School District of Newberry County



One District * One Team * One Mission

The School District of Newberry County is seeking proposals from iPrism providers to provide a iPrism 50h appliance for 3000 computers with software subscription for a minimum period of 3 years.

Proposals must be in writing and submitted to the Technology Department on or before October 28, 2011 by 4:00 pm. SCND requests two copies of the bid proposal. They may be mailed or hand delivered to:

Tina Palmer PO Box 718 1539 Martin St Newberry, SC 29108

Description of work

The scope of work for this project consists of providing, installation, configuring, and support/maintenance of an iPrism 50h web filtering device/software for 3000 windows computers/laptops. The software license/subscription shall cover a period of three years and all version updates/upgrades in that time frame. Vendor has the option to include pricing with 4 year contracts.

The following specifications must be met:

Pricing All Inclusive: Subscription, licensing, maintenance, updates, upgrades, support Hardware appliance: 50h

- *Automatic daily URL updates (100% human reviewed)
- *Automatic hourly security exploits updates: ie...spyware,malware,phishing,adware
- *Automatic hourly Virus updates (inbound deep packet scan)
- *Automatic circumvention detection- annonymizers
- *Real time AV/ Malware protection
- *Hardware maintenance with next day replacement at no charge
- *Technical Support M-F 8a to 8p EST.....phone, chat, email
- *O/S and Software upgrades automatic
- *IM and P-2-P filtering, Skype, FTP
- *Real time reporting
- *ThreatStop- Botnet protection

A breakdown of appliance, maintenance/support, and subscription cost should be provided. Vendors must include all sales tax and applicable charges in the bid.

If any person contemplating submitting a proposal for the proposed work is in doubt as to the true meaning of any part of the RFP, or finds discrepancies in, or omissions herein, the person may submit to the Technology Department written request for clarification or correction. Any questions can be directed to Tina Palmer at 803.321.2660 ext 1 or tpalmer@newberry.k12.sc.us.

Written requests for clarification or correction of this RFP must be received no later than three (3) calendar days prior to proposal submission deadline.

RFP Evaluation

A. Quality of Response – 50 points

- 1. **Level of Experience (15 points).** Describe how the qualification and experience of your firm best meet the requirements of this RFP. Proposals must include the following:
 - a. How long the Firm has been in business.
 - b. How much experience the firm has performing similar work.
- **2. Fulfillment and Sales Support (20 points)**. Describe the key personnel assigned to NCSD's account and personnel assigned to provide sales and service support to SDNC's members. Proposals should include the following:
 - a. Name of dedicated account representative to handle SDNC's product, pricing and pre-sales support questions.
 - b. Professional development the firm provides around requested products.
 - c. Technical support available to SDNC
- 3. **References** (**10 points**). Provide at least 3 educational references, preferably from within South Carolina.
- 5. Proposal (5 points)
 - a. Were all directions for this RFP followed?
 - b. Is the proposal logical, reasonable and professional?

B. Pricing – 50 points

- 1. The Responsible Bidder with the lowest net pricing will receive the full 50 points.
- 2. The lowest responsive price proposal shall receive the full point value for this section; other proposals will receive points in inverse proportion to the lowest bid.

Please note that while price is a weighted factor, it will not be the sole determination in awarding this project. Awarded Bidders shall provide the items and services specified at or below the quoted level for the term of any awarded contracts under the agreement.

Drug Free Work Place Certification: By submitting an Offer, Vendor certifies that, if awarded the bid, Vendor will comply with all applicable provisions of the Drug-Free Workplace Act, Title 44, Chapter 107 of the SC Code of Laws.

Vendor failure to meet the bid due date and time shall result in rejection of the proposal.

The School District of Newberry County reserves the right to refuse any and all proposals and waive informalities and minor irregularities in proposals received.