

Cocke County Board of Education

Monitoring: Review: Annually, in March	Descriptor Term: Complaints and Grievances	Descriptor Code: 5.501	Issued Date: 11/11/99
		Rescinds:	Issued:

EMPLOYMENT-RELATED COMPLAINTS/GRIEVANCES

The Board believes that differences of opinions arising in the course of employment should be resolved as quickly as possible and at the lowest supervisory level.

In instances of questions by an individual staff member concerning the interpretation of policies and procedures to that staff member, administrative practices within his/her particular school, and relationships with other employees, the staff member concerned must consult the administrative or supervisory personnel to whom he/she is responsible. If a satisfactory resolution of the problem cannot be reached after ample opportunity for consideration of the matter, the staff member concerned may discuss the matter with the next level of supervision up to and including the director of schools.

In instances where an individual staff member feels for personal reasons that he/she cannot discuss a problem with his/her immediate superior, he/she may take the problem directly to the director of schools. After review of the case, the director of schools shall take action as he/she deems appropriate and within a prompt, reasonable time shall notify all parties concerned of his decision. An individual may appeal the director of schools' decision to the Board.

The Board will hear only complaints which have been carried through the proper procedure from the point of origin.

HARASSMENT/DISCRIMINATION GRIEVANCES

Employees should notify any district complaint manager if they believe the Board, its employees or agents have violated their rights guaranteed by the State or federal Constitution, State or federal statute or board policy including: ^{1,3,4}

1. Title II of the Americans with Disabilities Act ²
2. Title IX of the Education Amendments of 1972 ⁷
3. Section 504 of the Rehabilitation Act of 1973 ⁵
4. Claims of sexual harassment under Title VII of the Civil Rights Act of 1964 and Title IX of the Education Amendments of 1972 ^{6,7}

The complaint manager will endeavor to respond and resolve complaints without resorting to this grievance procedure and, if a complaint is filed, to address the complaint promptly and equitably. The right of a person to prompt and equitable resolution of the complaint shall not be impaired by the person's pursuit of other remedies. Use of this grievance procedure is not a prerequisite to the pursuit of other remedies and use of this grievance procedure does not extend any filing deadline related to the pursuit of other remedies.

- 1 1. *Filing a Complaint* — An employee who wishes to avail himself or herself of this grievance
2 procedure may do so by filing a complaint with any district complaint manager. The employee
3 may request a complaint manager of the same sex. The complaint manager may assist the em-
4 ployee in filing a grievance.
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- 6 2. *Investigation* — The complaint manager will investigate the complaint or appoint a qualified
7 person to undertake the investigation on his or her behalf. The complaint and identity of the
8 complainant will not be disclosed except (1) as required by law or this policy; or (2) as neces-
9 sary to fully investigate the complaint; or (3) as authorized by the complainant. The complaint
10 manager shall file a written report within ten (10) days of the filing of the grievance, of his or
11 her findings with the director of schools. If a complaint of sexual harassment contains allegations
12 involving the director of schools, the written report shall be filed with the Board. The director
13 of schools shall keep the Board informed of all complaints.
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- 15 3. *Decision and Appeal* — After receipt of the complaint manager's report, the director of schools
16 shall render a written decision within five (5) days of the receipt of the report which shall be
17 provided to the employee. If the employee is not satisfied with the decision, the employee may
18 appeal the decision to the Board by making a written request to the complaint manager. The
19 complaint manager shall be responsible for promptly forwarding all materials relative to the
20 complaint and appeal to the Board. Thereafter, the Board shall render within thirty (30) days from
21 the date the appeal was received, review the report and affirm, overrule or modify the decision and
22 render a written finding which shall be provided to the complainant. This grievance procedure
23 shall not be construed to create an independent right to a board hearing.
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25 APPOINTING COMPLAINT MANAGERS

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27 The director of schools shall appoint at least two complaint managers, one of each gender. The Federal
28 Rights Coordinator may be appointed as a complaint manager. The director of schools shall insert into
29 this policy the names, addresses and telephone numbers of current complaint managers. (*see note*)
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34 (*Note: Title IX regulations require districts to identify the name, address and telephone number of*
35 *the person who is responsible for coordinating the district's compliance efforts. A policy should not be*
36 *adopted with a person's name in it; rather, the identifying information can be added and amended as*
37 *necessary.*)
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41 Legal References:

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- 43 1. Age Discrimination Employment Act, 29 U.S.C. § 621 et seq.
- 44 2. Americans with Disabilities Act, 42 U.S.C. § 12101 et seq.
- 45 3. Equal Pay Act, 29 U.S.C. § 206(d)
- 46 4. Immigration Reform and Control Act, 8 U.S.C. § 1324a et seq.
- 47 5. Rehabilitation Act, 29 U.S.C. § 791 et seq.
- 48 6. Title VII of Civil Rights Act, 42 U.S.C. § 2000e et seq.
- 49 7. Title IX of the Education Amendments, 20 U.S.C. § 1681 et seq.

Cross References:

- Appeals To and Appearances Before the Board 1.404
Section 504/ADA Grievance Procedures 1.802
Equal Opportunity Employment 5.104
Discrimination/Harassment of Employees 5.500