed packaging to protect quality and privacy.
- › We manage your refill schedule and help you find ways to make staying healthy more affordable.



**Choose the ordering method that's best for you. It's as easy as 1, 2, 3!**

**Electronic:**

1. For fastest service, ask your doctor to send your prescription electronically to Cigna Home Delivery Pharmacy. Then call **800.285.4812** with your Cigna ID number, shipping and billing information and we'll set up your profile

**Phone:**

1. Have your medication, doctor's name and payment information ready.
2. Call **800.285.4812**.
3. We'll request a prescription from your doctor for a 90-day supply with refills.

**Mail:**

1. Request a prescription from your doctor for a 90-day supply with refills.
2. Detach and complete the attached order form.
3. Mail the order form, prescription and payment in the postage-paid envelope attached to the order form.

**For specialty medication orders please call 800.351.3606, option 1.**



\*Savings are based on a 90-day fill/refill and are subject to your plan's provisions. Your benefit plan may differ based on state law. Please check your plan documents for more details and to confirm that you have the Cigna Home Delivery Pharmacy benefit.

\*\*The downloading and use of the myCigna App is subject to the terms and conditions of the App and the online stores from which it is downloaded. Standard mobile phone carrier and data usage charges apply.

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