

PUBLIC COMPLAINTS

Constructive criticism of the schools is welcomed by the Tyler County Board of Education whenever it is motivated by a sincere desire to improve the quality of the educational program or to assist the schools in carrying out their tasks more effectively.

The Board advises the public that the proper channeling of concerns should begin with the employee(s) who may help with a remedy and proceed through the school principal or department supervisor, the superintendent, and finally the Board of Education if a solution has not been achieved at the previous levels.

West Virginia Board of Education Policy 7211 provides a process for citizens to work with school employees, officials, and the Board “. . . in seeking solutions to problems when there appears to be a failure to provide elements of a high-quality education that resources permit the school district to provide or for violation of any other legal duty.” Copies of the procedures of this policy and relevant forms may be obtained from the Board of Education Office, upon request.

The Board has confidence in its professional and service personnel staff and desires to support their actions in order that they be free from unnecessary, spiteful, or negative criticism and complaint. However, it is essential to provide citizens with a process to express concerns about or with employees. These procedures, as defined in State Board Policy 7211, are enumerated in the Tyler County Administrative Procedures Manual.

REFERENCE: West Virginia Board of Education Policy #7211 – Appeals Procedure for Citizens

DATE: 3/21/16, 7/16/12, 8/3/09, 11/20/06, 8/5/96