

Technology Requests

2017-2018

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Technology should be used as a robust catalyst to shape new cultures of learning that will serve the highest interest of our students.

ISTE



Information Technology Snapshot



Support over 4200 devices



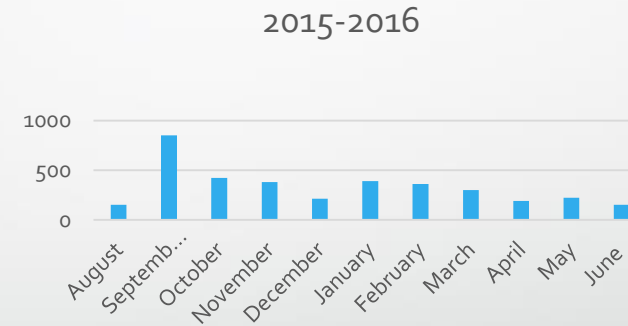
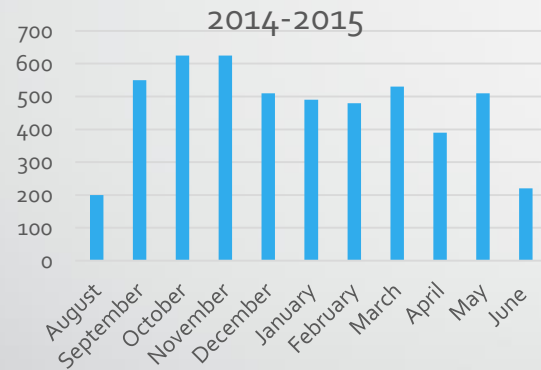
Addressed over 3700 Help Desk tickets



Support 8 locations including the MAXX and Facilities

Impacts of Technology Upgrades

Help Desk Tickets



The reduction of help desk tickets has led to a quicker response time

District Technology Inventory: Infrastructure

- ❑ 1,420 computers for 5,100 users (students and staff)
- ❑ 1,723 Chrome Books/devices
- ❑ 5 Virtualized servers that host 37 servers utilized as:
 - email, filtering, student information system, student and staff files, applications, printing, administrative applications software, Telco system, Google, Nurse applications, Food Services applications and network security
- ❑ 310 Smart Boards/devices
- ❑ 670 phones, 15 fax lines
- ❑ Spam filter, content filter, firewall, wireless controllers

Technology Department Services Support:

