

C.A.T.S.
Care at the School

▶ *Parent Information*



What is Telehealth?

- ▶ Telehealth uses computers, internet access, assessment tools, secure software, and camera devices to connect a health care provider with students and staff members from school.
- ▶ Information obtained is used to assess, diagnose, and treat common health issues, that include, but are not limited to: pink eye, ear infections, common cold, strep, flu, urinary tract infections, rashes, allergies, and lice.
- ▶ Testing supplies for strep, flu, and urinalysis will be available at all locations offering telehealth visits.

When will C.A.T.S. services be available?

- ▶ Target date of November 4th, 2019. Expect to receive packets SOON!!!
- ▶ Hours will be Monday through Friday, 8am-3pm.
- ▶ All students must have a completed C.A.T.S. Packet turned in to have access to telehealth services. Please ask your school nurse for more information.



Why is C.A.T.S. necessary?

- ▶ To **promote** health by diagnosing and treating illnesses early. This will decrease absenteeism.
- ▶ To **decrease** your time away from work or other important responsibilities.
- ▶ To **identify** healthcare needs of your child within the school system.
- ▶ To **assist** in establishment of primary care when it is not previously established.

How will we provide Care at the Schools?

- ▶ If your child presents with an appropriate complaint, the school nurse will connect the patient with a medical provider through computer access.
- ▶ The nurse will ALWAYS attempt to contact you prior to connecting with the medical provider.
- ▶ The nurse will ALWAYS be present during telehealth visits.
- ▶ Visit information will be forwarded to the patient's PCP if the appropriate form is complete.



Who will C.A.T.S. be available to?

- ▶ ALL students and staff members of Rhea County Schools who present to the school nurse with an appropriate complaint that can be addressed via a telehealth visit.



What is the Cost of a C.A.T.S. visit?

- ▶ Students- **\$0** (Insurance will be billed. Students with a copay, deductible or self pay will not be responsible for a visit fee).

What if?

- ▶ What if your child had instant contact with a health care professional to address their immediate medical need?
- ▶ What if your child did not have to miss school days because the illness is caught early?
- ▶ What if you didn't have to wait for an appointment and didn't have to check your child out of school for a medical visit?
- ▶ Every child has the potential to be a C.A.T.S. patient as long as the paperwork is completed prior to a visit!

Meet your C.A.T.S. medical provider.

- ▶ Your C.A.T.S. medical provider is Amanda Still, FNP.
- ▶ Amanda attended Cleveland State Community College for her undergraduate degree then received her Master's Degree from Southern Adventist University. She worked as a Registered Nurse for nearly 9 years with experience in pediatric nursing as well as emergency care before becoming a Family Nurse Practitioner.
- ▶ Amanda is also the C.A.T.S. Telehealth provider for Polk County Schools. This program began in August 2019.



Contact Information

- ▶ Please feel free to email any further questions that you may have to C.A.T.S@ocoeehrc.com