What is PowerSchool?
PowerSchool is the student information system that the Randolph County School System uses to manage information such as grades, attendance, demographics and schedules. Since PowerSchool is web-based, the information can easily and safely be shared with parents.

What is the “Parent Portal”?
The PowerSchool “Parent Portal” is a feature of the PowerSchool Student Information System that provides parents/guardians with immediate access to grades and attendance information.

What is the Web Page for the “Parent Portal”?
https://randolphco.powerschool.com/public/

How Do I Get Started?
Step 1. Complete the enclosed “Application for Access” form.
Before you can receive instructions on how to set up an online Home Base “Parent Portal” account and begin accessing your child’s information, you must complete and submit the enclosed “Application for Access” form.

If you plan to mail the form to your child’s school, you must have the form notarized. If you plan to deliver the form to your child’s school, you do not need to have the form notarized, but you will be asked to provide a photo ID to appropriate staff at the school.

If you misplace your application form, you may go to the “Parent Portal” page on the Randolph County School System website to download and print a copy. Go to www.randolph.k12.nc.us and click on the “Parent Portal” link on the home page.

Step 2. Wait for your letter and instructions from your school.
Once your child’s school has verified your form, you will receive a letter from the school with an access ID and password, along with instructions for setting up your “Parent Portal” account and adding your child to your account.

Step 3. Create a “Parent Portal” account.
Use the information you receive in your letter from the school to create your “Parent Portal” account. Your account can be created at https://randolphco.powerschool.com/public/

The instructions you receive for setting up your account (not including the access ID and password) can also be found on the “Parent Portal” page at www.randolph.k12.nc.us. Click on the “Parent Portal” link on the home page.

Step 4. Link an additional child to the account (If you have more than one child in the Randolph County School System).
Once you’ve created your “Parent Portal” account and added a child to the account, you do not need to repeat the entire process to add another child. Just log in to the “Parent Portal” account you created and use the access ID and password provided on the additional child’s letter from the school to add the child.

If your access ID and password do not work, please be sure you have first created your “Parent Portal” account.

If you need help, please visit the Randolph County School System website at www.randolph.k12.nc.us. The “Parent Portal” link found on the home page goes live on March 28, 2014.