❖ 6 buildings including the MAXX and Facilities buildings

❖ curriculum software

❖ phone system

❖ nurse program

❖ notification system

❖ email and data storage systems

❖ Financial Services

❖ 4,300 students and 600 staff members

❖ curriculum data

❖ lunch program

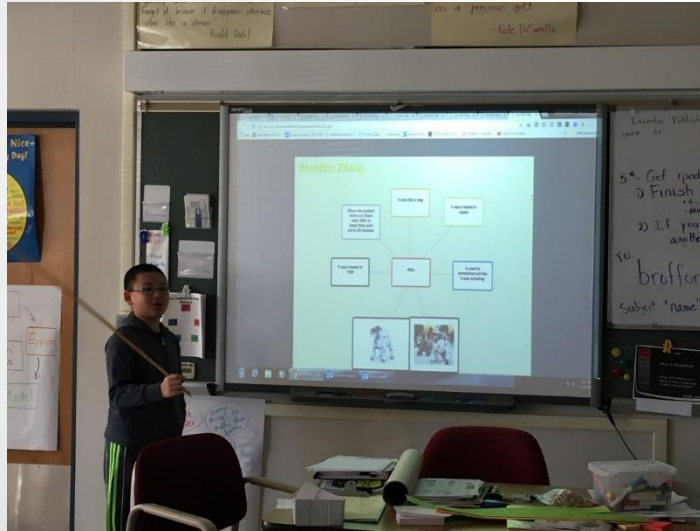
❖ security systems

❖ Support student information system

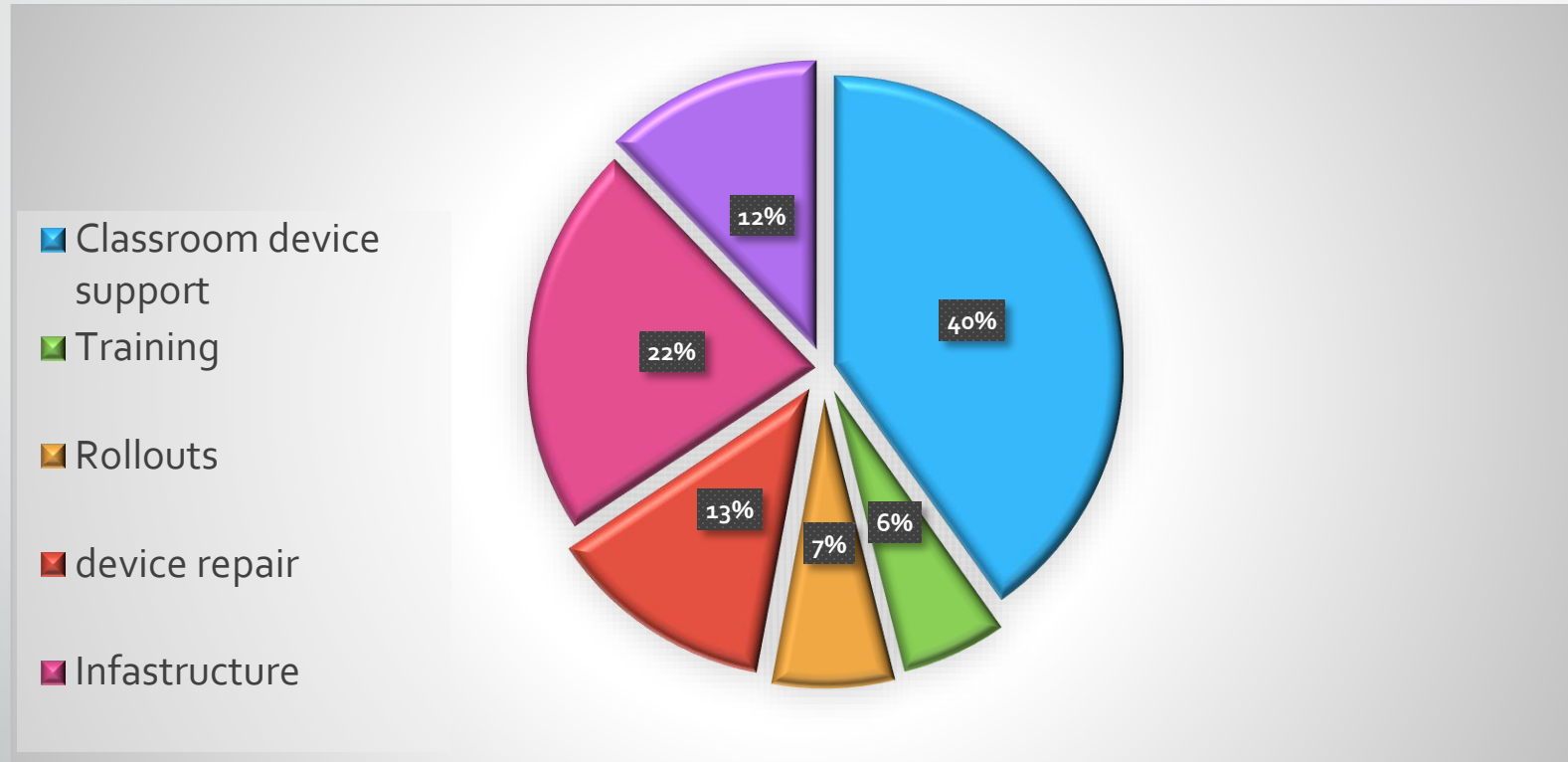
❖ Human Resources

❖ Pupil Services

Technology in the Schools



Focus



Technology Map

Students

Staff

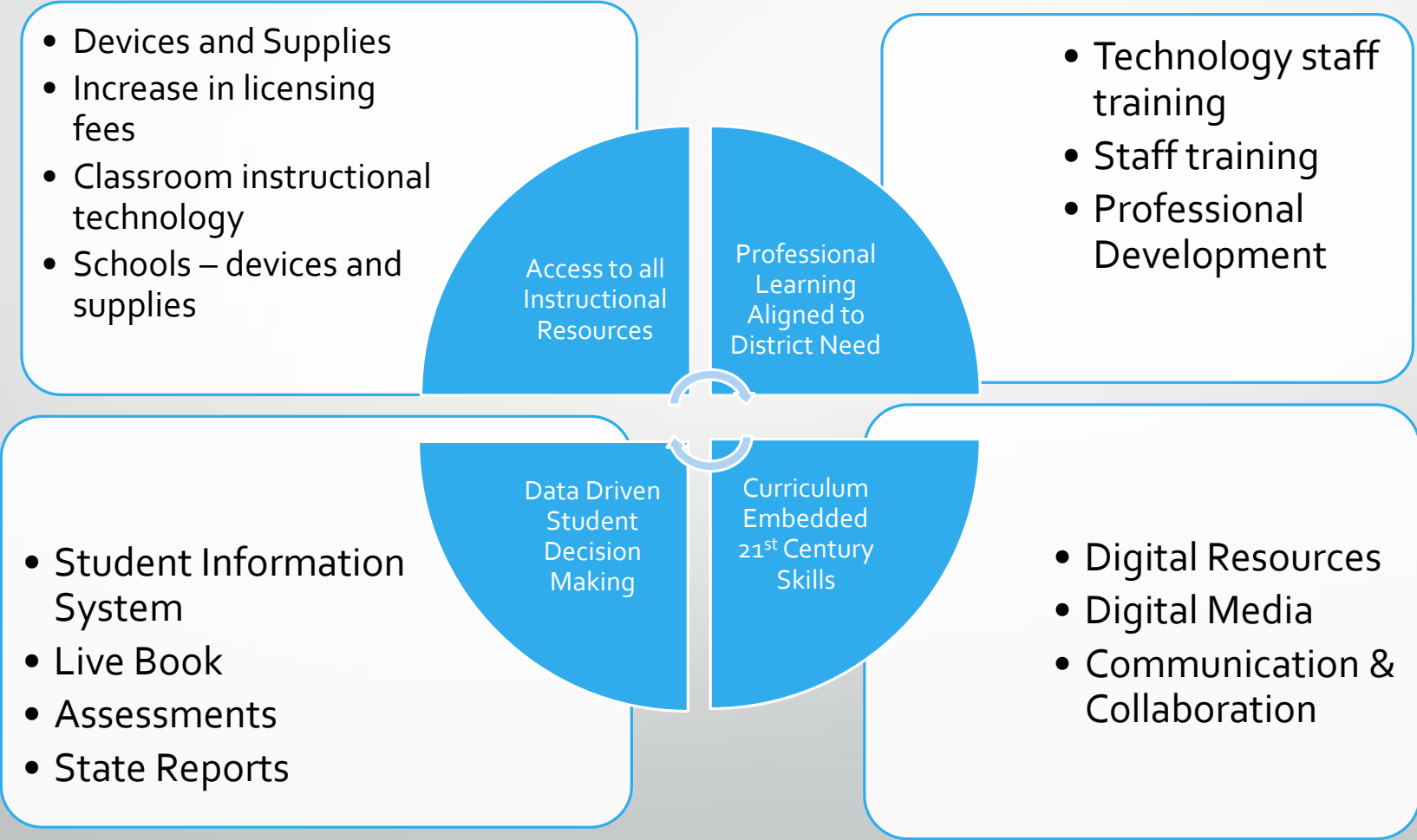
Achievement

Devices

Smart Boards

Infrastructure

Alignment to District Priorities



Questions?

